NORTH CAROLINA
Turnpike Authority

Operations Committee Meeting

Meeting Details

Date: November 19, 2026

Time: 09:00 AM – 10:30 AM

Next Meeting: February 18, 2027

Location: Teams and in-person
N.C. Turnpike Authority Building
2501 Aerial Center Parkway, Suite 200
Morrisville, NC, 27560
Outer Banks Oasis Board Room

Topic	Presenter
Welcome/Introductions Call to Order Roll Call Approval of August 20, 2026, Meeting Minutes	**Montell Irvin, P.E.** Operations Committee Chair
Executive Director Opening Comments	**J.J. Eden** Chief Executive Officer / Executive Director
Chief Engineer Update	**Alan Shapiro, P.E.** Chief Engineer
Customer Service Center Update	**Angela Queenland** Deputy Chief Toll Operations Officer
Toll Technology Update	**Manish Chourey** Chief Technical Officer
Communications Update	**Logen Hodges** Chief Communications Officer **Kate Ford** Deputy Chief Communications Officer
Adjourn	**Montell Irvin, P.E.** Operations Committee Chair