



Board of Directors - Operations Committee

Date: July 16, 2020 @ 10:30 am

Location: Via conference call / webinar

Next Meeting: September 17, 2020

Topic	Presenter
Welcome/Introductions	Montell Irvin, P.E. Chair
Call to Order Roll Call Approval of June 18, 2020 Meeting Minutes	Montell Irvin, P.E. Chair
Opening Comments	J. J. Eden Executive Director
Complete 540 Construction Update	Dennis Jernigan, P.E. Director of Highway Operations
I-485 Express Lanes Update	Andy Lelewski, P.E. Director of Program Development
Customer Service Center Update	Manish Chourey Chief Technology Officer
Toll Technology Update	Manish Chourey Chief Technology Officer
Adjourn	Montell Irvin, P.E. Chair