



# Operations Committee - Agenda

---

## Meeting Details

---

**Date:** July 21, 2022

**Time:** 9:30 AM

**Next Meeting:** October 20, 2022

**Location:** NCDOT Board Room - 150  
1 S. Wilmington Street  
Raleigh, NC 27601  
Teleconference & In-Person

---

Topic	Presenter
<b>Welcome/Introductions</b>	<b>Montell Irvin, P.E.</b> Chair
<b>Call to Order</b>	
<b>Roll Call</b>	<b>Montell Irvin, P.E.</b> Chair
<b>Approval of April 21, 2022 Meeting Minutes</b>	
<b>Opening Comments</b>	<b>J.J. Eden</b> Executive Director
<b>Complete 540 Construction Update</b>	<b>Dennis Jernigan, P.E.</b> Interim Chief Engineer
<b>Construction Intern Update</b>	<b>Samuel Capps</b>

## Complete 540 Phase 2 Update

**David Roy**  
Chief Financial Officer

**Dennis Jernigan, P.E.**  
Interim Chief Engineer

## I-485 Express Lanes Update

**Brian Davis, P.E.**  
Resident Engineer

## Tolling & ITS Infrastructure Update

**Rachel Ruiz**  
Implementation Manager

## Technology Update

**Manish Chourey**  
Chief Technology Officer

## Toll Technology Interns Update

**Areeba Khokhar**

**Shubhankar Shindgikar**

## Customer Service Update Service Center Expansion Update (Rocky Mount)

**Angela Queenland**  
Manager of Customer Service

## Communications & Marketing Intern Update

**Jenna Hawkins**

## Adjourn

**Montell Irvin, P.E.**  
Chair