



# IN THE LOOP

A Monthly NCDOT Employee Newsletter

## NCDOT

### August 2011

*Our mission: Connecting people and places in North Carolina-safely and efficiently, with accountability and environmental sensitivity.*



### Secretary's Message

Out with the old and in with the new.

Exciting things are happening at NCDOT – things that will change the way we do business. We are working hard to improve the way we share information amongst ourselves and with our customers. New business tools are being developed to help us spend less time on unproductive administrative tasks and more time on the things that really matter.

One of the first major improvements you will notice is the way we share information with employees. You have told us that it is virtually impossible to find information on the current employee intranet portal, so we are building you a new and improved one.

The new employee intranet is called Inside NCDOT and it will eventually replace the old portal entirely. Inside NCDOT will be highly searchable and easy to navigate. It will be organized by content instead of organizational structure, so that you will be able to find information without having to know precisely where to look for it. Inside NCDOT will improve our ability to collaborate and share the department's vast expertise and data with one another and will provide you up-to-date and timely employee information and resources.

It will also replace *In the Loop*. In fact, this will be the last issue of the employee newsletter. While *In the Loop* was once a great way to share information with employees, you told us that it has become too long and that you just don't have time to read it. Beginning later this month, Inside NCDOT will bring the latest information about NCDOT straight to your desktop. We've kept what you liked about the newsletter and scrapped what you didn't. We've added some new features and resources that I'm sure you will find quite helpful. Inside NCDOT will provide important employee announcements and updates, as well as information about the things happening every day at NCDOT. And it will be available 24-7.

I am very excited about the department's efforts to embrace technology, improve our business processes and transform the way we work. The coming months will be a time of change for the better, and each and every one of you will be a part of that change. These efforts are an investment in NCDOT's most valuable asset – our employees.

Be on the lookout for information about Inside NCDOT – it will be here before you know it! In the meantime, please contact Amanda Perry at [amperry@ncdot.gov](mailto:amperry@ncdot.gov) or Hollie Allen at [hgallen@ncdot.gov](mailto:hgallen@ncdot.gov) with any questions or suggestions.

Sincerely,

*Roy A. Cooper, Jr.*

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## TED VADEN'S POINT OF VIEW IMAP : Good Samaritans in Yellow

The bad news: I was car number 5 in a nine-car pileup on Interstate 40 west of Raleigh during a mid-summer cloudburst. The good news: Chad Pennington.

Chad is one of the Good Samaritans in Yellow - otherwise known as IMAP - who patrol North Carolina's urban highways rendering assistance to motorists in distress. They are the sheep dogs who nip around the edges of herds of traffic, helping move disabled vehicles back into the mainstream and keeping traffic flowing.

In my accident - no one was hurt, thank goodness - Chad was among the first emergency responders to arrive on the scene, where he quickly stationed his truck with warning lights to direct traffic away from disabled vehicles. He checked the dozen or more accident victims to make sure we weren't injured, shooed us to the highway shoulder and gave regular updates on the Highway Patrol - which arrived an hour after he did.

Sweating in the post-downpour steam bath, Chad changed a motorist's flat tire in warp speed, then hopped back into his truck and headed off to another collision site.

Incident Management Assistance Patrol, they're officially called. Appreciative motorists call them "Highway Heroes." Along with the roadside wildflower program, IMAP is the object of the most enthusiastic fan mail from motorists traveling the state's roadways. Here's a letter from a man whose wife was stranded in the median of Interstate 85 in her minivan with children inside:

"I was a few car lengths ahead of them and pulled over," he wrote. "I had no idea how I was going to try and either change the tire or get her car over to the right side with all the traffic whizzing past. Out of nowhere, one of your 'hero' trucks pulled up. They quickly changed the tire and assisted us in getting on the road safely."

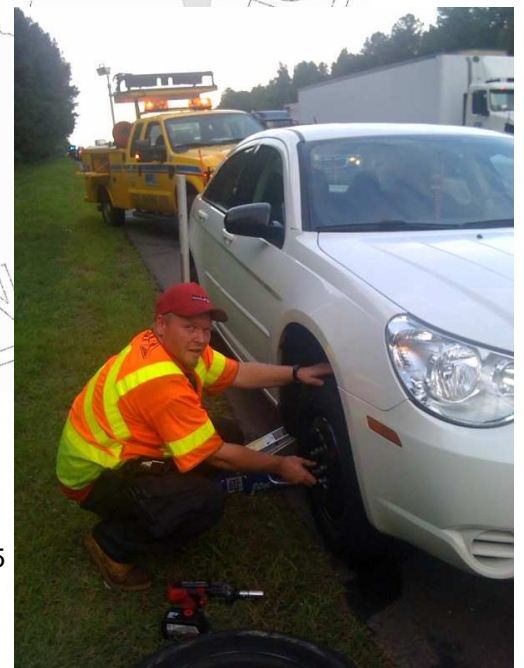
A Virginia pastor, helped by IMAP to get his disabled trailer back on the road, wrote: "I admire the service that you provide to all persons traveling on your highways." He said Virginia would never do the same.

IMAP drivers clearly are appreciated by the people they help. What may not be as appreciated is the contribution IMAP makes to the safety and mobility of all the motorists who are NOT stranded or disabled. By quickly moving crippled vehicles out of travel lanes or shoulders, the IMAP trucks protect the safety of the rest of the traveling public and keep traffic moving efficiently.

IMAP in North Carolina originally started in 1972 in the I-40 gorge from Tennessee into North Carolina, where 18-wheelers are squeezed cheek-by-jowl with passenger cars on the narrow, curvy interstate. Since then, the service has spread to the Asheville, Triangle, Metrolina and Triad metro areas. IMAP's 78 drivers patrol a total of 677 miles in 75 trucks.

Given the evident public appreciation of IMAP, I was surprised recently at an employee meeting in Division 5, when one person asked Secretary Conti if the program is worth the \$8 million annually it costs the state. "All they do is drive up and down the highway giving away free gas," he said. The employee's question was motivated, I'm sure, by an interest in converting those 75 drivers to Transportation Workers in the field. But I doubt that he had an understanding for the broader impact of the drivers' services in terms of improved safety and mobility.

Consider: A simple auto breakdown on the shoulder cuts roadway capacity by 5 percent, which grows to 19 percent with a wreck on the shoulder and 65 percent with a wreck in a travel lane. Quick accident clearance reduces the chance for secondary accidents, which account for 30 percent of highway incidents and 18 percent of fatalities. IMAP drivers are saving lives and travel time, not to mention reducing fuel consumption and cutting air pollution.



*Ted Vaden's Point of View, continued on page 3*



*Ted Vaden's Point of View, continued from page 2*

"The IMAP program is really a service to everyone," said Meredith McDiarmid, state traffic systems operations engineer who oversees the statewide function of incident management. "We're not only providing services to folks stranded on the highways but also to those who are responding to incidents. We're trying to prevent secondary accidents to keep the duration of the accident in the lane to a minimum and prevent secondary accidents."

Let's get back to Chad Pennington, my Roadside Samaritan on July 8. I found out since then that he was the winner of NCDOT's 2010 "Roscoe Award," given annually to an outstanding IMAP employee. He was cited for his excellent customer service, communications skills and innovative ideas to improve emergency response on the highways.

Chad is a good example of what McDiarmid said is the public service mindset of IMAP drivers: "It's a lot like those in law enforcement. You don't do it because you are paid to do it. You do it for the benefit you get from helping someone." Thank you, Chad, and IMAP, from one grateful traveler.

## TRAINING AND DEVELOPMENT Team Building (MGT670-L)

Course Length: 3 Hours

By: Tom Clark

Team building is the development and collective motivation of a results-oriented group of individuals. Team building is structured so that everyone in the group succeeds and so that nobody in the group loses - everyone is a winner! Why do we need to improve teamwork?

1. Improve communication – In order for teambuilding to be effective, everyone must be involved. By developing team-work skills, employees learn to encourage one another in order to solve challenges.
2. Role development - By working together in teams, natural leaders and followers will emerge.
3. Encourage risk-taking – "The greater the risk, the greater the reward." When coworkers have the support of a team, they are more willing to take risks and to try new things.
4. Create a positive work environment – Working together to achieve a common goal can boost morale as current friendships are reinforced and a new respect for others is developed.

During this course, participants will examine the process of team building, which includes:

- Clarifying the goal and building ownership across the team;
- Identifying the inhibitors to teamwork and minimizing or eliminating them; or if they cannot be removed, mitigating their negative effects on the team; and
- Team Building (MGT670-L) is a three-hour course that provides an exciting overview of the benefits and challenges of working as a team. Topics include characteristics of effective teams, team assessment, and giving and receiving team feedback.

**Next scheduled "Team Building" (MGT670-L) class:** September 27, 2011, 9 a.m. to noon, NCDOT Training and Development Center, 313 Chapanoke Road, Raleigh. If you are interested in attending this course - or any other course offered by the Training and Development Section - contact your Training Coordinator. For more information, contact T&D at (919) 662-3582 or [TandD@ncdot.gov](mailto:TandD@ncdot.gov).





## GET IT WRITE!

By Peder Zane

Retha L. Leigh, assistant county maintenance engineer for Chowan, Hyde, Tyrrell & Washington counties in Division 1, is the winner of the second Get It Write! Grammar Quiz. Congratulations, Retha.

Get It Write! would like to thank readers for their continuous support and feedback concerning this column. As effective communication is vital in all organizations, it is very rewarding to know that NCDOT employees are interested in improving their own communication skills. For this month's column, we are bringing back an oldie, but a goodie, from the Get it Write! vault.

### Affect vs. Effect

By Claudia Price

Through the years we have received many emails about what is probably the most confusing pair of words in the English language – affect and effect. They are both very similar in meaning as well as in sound. Additionally, they suffer from an "identity crisis." Affect is a verb (well, nearly always a verb) and effect is a noun (well, nearly always a noun). Affect can also be used as a noun and effect can also be used as a verb, but not very often.

**Affect**, usually a verb, means to produce an effect upon or to have an influence on.

For example:

*The weather could affect my decision to go to the beach.*

*Nutrition affects health.*

*The seasons affect trees and flowers.*

*The quality of your work affects your grade.*

**Effect**, usually a noun, means the result of some action or the power to produce a result.

For example:

*The effect of the fire was clearly visible for miles.*

*The soothing music had an immediate effect on the child.*

*They discussed the effect of the law on children.*

*The effect of making the correct choice is a better grade.*

So, remember that we often, but not always, use affect as a verb and effect as a noun. Also, when you affect a situation, you have an effect on it.

### FINDING PURPOSE IN WHAT WE DO

By Elizabeth Neely, Governance Office

Do you ever wonder if what you do makes a difference? Sure, we keep busy. We process 'abc' form, or write 'xyz' report. But what impact does the work we do actually have on our customers? (Do we even know who our customers are?) How does what we do fit into the overall mission of the organization?

Last month we announced the NCDOT Employee Engagement Survey coming in August. One key factor that contributes to engagement is the level of *connection* and *commitment* an employee feels toward the organization and its mission.

There was an interesting article in a past issue of Governing Magazine about creating a "line of sight" for employees so they can see the connection between their everyday work and something larger: a satisfied customer, a safer community, or a cleaner environment. The article asserts that in our huge bureaucracies, it's difficult if not impossible for many employees to connect their work to the ultimate mission. They're too busy and too far from the individual or community to see how their work actually adds value. However, creating a line of sight is one of the most powerful leadership tools there is. How do we do it? A few ways are listed on the next page.



**Put a human face on the mission.** Maybe processing an 'abc' form keeps drunk drivers off the road. If so, consider arranging a visit from a trooper and MADD leader to explain why this is important. Maybe writing 'xyz' report results in additional funding for an important transit system. If so, consider taking the bus to learn why this service is important to riders.

**Offer short-term rotations.** When employees work in other units that interact with their own unit, it helps them connect the dots.

**Experience the organization as a customer.** Visit your local DMV or rest area, or drive on roads after a major storm. Doing so may give us a different perspective.

**Ensure that training sessions include people from multiple units.** Inevitably, people leave such sessions aware that they share many of the same issues that others have. As we all know, some of the best training moments occur outside the formal sessions, when individuals learn who to contact in other units for various needs.

**Flow chart important work processes.** This should be done with people from every unit that works on the process. It highlights redundancies, delays and opportunities for improvement. Flow charting helps staff see their unit's connection to the larger picture.

**"Get up on the balcony."** The term is from the book, *Leadership on the Line* and suggests that we sometimes need to remove ourselves from the "dance floor," where daily operations take place, and get up on the balcony to see how the pieces fit together, or don't. "Balcony" moments can include a meeting with senior managers to learn their perspectives, interviews with customers or trips to other organizations to learn their processes.

This is simply a starter list. There are many other ways to develop a line of sight. What's most important is that managers appreciate the power of this line of sight.

Source: <http://www.governing.com/columns/mgmt-insights/creating-line-sight.html>

## GOVERNOR'S AWARD FOR PUBLIC TRANSPORTATION

By Jennifer Garifo

Herbert "Herb" Taylor Mullen III, director of the Inter-County Public Transportation Authority, was presented with the 2011 Governor's Public Transportation Award on June 28 at the authority's board meeting in Elizabeth City.

The award, first given in 1988, is presented annually by the Public Transportation Division for outstanding service in public transportation. ICPTA provides public transportation to residents of Camden, Chowan, Currituck, Pasquotank and Perquimans counties. PTD Director Miriam Perry presented the award to Mullen and praised him for his work in communicating the need and value of the public transportation services ICPTA provides to residents of the five rural counties served by the system.

Mullen has been in the transportation industry for 11 years and has accomplished a great deal in a short period of time. He became director of ICPTA in 2000 and since then has improved efficiency and capacity of the system. Mullen has implemented several technology projects into the daily operations of ICPTA and has also made improvements to customer service. He is active in community engagement and understands the value of making new connections, ensuring that local representatives and officials know about the services ICPTA provides to the community.

A native of northeastern North Carolina, Mullen received a Bachelor of Science degree in Management and Business Administration from Barton College in Wilson.

At right: PTD Director Miriam Perry presents the 2011 Governor's Award for Public Transportation to Herb Mullen.





## ITS/IMAP AWARDS

By Sam Whittington, Incident Management Engineer

Each year, two awards have traditionally been bestowed that recognize individual contributions to the ITS/IMAP program. The awards were previously given out at a conference that was cancelled a couple of years ago, so awards from 2008, 2009 and 2010 were just given out in the past two months.

The **Roscoe Award**, given to an individual within the IMAP program, is named in memory of Roscoe L. Narron, an IMAP driver in Division Five who received numerous commendations for his service to the people of North Carolina and Wake County. Recent recipients include:

2008 Recipient: **Eddie Elliott**, Division 7, has gone the extra mile to meet and get to know all the responders in his area. He has served his local Fire Department for more than 28 years. Eddie is extremely dedicated, and when he was separated from duty due to budget constraints he came back every time conditions changed to continue to serve the public of North Carolina.

At right, Eddie Elliott, center, with Tim Smith, left; and Sam Whittington.



2009 Recipient: **Jerry Jordan**, Division 5, serves the public with excellence in difficult and dangerous situations. During one particular incident, Jerry assisted with a local fire department's struggle to get to a burn victim. At their request, he brought his truck forward and attempted to pull the victim's vehicle from underneath a tractor trailer that had been extinguished.

At right, Jerry Jordan, center; with Wally Bowman, right; and Joey Hopkins.



2010 Recipient: **Chad Pennington**, Division 5, brings forth new ideas to make things safer and to minimize exposure to the dangers in dealing with incidents on our roadways. He has taken on a leading role in training and team building among his fellow responders. He has also been effective in bringing law enforcement and emergency responders to the table for discussions concerning quick clearance of vehicles and debris.

At right, Chad Pennington, center; with Joey Hopkins, left; and Wally Bowman.



The **Goins Award**, which recognizes efforts to improve, expand or support the Incident Management (IT)/Intelligent Transportation System (ITS) program, is named in memory of James Donald (Don) Goins, a pioneer in implementing the IM/ITS infrastructure in North Carolina. Recent recipients include:

2008 Recipient: **Kent Langdon**, Division 6, has made great efforts in communicating the benefits of North Carolina's IM/ITS program to thousands of people both in North Carolina and across the country. His work was instrumental in training all emergency responders across the state on safe and efficient response to, and traffic control for, incidents along our roadways.

At right, Kent Langdon, center, with Terry Gibson, far left; Lee Jernigan, second from left; Greg Burns, second from right; and Ray Goff.



*ITS/IMAP Awards, continued on page 7*



### *ITS/IMAP Awards, continued from page 6*

**2009 Goins Award: Steve Bowman.** Steve has been an innovator, from providing training to our IMAP program and regularly attending interagency team meetings to serving on statewide groups. He has also worked tirelessly in his own profession to advance rules and regulations for towing in North Carolina and nationally. Steve's work sets him apart as someone who truly cares about the safety of both his emergency response partners and the traveling public.

Steve Bowman, left; with Mike Mills.



**2010 Goins Award: Lt. Doug Monroe.** Doug has been an innovator in his work on coordination, cooperation and communication issues that affect both response agencies and the traveling public. As the Southern Highway Operations Group Co-Chair for the I-95 Corridor Coalition, he has worked to bring much-needed funding and projects to North Carolina and the East Coast that positively affected the safety and operations for both responders and the traveling public.

Lt Doug Monroe, second from left; with Meredith McDiarmid, left; Sam Whittington, second from right; and Brian Purvis.



## **NCDOT CIVIL RIGHTS ADMINISTRATOR RECEIVES REGIONAL MANAGER OF THE YEAR AWARD**

By Lisa Crawley

Sharon Lipscomb, Title VI/EO contract compliance manager for NCDOT's Office of Civil Rights, recently received the Manager of the Year Award from the Southern Transportation Civil Rights Executive Council. The award was presented to her during the council's biennial training symposium held July 10-13 in Atlanta.

The Southern Transportation Civil Rights Executive Council, which represents civil rights offices from the departments of transportation for eight southern states including Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina and Tennessee, selected Lipscomb for the award based on her outstanding leadership in administering two of NCDOT's most comprehensive civil rights programs.

"Sharon is an exceptional manager who values the talents and input of her team members," said Philip Bickham, director of NCDOT's Office of Civil Rights. "Her commitment to our department, knowledge of civil rights programs and dedication to creating a level playing field make her an ideal recipient of this award."

In June, Lipscomb was also selected as the NCDOT Leadership and Management Development Association's 2011 Manager of the Year.

The primary purpose of the Southern Transportation Civil Rights Executive Council is to promote the advancement of civil rights program initiatives within member states. Toward this end, the committee:

- Advocates civil rights program objectives on behalf of protected classes;
- Promotes civil rights program ownership/accountability and cultivates awareness among federal and state administrators;
- Acts as a support and resource group for the exchange of ideas, resolution of problems, sharing of information and communication of common concerns; and
- Strives to achieve the basic philosophies of all civil rights legislation to ensure the equitable distribution of federal and state programs.

For more information regarding NCDOT's civil rights efforts, visit [www.ncdot.gov/business/ocr/](http://www.ncdot.gov/business/ocr/).



## NORTH CAROLINA A&T STATE UNIVERSITY, NCDOT AND THE FEDERAL HIGHWAY ADMINISTRATION INTRODUCE THE RIGHT OF WAY TRAINING PROGRAM

By Dr. Kathryn Dobie, director, N.C. A&T University Transportation Institute

The Right Of Way program provides current NCDOT employees with the opportunity to develop the analytical, problem-solving, relationship-building and assessment skills needed to reach their highest level of performance. For current undergraduate students at NC A&T University, participation allows for engagement in the same skills training as current NCDOT employees. Through the program, undergraduate students will complete internship opportunities with NCDOT and other partners as a part of their career preparation.

The ROW Program is developed in accordance with state and federal regulations to include 49 Code of Federal Regulations Part 24 (49 CFR Part 24). It seeks to accomplish the following goals consistent with the Code of Federal Regulations applicable to NCDOT and FHWA:

- Provide a comprehensive Right of Way program to provide professional development for current NCDOT employees and related professionals;
- Increase efficiency by offering a structured curriculum consisting of Basic, Intermediate and Advanced modules leading to certificates of achievement at each level;
- Provide current Right of Way education to undergraduate students seeking a degree;
- Offer a structured undergraduate program which includes internships in NCDOT and other transportation agencies and other partners;
- Provide a ready pool of potential Right of Way professionals; and
- Increase the number of minorities and women in transportation-related careers.

Registration for NCDOT employees is \$75. For more information on the program, visit [www.ncat-rightofway.org](http://www.ncat-rightofway.org).



Clockwise from top: Secretary Conti announces partnership between NCDOT and N.C. A&T University. *Right:* Attendees gather for ceremony marking partnership. *Left:* NCDOT board member Andy Perkins and NCDOT Deputy Secretary Anthony Roper attend the ceremony marking the partnership between NCDOT and NCA&T.





## 80-YEAR-OLD TRANSPORTATION WORKER SAYS JOB KEEPS HIM YOUNG

By John Daniels

For most 80 year olds, life is about relaxing with grandchildren and enjoying retirement. Not for Rowan County Transportation Worker Hubert Elliot. This octogenarian works 40 hours a week hauling dirt, asphalt, gravel and anything else the job requires.

He helps patch bumpy roads across the county, and when winter weather hits the area, Elliot is behind the wheel of his work truck spraying the roads with salt brine and breaking up ice just as well as coworkers who are half his age or younger. In fact, during the winter snowstorms of 2011, he worked 24-hour shifts doing snow and ice removal. And yes, he is 80 years old.

"I just try to do the best I can," Elliot said humbly.

He started working at the Rowan County Maintenance Yard 13 years ago at the spry age of 67. He took a job at the N.C. Department of Transportation after his friend repeatedly encouraged him to apply. Although 67 sounds like a mature age to start such a hands-on career, Elliot was well prepared for it. He has worked jobs that have kept him moving for most of his life.

"As long as you keep working, you'll be alright," Elliot said.

He grew up on a farm in China Grove in Rowan County where he worked in the cotton fields. When he got older, he enlisted in the military in 1946 and ran a cafeteria during his time in service. He also operated his own auto service station and saw much of America as a transfer truck driver. Elliot believes that remaining active since childhood is what keeps him active now.

His favorite part of his job with NCDOT is the people. Elliot enjoys his coworkers, and his coworkers enjoy him, too.

"He's always happy to be here," said Tamra Safriet, who works at the maintenance yard. "His attitude and smile inspire people in the office."

"If someone asked him for help, he'd do it," said Transportation Worker Kelly Myrick. "There's nothing negative I can say about him."

Elliot shies away from saying that he is a mentor to his younger workmates, but they say they gain a lot of wisdom and insight from him. "A lot of these guys look at him like a father figure," Safriet said.

His boss agrees. "His positivity and eagerness to work challenge me to do my job as best I can," said Rowan County Maintenance Engineer Kevin Neal.

Todd Eddleman rode with Elliot during his training to become a transportation worker. When he saw what Elliot did on a daily basis, he was amazed. "I hope I can do that when I'm his age," he said. During Eddleman's training, Elliot took him down many roads, some Eddleman did not even know existed. "If there's a shorter way to get from point A to point B, he knows it," Eddleman said.

Elliot's doctors are astonished at the daily work he does. He says they ask him when he will retire. His answer is always, "I don't know." He plans to keep working for as long as he can. And as the oldest employee in the NCDOT Division of Highways, he has certainly set a precedent for longevity. "I feel like I've done a good job," Elliot said.



*Hubert Elliot, continued on Page 10*



*Hubert Elliot, continued from page 9*

Doctors are not the only ones impressed by his endurance and energy. "He's older than us and has twice the energy!" said fellow transportation worker Mike Erwin.

When Elliot is not working, he is spending quality time with his family. He has been married to his wife for 62 years, and they will celebrate their 63rd anniversary in December. The couple has one daughter, five grandchildren and five great-grandchildren.

But Elliot says the work he has done, though awe-inspiring to most, has not been by his own doing. "I give the good Lord credit for that," he said.



Hubert Elliot stands in front of a NCDOT truck.

## TURNING HERITAGE INTO SPORT

By Marge Howell, photos by Chuck Liddy, *News and Observer*

To most, Highland games mean a festival of bagpipes and drums and kilts and "the Highland fling." But, beyond the gathering of the clans (families) and the lilting Scottish airs are the "heavy games," known mainly to an elite group of participants around the globe.

DMV License and Theft Bureau Inspector Eric Frasure of Charlotte has been competing in Scottish heavy athletics since he was 14 years old, when he walked up to a hammer thrower and asked if he could compete. He was told to "go ask my dad," Frasure said.

With that okay, Frasure has been competing ever since. In the intervening dozen years, his mastery of Scottish heavy events has taken him to a track and field scholarship at East Carolina University, five Conference USA collegiate championships, All-American status and two world records. During his 12<sup>th</sup> competition at the Grandfather Mountain Highland Games on July 9, he earned the highest overall score for the heavy events.

The games are an ancient part of Scottish gatherings. While they have evolved into such modern track and field events as the shot put, the discus and the hammer throw, they began in the 11<sup>th</sup> century when King Malcolm III of Scotland summoned contestants to a foot race in an effort to identify a new royal messenger.

As Frasure explains it, "Everybody pretty much knows that the discus and the javelin were started by the Greeks, but the Scottish hammer throw and the shot (the Scottish stone throw) were established in Scotland before they became part of the Olympic events."



Frasure holds the world record for heaving the 56-pound weight and chain.

Little known, the heavy events are impressive. They require the uncommon strength and agility to flip a 19-foot-long tree trunk end over end or to "toss" weights as heavy as 56 pounds for distance and vertical heft. The Grandfather Mountain games in July showcased this inspector's talents to more than 30,000 attendees.

Frasure describes first attending the Grandfather games with his family "out of curiosity" about their "Fraser" and Graham heritage. Now, in his fifth visit as an invited pro, he represents the clans in seven heavy events: the stone throw, the hammer throw, the 28-pound weight throw, the 56-pound weight throw for distance, the 56-pound weight throw over the bar, the sheaf toss and the caber toss.

*Eric Frasure, continued on page 11*



*Eric Frasure, continued from page 10*

Frasure attends between five and 10 games annually. Besides the Grandfather games, he has competed in games in Scotland, California, Georgia, Maine, Washington, Oregon, Ohio, Virginia, Maryland and Chicago.

After holding almost all the world amateur records, he is now a professional in heavy athletics.

"There are only about 10 to 15 pros in the country who attend multiple games each year," Frasure said. They travel to highland games all over both for the performances and the competition. "The festivals bring us in," he said. "We're just some of the entertainment."

At left, sporting his family's "Hunting Fraser" tartan kilt, Frasure watches as the 19-foot-long caber "turns."



## GOT GOOD NEWS? NCDOT Does

Traveling through NC on vacation last week we just wanted to compliment you on the clean, modern rest rooms, friendly and helpful information centers, and the most beautifully landscaped highways we have ever seen!

Job well done,

Thank you,

Elizabeth & George Jockish  
Quinton, VA

I just finished a drive from coastal North Carolina to Atlanta and I really wanted to compliment y'all on the BEAUTIFUL flowers I had the pleasure of seeing as I drove through your state. The day lilies in gold and yellow, crepe myrtles, and black eyed susans really broke up the monotony of a long drive. Everywhere along the whole drive I saw them, so well planned and maintained and just refreshing and lovely to behold. I loved them. It made such a difference and I missed them when I drove through the other states. Although I live in the Atlanta area, I'm a NC native and boy, am I proud of my home state!

Kelly Ladd

In mid-June, I travelled the length of IS 95 as it passed from SC to VA. This message is to say thank you and kudos to those who are responsible for maintaining the flower beds throughout this roadway. What a pleasure to see the bursts of color---sometimes in the median and sometimes on the roadsides. At first I thought it was a welcome to NC thing, but then it went on throughout the length of the road. Thanks for putting in these bright spots.

Dr. James W. Russell  
Danvers, MA

I just wanted to let someone know that I was travelling southbound on I95 on July 15, 2011, and around 10 pm I stopped at a rest area (I believe it was the Nash Co. one) which was so clean it was sparkling. I've travelled extensively in every state except Alaska and have seen numerous rest areas along the way, and I have to say that this was the cleanest rest area I have ever been in. Thank you from a WV traveler!

Amanda Steiner

I just want to tell you that the Lincolnton DMV on Aspen Street has the nicest people I have ever encountered at a DMV office. I was there yesterday to renew my driver's license and I was so very pleasantly surprised about how pleasant and efficient the people were. While I have never been mistreated at a DMV office, the experiences I have had have not been nice. Yesterday was certainly the exception. I don't know their names but they were all pleasant, helpful and polite beyond description. And the lady that took my picture had a wonderful sense of humor even when I asked her to make my picture beautiful and 20 pounds lighter. Thank you Lincolnton personnel for a great experience yesterday.

Sincerely,  
Betty Neff

*Got Good News, continued on page 12*



*Got Good News, continued from page 11*

Location / County: Rest Area: Davidson County I-85, Southbound Date: 7/18/2011 Time: 9:00am I just wanted to say that I have stopped at this rest stop during my weekly travel from Raleigh to Charlotte the past few weeks and it is the cleanest and nicest rest stop I have ever been to. I have traveled through most states east of the Mississippi and nothing compares to how pleasant this rest stop is. Please pass my compliments on to those that take care of this facility and if the rest of the NC rest stops are anything close to how nice this one is, I commend NCDOT in general.

Andy Little

Good afternoon, I had the unfortunate status today of being broke down on the side of 540. When a gentleman came driving up in one of the IMAP trucks. He was very polite and helpful, more so than any AAA service I have ever had. I believe his name was Ken Ryder, its a bit loud on 540, so I am not 100% sure. He took the time to show me that my belt in the car was dry rotting, and put coolant in my engine. He really was welcome help in such a bind! And I am very grateful for his help.

Kelly White

I would like to address an incident my wife and I experienced while traveling to Ocracoke Island on Friday, July 15th, 2011. We arrived by ferry at Ocracoke approximately 11:30am. Departing the ferry our left wheel on our camper came off and suddenly ended up in the road 60 yards from the ferry dock. The dock attendants came over to assist and turned an unpleasant situation into one that could be managed. With their suggestions and assistance we were able to continue to the campground and enjoy a great weekend on Ocracoke Island. I would like to recognize how grateful my wife and I are for the following attendants participation. They were not only helpful, but also very positive and professional. Please help recognize the following persons: Les Thomas, Jeff Stowe, E.W. Gray, K.D. Jackson, Richard Roy, Rich Siddall, Olie Hooper, and Tony Meekins, Sr.

My wife and I visit Ocracoke often and would like to thank the Department of Transportation and the State of North Carolina for sharing the beautiful natural resources that are found in the Outer Banks.

Thanks Again,  
Curtis and Debra Willis  
Cobbs Creek, Va.

On Wednesday evening, June 15, I had a tire punctured going south on Interstate 85 South just north of Salisbury, N.C. I managed to get my car to the shoulder and called my husband and OnStar. My car did not come with a spare tire so I was stranded until someone came to help me. As I waited, I saw coming up behind me the IMAP truck for that

area with all his flashing lights. I was really glad to see him. John Davis was the IMAP assistant and checked my tire to see if he could put air in it and waited with me until my husband arrived. He also waited with us until the tow truck arrived to tow my car. He was very helpful, courteous and willing to do whatever he could to help me. I sincerely hope the practice of these road hazard assistants continue. I would gladly pay more road tax if necessary to keep these IMAP trucks on the road. Thanks for all his kind help and the state for offering this assistance in my area.

Barbara Duerr called and wanted to compliment Mr. Bruce Goeden. She stated he greeted everyone with a smile and was friendly. No matter how stupid the questions sounded, he always responded pleasantly and with a smile! She also stated the lady who administered her test (Marjorie Rogers) was also really nice!

Janet Nyman called to commend Examiner Darlene Medlin. She wanted to thank her for being extraordinarily polite, very pleasant, and just so nice during her visit last week. She also wanted upper management to know that the Monroe office was very well organized. She stated there were 23 people waiting to obtain service when she arrived. To her surprise, she was in and out in 20 minutes and the service was awesome.

Went to the DMV location on Station Rd in Wilmington to renew my license today. I phoned yesterday, and was advised to get there about 9am. I got there at 9:03am. I was done within 25 minutes. I was very pleased. The staff was very professional. Thank you DMV. No need to reply - I know you are busy people. Just giving a "pat on the back". Job well done!

Nancy Olsen

Hi, we had an EXCELLENT experience today with Examiner L. H. Austin in the Mt. Holly DMV office. She was exceptionally nice, friendly and helpful. My 16-year old daughter was there for her driver's license test and Ms. Austin made it a very pleasant and professional experience for a very nervous young driver. Kudos to Ms. Austin!

Karen Dortschy

*Got Good News, continued on page 13*



*Got Good News, continued from Page 12*

I renewed my license at your Cary office on Friday afternoon. It was very busy and I was in the waiting area about 1 1/4 hours. During my wait, I couldn't help but watch the examiner at the front desk, Mr. Goeden, greet and help all the persons who came in. He also handled the photo desk, going back and forth. He was all business and helped everyone coming in quickly, yet, he also could joke with persons, putting them at ease at what could be a somewhat tense situation. He was attentive to all, knew the business, and is an outstanding representative for the Department.

[The examiner who processed my renewal also handled it very quickly and professionally.] I just wanted to commend these employees.

Edward Link

I recently learned that you can set an appointment for your license renewal. I did so and went to it today (New Bern). I must say that it was a very pleasant experience. I was called in almost as soon as I sat down, the examiner was very pleasant and courteous, and I was in and out in a very short time. Thank you for this great improvement and give my thanks to Examiner Roberta McMurtrey.

Edwin Mirise

Kudos to the DMV! After almost 60 years of driving, I just had the most efficient and pleasurable visit ever to a DMV office. Having made an appointment (great idea!), I had my exams, picture & signature taken and was out of the office in under 15 minutes. Great performance. Maybe you could teach the folks in other states, notably NY.

William Meyer

Goldsboro's office was quite hospitable, especially Ms. Rose and Ms. Hubbard, in their actions to assure I received prompt and extremely friendly service in obtaining a NC DL. Please extend my personal thanks for making what could have been a difficult experience quite pleasurable so they are to be commended for the professionalism extended towards myself and the other clients I watched being treated by Ms. Hubbard's staff.

John Coyle

Hi, just wanted to give some kudos to the ladies at your Mooresville office. Volume is very high there, and they keep plugging away despite longer hours and frustrated customers (due to volume). There doesn't appear to be a slow time at that office, they are doing a great job!

David Han

Dear NCDMV: KUDOS! THANKS AND PRAISE!! What a great experience I had in the Greenville Office today. You are fast and efficient. I had an appointment so I zipped in and out. Thank you so much!

Bonnie Mani

To whom it may concern: In the era of only complaints, I wanted to send a note of praise to the staff at the Fuquay Varina DMV office. On June 14, 2011, I went to renew my license. Despite many people being in the waiting room, the staff was efficient and polite. I came prepared to wait forever and come out annoyed. I left in under 30 minutes and pleasantly surprised. Thanks for making the renewal a good experience!

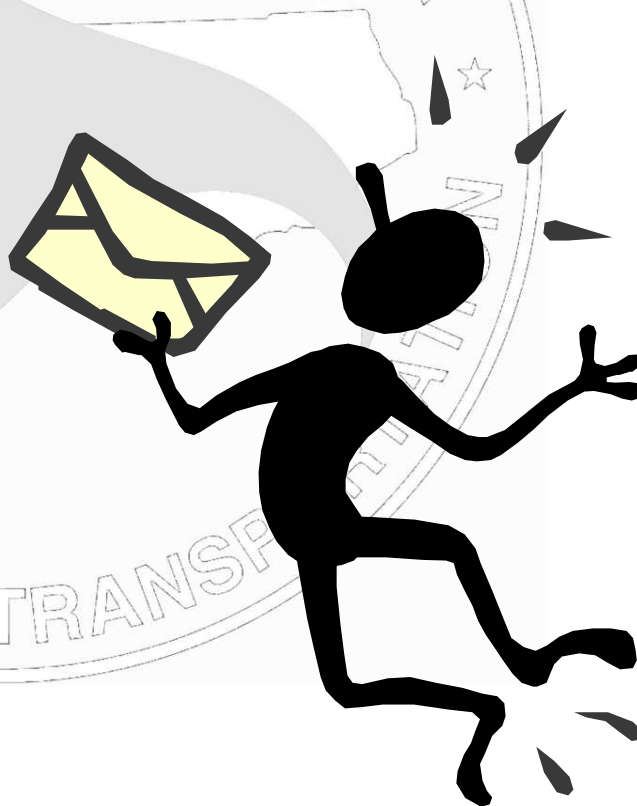
Karin Sedivy

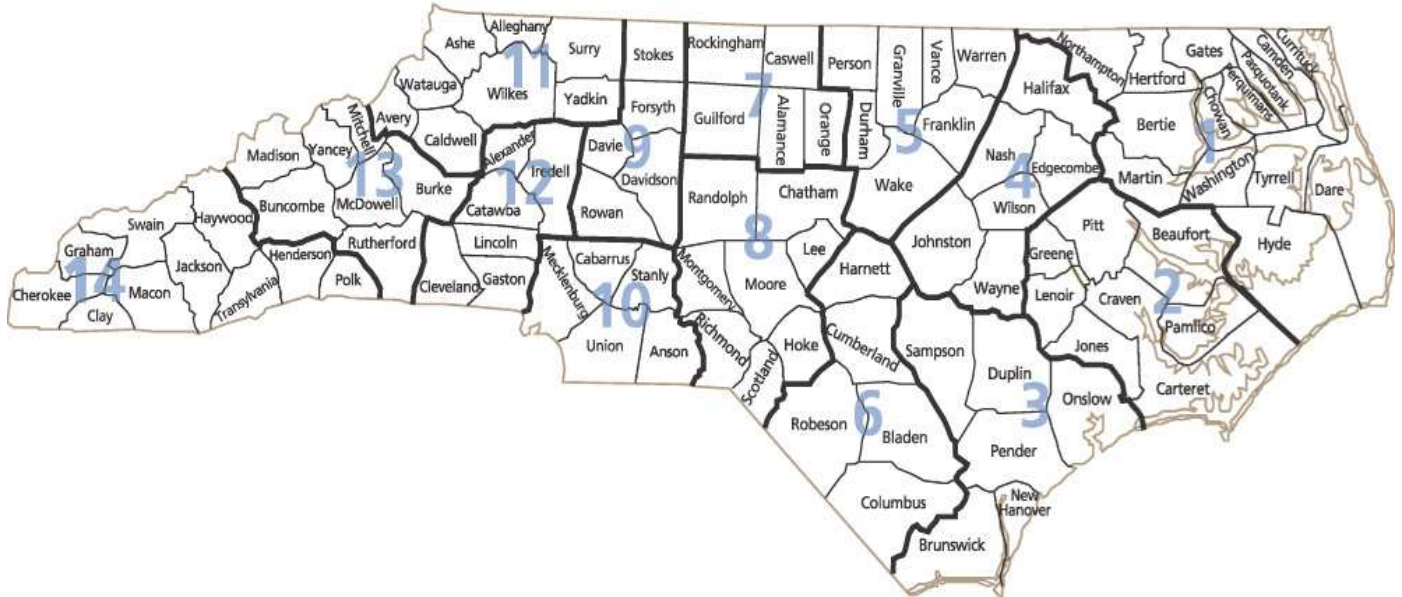
I recently went to the DMV office in Carrboro, NC to get my CDL learner's permit. I went on the day after Memorial Day and the office was packed and crazy. But the inspectors there were still extremely courteous, professional, and efficient. They really were just terrific and very nice. So I just wanted to commend them and say thanks!

Michael Spencer

Just had my license renewed at S Roxboro Road (Durham). It was ridiculously fast, easy, and convenient. The officials were polite and helpful. At 9:30am, I believe I was in the office a total of 4 minutes. None of the caricatures of the DMV were true. Congratulations.

Jay Baker





## Newsorthy Field Notes

### Division 1

By Margo Jordan

#### *New Employees:*

**Jeffrey D. Ryder**, transportation supervisor III, Dare County Maintenance, Manteo;  
**Jesse Franklin Hollowell II**, Vehicle Equipment Repair Technician, Hertford County Equipment;  
**Calvin Eugene Tilley**, VERT, Hertford County Equipment; and  
**Andrew J. Lamb**, transportation worker, Pasquotank Bridge Maintenance.

#### *Retirement Announcement*

#### *Congratulations to:*

**Timothy Lee Jernigan**, VERT supervisor, Division 1 Equipment, retired Aug. 1 with 29 years of service.

#### *Birth Announcement*

#### *Congratulations to:*

**Jonathan Gibbs**, transportation worker, Chowan County Maintenance, and his wife Amanda on the birth of daughter Zoe Alaina on July 13 weighing 9 pounds, 14 ounces.

#### *Sympathies to:*

**James Joyner**, transportation worker, Hertford County Maintenance, on the loss of his brother, Jesse L. Joyner, who passed away on July 10; and  
**Ronald Parker**, transportation worker, Hertford County Maintenance, on the loss of his mother, Elizabeth Ann Parker, who passed away on June 30.

#### *Departures:*

**William Whitehurst**, transportation supervisor; and  
**Zachary P. Boyd**, temporary transportation worker

### Division 3

By Kim Butts

#### *New Employees:*

**Janet Simmons**, processing assistant III, Equipment Office;  
**Pamela Crocker**, processing assistant III, Parts Department;  
**Kenneth Larson**, VERT, Jacksonville Equipment Shop; and  
**Brandon Powers**, transportation supervisor, Traffic Services.

#### *Promotion:*

**Nick Drees** to transportation supervisor, Bituminous Unit.

#### *Birth Announcements*

#### *Congratulations to:*

**Kathy McIntyre**, engineering technician, Wilmington Construction Office, on the birth of her granddaughter Sophie Claire on June 22;  
**Micah Tussey**, office assistant, Onslow County Maintenance Unit, on the birth of his daughter Sarah Jean Tussey on July 13.

#### *Miscellaneous:*

Congratulations to the following employees for their accomplishments while participating in the 2011 Division 3 Equipment Rodeo.

#### **Single Axle Dump Truck:**

**1st Place—Kevin Royal**, transportation worker, Road Oil Unit

**2nd Place—Laurence Miller**, VERT, Burgaw Equipment Shop

*Division 3, continued on page 15*



### *Division 3, continued from page 14*

#### **Tandem Axle Dump Truck**

**1st Place—Timothy Smith**, transportation worker, Onslow County Maintenance Unit

**2nd Place—Matthew Pegram**, transportation worker, New Hanover County Maintenance Unit

#### **Tractor & Lowboy**

**1st Place—Clifton Byrd**, VERT, Duplin Equipment Shop

**2nd Place—Terry Jones**, transportation worker, Sampson County Maintenance Unit

#### **Motor Grader**

**1st Place—Jackie Lane**, transportation worker, Sampson County Maintenance Unit

**2nd Place—Travis Hewitt**, transportation worker, Brunswick County Maintenance Unit

#### **Backhoe**

**1st Place—Matthew Pegram**, transportation worker, New Hanover County Maintenance Unit

**2nd Place—Timothy Smith**, transportation worker, Onslow County Maintenance Unit

#### **Tractor Mower**

**1st Place—Ronie Robinson**, transportation worker, Roadside Environmental Unit

**2nd Place—Travis Hewitt**, transportation worker, Brunswick County Maintenance Unit

### **Division 4**

By Renee' Creech

#### *Promotions:*

**Donald Massey** to VERT supervisor, Wayne County;

**Marty Harrell** to VERT supervisor, Wilson Division Shop;

**Keith Williams** to VERT supervisor, Halifax County; and

**Joe Dail** to VERT supervisor, Edgecombe County.

#### *Retirement Announcement*

##### *Congratulations to:*

**Sandy Tharrington**, personnel technician, Wilson Division, retired Aug. 1 with 34 years of service. Congratulations Sandy, you will be missed!!

#### *Marriage Announcement*

##### *Congratulations to:*

**Bill Bass**, district engineer, District 2, on his marriage to Michelle Scott on June 18.

#### *Sympathies to:*

**Connie Phillips**, administrative secretary, Wilson Division, on the loss of her mother Katie Rose who passed away June 25; and

**Susan Tyson**, office assistant, Wilson Road Oil, on the loss of her father Larry Rudolph Radford who passed away June 25.

#### *Miscellaneous:*

**Division 4** held their Truck Rodeo the week of June 6-8,

2011. Congratulations to all of our winners and a special thank you to all who competed and volunteered to make this event such a success.

The Division 4 overall winners were as follows:

#### **Single Dump Truck**

**Issac Ethridge**, Wilson County Maintenance

#### **Tandem**

**Richard Monday**, Johnston County Maintenance

#### **Backhoe**

**George Grady**, Johnston County Maintenance

#### **Low Boy**

**Ray Chrobot**, Nash County Maintenance

#### **Motor grader**

**Willie Baines**, Nash County Maintenance

#### **Tractor-Mower**

**Sid Clark**, Edgecombe County Maintenance

### **Division 5**

By Carolyn McDonald

#### *New Employees:*

**David Ray Baines**, transportation worker, Franklin County-A Maintenance office;

**Michael Glenn Bobbitt**, temporary general utility worker, Wake County-Bunn Maintenance office;

**James Wesley Gibbs**, transportation worker, Warren County Maintenance office;

**Richard Stephen Gilliam**, transportation worker, Wake County-A Maintenance office;

**Randy Wynne Lunsford**, temporary transportation worker, Granville County Bridge Maintenance office;

**Robbie Clay O'Briant**, engineering technician, Rogers View Resident Engineer's office;

**Cameron Douglas Richards**, temporary engineering assistant, Youngsville Resident Engineer's office;

**Myron Neal Triplett**, temporary transportation worker, Incident Management office; and

**Larry Williams**, temporary general utility worker, Wake County-Bunn Maintenance office.

#### *Promotions:*

**John Stephen Gracey** to engineer-contributing, Division Construction office.

#### *Transfers:*

**Kristopher D. Cabiness** to transportation worker with Warren County Maintenance;

**Chadwick D. Hinnant** to engineering supervisor-journey with the District Drive Resident Engineer's office;

**William T. House** to transportation worker with Franklin County-A Maintenance; and

*Division 5, continued on page 16*

**Division 5, continued from page 15**

**Chris Allen Norton**, engineer-contributing, Durham Resident Engineer's office.

**Retirement Announcements****Congratulations to:**

**Margaro P. Cardona**, transportation worker, Durham County Maintenance office, retired July 1 with 14 years of service; and

**Teddy C. Finch**, transportation worker, Roadside Environmental office, retired June 1 with 5 years of service.

**Sympathies to:**

**John Stephen Gracey**, engineer-contributing, Division Construction office, on the loss of his father Robert Gracey who passed away on June 19; and

**Roderick E. Jones**, engineering technician, Aviation Resident Engineer's office, on the loss of his father Romuel Jones who passed away on June 12.

**Departures:**

**Earl T. Brodie**, transportation worker;

**Timothy B. Flourney**, engineering/architectural technician;

**Alfred L. Hardee**, transportation worker;

**Jamal E. Lewis**, transportation worker;

**Ricky J. McLean**, transportation worker;

**Kenneth D. Roach**, transportation worker;

**Lloyd T. Smith**, transportation worker; and

**Michael B. Wilson**, transportation worker.

**Division 6**

By Felicia Nance

**Sympathies to:**

**Dwayne Smith, retired; and Jerry Smith, temporary** right of way agents, Robeson, Columbus and Bladen counties, on the loss of their mother who passed away July 6.

**Announcements:**

Division 6 announces the start of another Wellness initiative - the "Biggest Loser" contest! This healthy event begins August 1 and ends October 27. The "Biggest Loser" will become the Biggest Winner! This weight loss event will be packed with healthy lunch ideas and fitness tips. Participants will be assigned to Wellness Committee members who will act as "motivation" coaches to keep the contestant on track to follow their personal weight loss plans. The coaches will also document the percentage of weight loss for each contestant on a bi-weekly basis.

Contestants will receive a sign-in package that will include: healthy lunch box recipes; an insulated lunch box; an exercise-encouragement step-counting pedometer; and other fitness and good eating tips. At the end of the contest, the biggest loser will be taking home a hefty cash prize and owning the title and recognition of being the Division 6 first annual Biggest Loser Competition – Biggest Winner!

**Division 7**

By Lisa Angel, Judy Marsh, and Lindora Rowell

**Retirement Announcement****Congratulations to:**

**John R. Hazelwood**, transportation worker, West Guilford County Maintenance, retired July 1 with 6 years of service.

**Sympathies to:**

The family and friends of **David Summers**, retired transportation supervisor, Camp Burton Maintenance, who passed away on June 15.

**Miscellaneous:**

**David Harrill**, assistant district engineer, District 3, just completed the Bear Run up to the top of Grandfather Mountain from the town of Linville. The 5-mile race has an elevation change of 1,500 feet. This was his third time completing the race.

**Division 9**

By Tricia Gregory

**New Employees:**

**David Howard**, temporary transportation worker, IMAP;

**Justin Collins**, temporary transportation worker, IMAP;

**Robert Anderson**, temporary general utility worker, Stokes Maintenance;

**Ricky Nelson**, temporary transportation worker, Roadside Environmental; and

**Justin Hensley**, temporary transportation worker, Roadside Environmental.

**Reinstatement:**

**Nicholas Hanes**, temp engineering technician c, Rowan Bridge Maintenance.

**Promotions:**

**Kenneth Gaddy** to permanent transportation worker, Forsyth Maintenance; and

**Chad Hege** to permanent transportation workers, Forsyth Maintenance.

**Transfers:**

**David Burnette**, from District Two field office to Division Design Construct office; and

**Randy Pigg**, from Division 12 Maintenance to Roadside Environmental.

**Marriage Announcement****Congratulations to:**

**Steve Jones**, assistant district engineer, District Two, on his marriage to Natalie Southern on May 28.

**Birth Announcement****Congratulations to:**

**Tray Gaymon**, engineering technician, construction, and his family on the birth of daughter Tylah Mckenzie Gaymon on June 22.

**Sympathies to:**

**Tamra Safriet**, office assistant iii, Rowan Maintenance, on the loss of her Uncle Donald Gene Hinson;

*Division 9, continued on page 17*



*Division 9, continued from page 16*

**Andy Lawson**, VERT, District Equipment, on the loss of his father James Lawson;

**Dale Allen**, transportation supervisor, Davidson Maintenance, on the loss of his father William "Red" Allen;

**Cary Fulp**, electronic technician, Traffic Services, on the loss of his wife Paula Fulp;

The family and friends of **Caroline Honeycutt**, retired District One OA IV, who passed away on July 7; and

**Jennifer Jordan**, office assistant IV, Forsyth Maintenance, on the loss of her grandmother Hulda Jones.

**Division 10**

By Patricia Harris

*Promotions:*

**Lloyd "Rich" Burris** from engineering technician II to transportation supervisor-advanced, Traffic Services; and

**P. J. Coley** from transportation worker to electronics technician I, Traffic Services.

*Miscellaneous:*

Division 10 hosted their annual safety cookout on July 13 at Frank Liske Park to recognize those units that went the entire fiscal year without a preventable incident. Those units were D'Arruda's Resident Engineer Office; Quality Assurance Lab; Polkton Bridge; Newell Equipment; Cabarrus Equipment; Union Equipment; and Anson Equipment. Employees enjoyed bean bag toss and horseshoes while watching Division Engineer Barry Moose and his managers do the cooking. Before enjoying cold watermelon, recognition was made of their outstanding safety achievement.



**Division 13**

By Tena B. Cagle

*New Employee:*

**James Wyatt**, transportation worker, Mitchell County Maintenance.

*Retirement Announcements*

*Congratulations to:*

**Sheila Chandler**, transportation supervisor contributing, Buncombe County Maintenance, retired July 1 with 27 years of service;

**Peggy Gentry**, office assistant IV, Madison County Maintenance, retired July 1 with 30 years of service;

**Ricky Ford**, transportation supervisor journey, Madison County Maintenance, retired July 1 with 30 years of service;

**Jerry Green**, transportation supervisor contributing, Madison County Maintenance, retired July 1 with 35 years of service;

**Charles Byrd**, VERT contributing, McDowell County Equipment Shop, retired July 1 with 13 years of service; and

**Steven Souther**, VERT journey, Yancey County Equipment Shop, retired July 1 with 25 years of service.

**Communications Office**

By Jennifer Garifo

*New Employee:*

**Sue Johnson**, temporary, starting Aug. 8.

*Departures:*

**Zadia Brown**, temporary;

**John Daniels**, summer intern;

**Jasmine Moore**, summer intern; and

**Peder Zane**, temporary.

**Division of Motor Vehicles**

By Marge Howell

*New Employees:*

**Karlette Lametria Newell**, driver license examiner, District K, Mecklenburg County, North Charlotte office;

**June Caddell McNeill**, driver license examiner, District H, Moore County, Aberdeen office;

**Crystal Ann Potter**, business services coordinators, Customer Call Center, Bladen County;

**Nicole B. McLean**, business services coordinators, Customer Call Center, Bladen County;

**LaDonna Ezzell**, business services coordinators, Customer Call Center, Bladen County;

**Yvonne L. Bannerman**, business services coordinators, Customer Call Center, Bladen County;

**Franklin L. Ledwell**, business services coordinators, Customer Call Center, Bladen County;

**Jayanthi Sridaran**, processing assistant IV, Traffic Records Unit, Raleigh headquarters;

**Chiqueta McNeill**, processing assistant IV, Information Processing Unit, Raleigh headquarters; and

**Timothy McLawhorn**, law enforcement agent, Onslow County, Jacksonville office.

*DMV, continued on page 18*



DMV, continued from page 17

**Promotions:**

**Barbara Allen** to driver license senior examiner in District G, Orange County, Carrboro office;

**Cynthia Ann Dicicco** to title examining supervisor I, Customer Call Center, Bladen County;

**Angela Ellis Thomas** to staff development specialist, Vehicle Services Section, Title and License Unit;

**Patty Simms Buell** to business services coordinator, Vehicle Services Section, Registration, Title and Plates Unit;

**Joseph Moody** to law enforcement supervisor, Zone A, Mecklenburg County;

**Ricky Buchanan** to law enforcement supervisor, Zone B, Mecklenburg County;

**Margaret Byrd** to office assistant IV, Medical Review Unit, Raleigh headquarters;

**Betty Hensley** to processing assistant IV, Medical Review Unit, Raleigh headquarters; and

**Kim Scott-Davis** to administrative officer II, Administrative Hearings Section, Raleigh headquarters.

**Retirement Announcement**

**Congratulations to:**

**Gloria Davis**, driver license examiner, District A, Martin County, Williamston office, retired July 1 with 13 years of service.

**Birth Announcements**

**Congratulations to:**

**Johanna Priestly**, purchasing officer, Raleigh headquarters, on the birth of her daughter Anna Louise on June 11 weighing 5 pounds, 5 ounces.

**Sympathies to:**

The family of **Noah Bell**, driver license examiner, District A, Pitt County, Greenville office, who passed away July 13.



Noah Bell.

**Darryl Pike**, driver license supervisor, District N, Buncombe County, Asheville office, on the loss of his father-in-law who passed away July 13.

**Ferry Division**

By Lucy Wallace

**Temporary employee:**

**Brittany Daniel Nixon**, security guard, Swan Quarter Operations.

**Sympathies to:**

The family of **Clay Hansen Evans**, ferry crewmember I, Swan Quarter Operations, who passed away July 9; The family of **Clifton Allen Graham**, ferry chief engineer, Cherry Branch Operations, who passed away June 24; and **Rocky Creef**, temporary machine operator V, Shipyard Operations, on the loss of his mother Edna Creef who passed away June 20.

**Miscellaneous**

**New harbor security boat**

Purchased under a Transit Security Grant program, the new Ferry Division Harbor Security boat will primarily be used for deploying side scan sonar (SSS) 600, which is used for detection, response and recovery of explosive devices placed in and around harbors. The boat and SSS will also be made available to other members of the Memorandum of Agreement coalition comprised of surrounding response agencies to assist and/or respond in tandem to threats to the waterways. The boat will be docked at the Cherry Branch ferry terminal. (Lucy Wallace photo)



**Human Resources Corner**

**Retirements:**

**Edward Blake**, Bridge Management

**William Needham**, Bridge Management

**Freddie Dixon**, Division 2

**John Hazelwood**, Division 7

**Marvin Clark**, Division 7

**Carl Scales**, Division 7

**Ted Burns**, Division 7

**Jimmy Hoover**, Division 8

**John Callicutt**, Division 8

**Stanley Seawell**, Division 8

**Richard Icard**, Division 12



HR Corner, continued on page 19



**DO YOU HAVE A STORY IDEA OR EVENT RELATED TO NCDOT ? IF SO, CONTACT THE NCDOT COMMUNICATIONS OFFICE AT (919) 733-2522.**

*HR corner, continued from page 18*

**Benny Kerley**, Division 12  
**Ricky Ford**, Division 13  
**Peggy Gentry**, Division 13  
**Jerry Green**, Division 13  
**Sheila Chandler**, Division 13  
**Steven Souther**, Division 13  
**Charles Byrd**, Division 13  
**Charles McConnell**, Division 14  
**Gloria Davis**, Division of Motor Vehicles  
**Donnie Thorne**, Purchasing  
**Sylvia Marshall**, Transportation Program Management

**Information Technology**  
**By Haywood Poole**

*New Employees:*

**Stacey Green**, technology support technician, Help Desk;  
**Eric Snider**, technology support technician, Help Desk;  
**Patricia Copley**, technology support technician, Help Desk;  
**Thomas Anderson**, technology support technician, Help Desk;  
**Iona Brasoveanu**, technology support technician, Help Desk; and  
**Curtis Greeson**, technology support technician, Help Desk.

*Promotion:*

**Stewart Poole** to networking technician, Enterprise Architecture and Information Security Team.

**Roadside Environmental Unit**

*By George Kapetanakis*

*Birth Announcement*

*Congratulations to:*

**Tad Davis**, construction & renovation technician II, Rest Area Section, and his wife Michelle on the birth of their daughter Harper Elisabeth Davis on July 21 weighing 7 pounds, 6 ounces.

**Traffic Safety Unit**

*By Jackie Johnson*

*New Employees:*

**Alfred Oyoyo**, engineer contributing, Safety Planning Group.





# NCDOT

## OUR MISSION

*Connecting people and places in North Carolina – safely and efficiently, with accountability and environmental sensitivity*

## OUR GOALS

- Make our transportation network **safer**
- Make our transportation network move people and goods more **efficiently**
- Make our infrastructure **last longer**
- Make our organization a place that **works well**
- Make our organization a **great place to work**



# IN THE LOOP

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