

Operations Committee Meeting

Meeting Details

Date: August 20, 2026

Time: 09:00 AM – 10:30 AM

Next Meeting: November 19, 2026

Location: Teams and in-person
N.C. Turnpike Authority Building
2501 Aerial Center Parkway, Suite 200
Morrisville, NC, 27560
Outer Banks Oasis Board Room

Topic

Presenter

Welcome/Introductions

Call to Order

Roll Call

Approval of May 21, 2026, Meeting Minutes

Montell Irvin, P.E.
Chair

Executive Director Opening Comments

J.J. Eden
Executive Director

Chief Engineer Update

Alan Shapiro, P.E.
Chief Engineer

Customer Service Center Update

Angela Queenland
Deputy Chief Toll Operations Officer

Roadside Technology RFP Update

Travis Feltes
Director of System Implementation

Toll Technology Update

Manish Chourey
Chief Technical Officer

Communications Update

Logen Hodges
Chief Communications Officer
Kate Ford
Deputy Chief Communications Officer

Adjourn

Montell Irvin, P.E.
Chair