



Board of Directors – Full Board Meeting Minutes

Meeting Details

Date: Thursday, November 9, 2023

Time: 09:30 AM – 11:00 AM

Location: Webinar/Teleconference
Monroe Transportation Management Center
2327 Tipton Drive
Charlotte, NC 28206

Attendance

Members Present

John Adcock, Secretary Hopkins, Robert Teer, Vice Chair James (Jim) Walker, Julie Eiselt, Dr. Pamela Senegal, Mayor Charles (Chuck) Travis

Members Present via Webinar

Montell Irvin, Sam Hunt

Members Absent

Call to Order, Declaration of Quorum, Ethics Statement Review

Secretary Hopkins, Chair

Discussion Summary

Chairman Secretary Hopkins called the meeting of the Turnpike Authority Board of Directors to order at 9:32 am. on Thursday, November 9, 2023, and conducted a roll call.

Members Present: John Adcock, Secretary Hopkins, Robert Teer, Vice Chair James (Jim) Walker, Julie Eiselt, Dr. Pamela Senegal & Mayor Chuck Travis.

Members present Via Webinar/Teleconference: Sam Hunt & Montell Irvin

Members Absent:

Secretary Hopkins declared a quorum with members present.

Ms. Tiffanie Lee read the Ethics Statement advising all members of the Board that may have any conflict of interest, or appearance of conflict, to refrain from participation in that particular item and to file the proper paperwork with the Logann Perry, Secretary to the Board.

Actions Taken

Information only, no action required.

Approval of August 17 and October 23, 2023, Meeting Minutes

Secretary Hopkins, Chair

Discussion Summary

Secretary Hopkins stated that the August 17, 2023, meeting minutes were distributed prior to the meeting, and if there were no questions, he would accept a motion to approve. Mr. Robert Teer moved, and the second was made by Dr. Pamela Senegal. The minutes were approved unanimously.

Secretary Hopkins stated that the October 31, 2023, special meeting minutes were distributed prior to the meeting, and if there were no questions, he would accept a motion to approve. Mr. John Adcock moved, and the second was made by Ms. Julie Eiselt.

Actions Taken

The minutes were approved unanimously.

Opening Comments

Secretary Hopkins, Chair

Discussion Summary

Secretary Hopkins welcomed everyone to the meeting. He gave an update on Senate Bill 512 which is now put into law a motion to change board makeups.

Secretary Hopkins recognized Mr. Robert Teer for 20 years of service on the Turnpike Authority Board and presented Mr. Teer with the NCDOT Road Gang Award.

Mr. Robert Teer expressed his gratitude.

Actions Taken

Information only, no action required.

Executive Director Comments

J.J. Eden, Executive Director

Discussion Summary

Mr. J.J. Eden welcomed everyone to the meeting. He thanked everyone for attending our Board meeting in Charlotte. This year is Monroe Expressway's 5th anniversary. The projects in Charlotte have helped shift the traffic patterns and Mr. Eden is grateful to the local companies and the Department for working along with Turnpike.

Mr. Eden then asked Mr. Patrick Norman and Mr. Brett Canipe to speak in remembrance of Mr. Scott Cole's unexpected passing. Mr. Montell Irvin expressed his condolences. Mr. Eden called for a moment of silence to honor Mr. Cole.

Mr. JJ Eden mentioned November 27th is the 5th anniversary of Monroe Expressway opening. This project allows travelers to save time traveling in Charlotte. Mr. Dennis Jernigan will give an update on the roadwork during his presentation.

Mr. JJ Eden gave a quick update on the Mid-Currituck Bridge.

Mr. Eden thanked CATs Director, Jason Lawrence, for providing transportation for today. He also thanked Warren Cooksey for working with CATs to arrange.

Secretary Hopkins reiterated sentiments regarding Mr. Scott Cole.

Actions Taken

Information only, no action required.

Elections

Secretary Hopkins, Chair

Discussion Summary

Secretary Hopkins opened the floor for Board Chair nominations. Ms. Julie Eiselt nominated Secretary Joey Hopkins, seconded by Mayor Travis. Move to close nominations by Dr. Pamela Senegal, seconded by Mayor Travis. Secretary Hopkins is unanimously voted in as Chair.

Secretary Hopkins opened the floor for Vice Chair nominations. Mr. Robert Teer nominated Mr. Jim Walker, seconded by Dr. Pamela Senegal. Move to close nominations by Mayor Chuck Travis, seconded by Mr. John Adcock. Mr. Walker is unanimously voted in as Vice Chair by motion of acclamation.

Secretary Hopkins opened the floor for Treasurer nominations. Mr. Jim Walker nominated Mr. Robert Teer, seconded by Mr. John Adcock. Move to close by Ms. Julie Eiselt, seconded by Mayor Chuck Travis. Mr. Teer is unanimously voted in as Treasurer by acclamation. Mr. Adcock moved, seconded by Dr. Senegal.

Secretary Hopkins reaffirmed the current committee assignments.

Actions Taken

NC Turnpike Authority Chair, Vice Chair and Treasurer were appointed unanimously.

Finance Committee Report

Robert Teer, Finance Committee Chair

Discussion Summary

Mr. Robert Teer updated the Board with a report on the Finance Committee meetings that had been held since the last Board of Directors meeting.

No new report.

Actions Taken

Information only, no action required.

Operations Committee Report

Montell Irvin, P.E., Operations Committee Chair

Discussion Summary

Mr. Montell Irvin updated the Board with a report on the Operations Committee meetings that had been held since the last Board of Directors meeting.

No new report.

Actions Taken

Information only, no action required.

Finance & Budget Update

David Roy, Chief Financial Officer

Discussion Summary

Mr. David Roy provided the board of directors with a Finance and Budget update. Mr. Roy shared revenue statistics for Triangle Expressway and Monroe Expressway. Mr. Roy then presented operating expenses for both Triangle and Monroe Expressways. He then shared new slides discussing Cash Flow.

Actions Taken

Information only, no action required.

NCTA Debt Policy Overview

Jacob Vlanich, Financial Analyst

Discussion Summary

Mr. Jacob Vlanich provided the board of directors with an overview of the NCTA Debt Policy.

Actions Taken

Information only, no action required.

NCTA Continuing Disclosure Policy

David Roy, Financial Analyst

Discussion Summary

Mr. David Roy presented the NCTA Continuing Disclosure Policy. Mr. Robert Teer reminded everyone that we are overseen by the Local Government Commission.

ACTION ITEM: CONSIDERATION FOR MOTION TO THE NC TURNPIKE AUTHORITY BOARD OF DIRECTORS TO ADOPT THE NC TURNPIKE AUTHORITY CONTINUING DISCLOSURE POLICY.

Secretary Hopkins, Chair

Discussion Summary

Secretary Hopkins asked for a motion to adopt the NCTA Continuing Disclosure Policy. So moved by Ms. Julie Eiselt, seconded by Mr. John Adcock. The motion passes unanimously.

Actions Taken

Motion passed unanimously.

Chief Engineer's Update

Patrick Norman, P.E., Chief Engineer

Dennis Jernigan, P.E., Deputy Chief Engineer

Discussion Summary

Mr. Patrick Norman presented on I-77 South. Mr. Robert Teer asked how much the project would cost. Mr. Norman stated that the current cost is 2.1B and is expected to increase. Mayor Chuck Travis asked about immediate traffic relief opportunities on I-77S. Mr. Norman asked Mr. Brett Canipe to respond. Mr. Canipe stated that there was nothing in the works right now. Mayor Travis asked if there was a possibility to start exploring opportunities for relief. Mr. Canipe gave a couple of options including asking trucks to travel on 485.

Mr. Patrick Norman then turned the presentation over to Mr. Dennis Jernigan to discuss Complete 540 Phases 1 and 2. Mr. Jernigan mentioned that there was an unfortunate incident at one of the sites; someone hacked into one of the changeable message signs on 540 Phase 1 with a racial slur. The contractor's response was incredible. They have taken measures to ensure that this doesn't happen again. Ms. Julie Eiselt asked how long the message was left up. Mr. Jernigan responded, three hours. It was late at night, so there wasn't much traffic.

Actions Taken

Information only, no action required.

Roadway Operations Update

Bradley Young, Triangle Expressway Roadway Manager

Discussion Summary

Mr. Bradley Young presented the Roadway Operations Update for the Triangle and Monroe Expressways. Ms. Julie Eiselt asked what they attribute to the traffic volume increase on Monroe Expressway. Mr. Dennis Jernigan responded that growth is expected during the ramp up period and Monroe is a true bypass for vacationers. Mr. Jernigan also mentioned there is more growth and development happening in the area.

Actions Taken

Information only, no action required.

I-485 Construction Update

Brian Davis, P.E. Resident Engineer, Division 10

Discussion Summary

Mr. Brian Davis presented information regarding the timeline and progress for I-485 Express Lanes Construction. Mayor Travis asked how the construction schedule is tracking. Mr. Davis responded that we are falling a little bit behind.

Actions Taken

Information only, no action required.

Toll Technology Update

Manish Chourey, Chief Technology Officer

Discussion Summary

Mr. Manish Chourey provided updates for the Toll Technology, including Statewide Roadside Toll Collection System Procurement Timeline, Transaction Statistics, Transponder Distribution. Dr. Pamela Senegal asked how the vendors selection contracts are keeping up with current technology. Mr. Chourey stated that the vendors had to provide a roadmap incorporating updated systems. Mr. Jim Walker asked if the transponder is now obsolete. Mr. Chourey explained that the technology in transponders is changing so they are not obsolete. Mr. John Adcock asked if it's possible to capture data for repeated bill by mail customers. Mr.

Chourey responded that they are looking at different options to capture data and working with Communications to encourage those customers to move to transponders.

Actions Taken

Information only, no action required.

Customer Service Update

Angela Queenland, Manager of Customer Service

Discussion Summary

Ms. Angela Queenland reported Call Center Statistics, Walk-In Statistics, data for Average Speed to Answer and Handle Calls, and details relating to the new Winston-Salem Overflow Call Center. Secretary Hopkins mentioned he toured the Morrisville Customer Service Center and encouraged others to do the same. Secretary Hopkins thanked the Morrisville team for hosting his tour.

Actions Taken

Information only, no action required.

Communications & Marketing Update

Logen Hodges, Marketing & Communications Director

Discussion Summary

Mr. Logen Hodges recognized three members of his team, Kate Ford, Bill Cramer, Warren Cooksey who will all join the board for the afternoon tour. Mr. Hodges then presented on Outreach, the 2023 Marketing campaign and the App roll out and ratings.

Actions Taken

Information only, no action required.

2024 Board & Committee Dates

Secretary Hopkins, Chair

Discussion Summary

Secretary Hopkins shared the 2024 dates for the NCTA Board & Committee Meetings.

Actions Taken

Information only, no action required.

Closing Comments, Adjournment

Secretary Hopkins, Chair

Discussion Summary

Secretary Hopkins thanked everyone for attending the meeting and asked for closing comments. Mayor Chuck Travis thanked Mr. JJ Eden for bringing the NCTA Board meeting to Charlotte. He reiterated the need for traffic relief on I-77S and 485 and encouraged keeping open communication. Ms. Julie Eiselt agreed. Secretary Hopkins thanked the Charlotte team for hosting. Mr. JJ Eden thanked the Veterans for their service.

Actions Taken

Secretary Hopkins stated that he would accept a motion for the meeting to be adjourned. Dr. Pamela Senegal made the motion to adjourn, and it was seconded by Mr. John Adcock. The November 9, 2023, NC Turnpike Board of Directors meeting was adjourned at 11:46 a.m.