

Operations Committee Meeting

Agenda

Meeting Details

Date: November 20, 2025

Time: 10:15 a.m. – 11:30 a.m.

Next Meeting: February 19, 2026

Location: Teams and in-person
N.C. Turnpike Authority Building
2501 Aerial Center Parkway, Suite 200
Morrisville, NC, 27560
Outer Banks Oasis Board Room

Topic

Presenter

Welcome / Introductions

Call to Order

Roll Call

Montell Irvin, P.E.
Chair

Approval of May 22, 2025, and
August 21, 2025, Meeting Minutes

Executive Director Opening Comments

J.J. Eden
Executive Director

Chief Engineer Update

Alan Shapiro, P.E.
Chief Engineer

I-485 Express Lanes Update

Brian D. Davis, P.E.
Resident Engineer

Marketing & Communications Update

Logen Hodges
Director of Marketing & Communications

Kate Ford
Deputy Director of Marketing & Creative

Toll Technology Update

Manish Chourey
Chief Technology Officer

Customer Service Center Update

Angela Queenland
Program Deputy Director

Adjourn

Montell Irvin, P.E.
Chair