



Operations Committee Meeting

Meeting Details

Date: January 25, 2024

Time: 09:30 AM

Next Meeting: April 18, 2024

Location: NCDOT Board Room - 150
1 S. Wilmington St.
Raleigh, NC 27601
Teleconference & In-Person

Topic	Presenter
Welcome/Introductions	Montell Irvin, P.E. Chair
Call to Order	Montell Irvin, P.E. Chair
Roll Call	
Approval of July 20, 2023 Meeting Minutes	
Opening Comments	J.J. Eden Executive Director
Chief Engineer Update	Patrick Norman, P.E. Chief Engineer
Complete 540 Phase 1 & 2 Update	Dennis Jernigan, P.E. Deputy Chief Engineer
Toll Technology Update	Manish Chourey Chief Technical Officer
Customer Service Center Update	Angela Queenland Manager of Customer Service
Marketing & Communications Update	Logen Hodges Marketing & Communications Director

Adjourn

Montell Irvin, P.E.
Chair