

Operations Committee Meeting

Meeting Details

Date: February 20, 2025

Time: 10:15 a.m. – 11:15 a.m.

Next Meeting: May 22, 2025

Location: Teleconference & In-Person
N.C. Turnpike Authority Building
2501 Aerial Center Pkwy. Ste. 200
Morrisville, N.C., 27560
Outer Banks Oasis Board Room

Topic	Presenter
Welcome / Introductions	Montell Irvin, P.E. Chair
Call to Order	
Roll Call	
Approval of November 21, 2024, Meeting Minutes	Montell Irvin, P.E. Chair
Chief Engineer Update	Patrick Norman, P.E. Chief Engineer
I-485 Express Lanes Update	Brian Davis, P.E. Resident Engineer
Marketing & Communications Update	Logen Hodges Director of Marketing & Communications Kate Ford Deputy Director of Marketing & Creative
Toll Technology Update	Manish Chourey Chief Technical Officer
Customer Service Center Update	Angela Queenland Manager of Customer Service
Adjourn	Montell Irvin, P.E. Chair