

Operations Committee Meeting

Meeting Details

Date: May 21, 2026

Time: 09:00 AM – 10:30 AM

Next Meeting: August 20, 2026

Location: Teams and in-person
N.C. Turnpike Authority Building
2501 Aerial Center Parkway, Suite 200
Morrisville, NC, 27560
Outer Banks Oasis Board Room

| Topic | Presenter |
|---|---|
| Welcome/Introductions | |
| Call to Order | |
| Roll Call | Montell Irvin, P.E. |
| Approval of February 19, 2026, Meeting Minutes | Chair |
| Opening Comments | J.J. Eden Executive Director |
| Chief Engineer Update | Alan Shapiro, P.E. Chief Engineer |
| Customer Service Center Update | Angela Queenland Deputy Chief Toll Operations Officer |
| Toll Technology Update | Manish Chourey Chief Technology Officer |
| Marketing & Communications Update | Kate Ford Deputy Chief Communications Officer |
| Adjourn | Montell Irvin, P.E. Chair |