

Planning and Technical Assistance

Coordinated Planning

A locally developed, coordinated public transit/human service planning process is a condition of receiving funding for certain programs directed at meeting the needs of older individuals, persons with disabilities and low-income persons. The plan must be developed through a process that includes representatives of public, private and nonprofit transportation providers and public, private and nonprofit human service providers and participation by the public. Learn more about [Coordinated Planning](#).

Five-Year Community Transportation Service Plan

Community Transportation Service Plans are crucial to ensuring that North Carolina community transportation systems are making a strategically planned response to the mobility needs of the general public and targeted populations in their service area over a projected five-year period. Plans review the current performance and organizational direction of the transit system and recommend alternative strategies of operating or managing that increase mobility options for passengers and improve the efficiency and effectiveness of the organization and transportation services. Learn more about the [Five-Year Community Transportation Service Plan and Regional Feasibility Study](#).