



# AGENDA

## NORTH CAROLINA TURNPIKE AUTHORITY OPERATIONS COMMITTEE

**Date:** Thursday, April 12, 2018  
**Location:** NCDOT (6<sup>th</sup> floor Board Room)  
1 South Wilmington Street  
Raleigh, NC 27601

**Time:** 10:30AM  
**Next Meeting:** June 21, 2018

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TOPIC	PRESENTER
Welcome/Introductions	Montell Irvin, P.E. Chair
Call to Order Approval of March 19, 2018 Meeting Minutes	Montell Irvin, P.E. Chair
Opening Comments	Beau Memory NCTA Executive Director
Bill by Email Program	Angela Queenland Manager of Customer Service
Customer Service Center Expansion	Andy Lelewski, P.E. Director of Toll Operations
Triangle Expressway Tri-Protocol AVI Retrofit	Andy Lelewski, P.E. Director of Toll Operations
Adjourn	Montel Irvin Chair