



# Operations Committee Meeting

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## Meeting Details

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**Date:** July 20, 2023

**Time:** 09:30 AM

**Next Meeting:** October 20, 2023

**Location:** NCDOT Board Room - 150  
1 S. Wilmington St.  
Raleigh, NC 27601  
Teleconference & In-Person

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Topic	Presenter
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<b>Welcome/Introductions</b>	<b>Montell Irvin, P.E.</b> Chair
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**Call to Order**

**Roll Call**

**Montell Irvin, P.E.**  
Chair

**Approval of April 20, 2023 Meeting Minutes**

**Opening Comments**

**J.J. Eden**  
Executive Director

**Toll Technology Update**

**Manish Chourey**  
Chief Technical Officer

**Customer Service Center Update**

**Angela Queenland**  
Manager of Customer Service

**Marketing & Communications Update**

**Logen Hodges**  
Marketing & Communications Director

**Chief Engineer Update**

**Complete 540 Phase 1 Update**

**Dennis Jernigan, P.E.**  
Interim Chief Engineer

**Complete 540 Phase 2 Update**

**2023 Intern Presentations**

**Travis Feltes, P.E.**  
Project Engineer

**Adjourn**

**Montell Irvin, P.E.**  
Chair