



Board of Directors – Operations Committee

Meeting Minutes

Date: April 22, 2021 @ 9:30 am

Location: via conference call/webinar

Attendance

Members Present

Members Present Via Phone

Montell Irvin, Mary Clayton, Charles Travis

Members Absent

Sam Hunt

Welcome, Introductions, Call to Order & Declaration of Quorum – Montell Irvin, PE, Chair

Discussion Summary

Chairman Montell Irvin welcomed everyone to the January 21, 2021 Operations Committee meeting and asked all in attendance by phone and webinar to introduce themselves. Chairman Irvin thanked everyone for attending the meeting via conference call/webinar.

He stated that the Committee is getting closer to meeting in person: shooting for the next meeting (June) to be in person. Mr. Irvin shared that he had seen an email which showed the “Roads and Bridges” cover story about the Complete 540 project. He said that being recognized is a testament to the team's hard work and success.

Actions Taken

Information only, no action required.

Call to Order & Approval of January 21, 2020 Meeting Minutes – Montell Irvin, PE, Chair

Discussion Summary

Chairman Irvin called the meeting to order and stated the Operations Committee minutes for the January 21, 2021 meeting were distributed prior to the meeting.

Actions Taken

The minutes for the January 21, 2021 Operations Committee meeting were unanimously approved upon a motion by Mr. Charles Travis, seconded by Ms. Mary Clayton.

Opening Comments – J. J. Eden, NCTA Executive Director

Discussion Summary

Mr. J.J. Eden began the opening comments with an update on the Triangle Expressway, stating revenue for February was \$3.01 million with over 3.57 million transactions.

Mr. Eden gave an update on the Monroe Expressway, stating transactions for the month of February were nearly 2.58 million, and revenue was \$1.78 million.

Mr. Eden stated the month of February had 12,200 transponders distributed with nearly 952,500 distributed program-to-date as of February 28, 2021. Mr. Eden added that NC Quick Pass is almost at the one millionth customer for transponder purchases.

Mr. Eden noted that Turnpike is in good shape and was recently featured on the cover of Roads & Bridges.

Mr. Charles Travis spoke about traffic changes/patterns in the Charlotte/Lake Norman area. Ms. Mary Clayton also noted some of the changes in traffic overall, not just peak hours. Chairman Irvin also noted the changing traffic patterns around Raleigh/RTP.

Actions Taken

Information only, no action required.

Complete 540 Construction Update – Dennis Jernigan, PE, Deputy Chief Engineer for Highway Operations

Discussion Summary

Mr. Dennis Jernigan gave an update on the Complete 540 construction and introduced a map tool created by the R-2828 team. Mr. Jernigan also provided an update on the outreach activities and the recent media coverage.

Chairman Irvin inquired if the recent, dry weather allowed the project team to catch up from last year's rainy weather. Mr. Jernigan stated the team has been able to make significant progress. Chairman Irvin inquired if the map tool was vetted to ensure accuracy. Mr. Jernigan noted that there will be a disclaimer added that the tool is not a 100% accurate representation of the project.

Ms. Mary Clayton noted the tremendous amount of exposure and inquired about the feedback or commentary received from the exposure. Mr. Jernigan noted that the meetings were currently virtual, and the team has received numerous positive comments and feedback

Actions Taken

Information only, no action required.

I-485 Express Lanes Update – Andy Lelewski, PE, Director of Program Development

Discussion Summary

Mr. Andy Lelewski gave a construction update on the I-485 Express Lanes Project, noting that the new date of completion is not known at this time. Mr. Lelewski discussed the scheduling challenges of the project due to rain delays.

A request was made that Mr. Rodger Rochelle provide a report detailing the contractor's perspective in the next committee meeting. This report should include the time frame and nature of the delays.

Mr. Lelewski provided an update on SPOT 6.0.

Actions Taken

Information only, no action required.

Customer Service Center & Toll Technology Update – Manish Chourey, Chief Technology Officer

Discussion Summary

Mr. Manish Chourey gave an update on the Customer Service Center, Roadside System Updates, On-Call Consultant Letter of Intent (LOI) and the I-485 Express Lanes Toll System RFP.

Mr. Chourey noted that the Morrisville Walk-in Customer Service Center will be opened this week.

Mr. Chourey shared the historic importance of the One Millionth Transponder sale in April 2021. Chairman Irvin stated he was happy to hear the team is moving forward with opening of the Morrisville Customer Service Center to serve our customers. Mr. Charles Travis agreed he was glad that the service center was re-opening.

Actions Taken

Information only, no action required.

Adjourn – Montell Irvin, PE, Chair

Discussion Summary

Chairman Irvin opened the floor for questions. No questions offered.

Actions Taken

A motion to adjourn the April 22, 2021 Operations Committee meeting was approved upon a call for motion from Mr. Charles Travis, seconded Ms. Mary Clayton.

Chairman Irvin declared the meeting adjourned.