

Operations Committee Meeting

Agenda

Meeting Details

Date: August 21, 2025

Time: 9:00 a.m. – 10:15 a.m.

Next Meeting: November 20, 2025

Location: Teams/conference call and in person
NC Turnpike Authority Building
2501 Aerial Center Parkway
Suite 200
Morrisville, NC, 27560
Outer Banks Oasis Conference Room

Topic

Presenter

Welcome / Introductions

Call to Order

Roll Call

Montell Irvin, P.E.
Chair

Approval of May 22, 2025,
Meeting Minutes

Executive Director Opening Comments

J.J. Eden
Executive Director

Chief Engineer Update

Alan Shapiro, P.E.
Chief Engineer

I-485 Express Lanes Update

Brian Davis, P.E.
Resident Engineer

Marketing & Communications Update

Logen Hodges
Director of Marketing & Communications
Kate Ford
Deputy Director of Marketing & Creative

Toll Technology Update

Manish Chourey
Chief Technology Officer

Customer Service Center Update

Angela Queenland
Program Deputy Director

Adjourn

Montell Irvin, P.E.
Chair