



Operations Committee - Agenda

Meeting Details

Date: January 26, 2023

Time: 9:30 AM

Next Meeting: April 20, 2023

Location: NCDOT Board Room - 150
1 S. Wilmington Street
Raleigh, NC 27601
Teleconference & In-Person

Topic	Presenter
Welcome/Introductions	Montell Irvin, P.E. Chair
Call to Order	
Roll Call	Montell Irvin, P.E. Chair
Approval of October 20, 2022 Meeting Minutes	
Opening Comments	J.J. Eden Executive Director
Complete 540 Construction Update	Dennis Jernigan, P.E. Interim Chief Engineer
Complete 540 Phase 2 Update	

I-485 Express Lanes Update

Brian Davis, P.E.
Resident Engineer

Toll Technology Update

Manish Chourey
Chief Technology Officer

Customer Service Center Update

Angela Queenland
Manager of Customer Service

Suzie Wiley
Quality & Training Manager

Communications Update

Logen Hodges
Marketing & Communications Director

Adjourn

Montell Irvin, P.E.
Chair