

NORTH CAROLINA
DEPARTMENT OF TRANSPORTATION
OVERVIEW



our MISSION

Connecting people and places safely and efficiently, with accountability and environmental sensitivity to enhance the economy, health and well-being of North Carolina.

our VALUES

SAFETY: We strive for safety throughout our transportation networks as well as in our work and our daily lives.

CUSTOMER SERVICE: We respond to our customers, both internal and external, in an open, professional and timely manner.

INTEGRITY: We earn and maintain trust by responsibly managing the state's assets, acting ethically, and holding ourselves accountable for our actions.

DIVERSITY: We draw strength from our differences and work together in a spirit of teamwork and mutual respect.

QUALITY: We pursue excellence in delivering our projects, programs, services and initiatives.


focus areas FOR 2013

IMPROVE CUSTOMER SERVICE

LEVERAGE TRANSPORTATION INFRASTRUCTURE TO SUPPORT ECONOMIC DEVELOPMENT AND CREATE OPPORTUNITIES

INCREASE EFFICIENCIES

2nd largest
state-maintained highway system



nearly **15,000 miles** of primary highways (Interstate, US and NC routes)

nearly **65,000 miles** of secondary roads

80,000 mile highway network



22 state-operated ferry system and the **largest** on the East Coast

22 ferries that serve **7** routes and carried nearly **2 million** passengers




more than **13,500 bridges**



72 publicly owned airports
63 general aviation and 9 commercial air carrier airports; nearly 300 privately owned airports, heliports and other landing areas

108,850 jobs contributing \$25.87 billion to state economy

more than **47 million passengers** and **800 million pounds of air freight**



approximately **77 million** one-way trips made annually

99 public transit systems provide transportation options to **residents in all 100 counties**

more than **5,000** miles of regional or statewide bicycles and pedestrian routes planned




major tourism activities

WalkBikeNC

8.8 million vehicles registered in North Carolina

7.1 million licensed drivers

serviced by



5 mobile units **236 offices**

3,300 number of miles of tracks operated



one of the fastest growing passenger rail systems in the nation in ridership and revenue

North Carolina's Amtrak provides 3 roundtrips daily to Charlotte, Greensboro, Raleigh and 9 other North Carolina cities

Extended hours at 11 driver license offices;
Saturday hours at 8 offices



DMV

More than **85%** of state's population now **within 30-mile radius of DMV extended hours**

GLOBALTRANSPARK more than **\$24 million** annual private-sector payroll for GTP tenants

2,500-acre site
11,500-foot runway

supports **486 private-sector jobs**, with employment expected to top 1,000 by end of 2016

The average private-sector job at GTP paid \$50,400 annually; 17% higher than state average

Four-lane highway access; rail access to Port of Morehead City



represents **\$500 million** annually in state/local taxes

Directly/indirectly support **65,000 jobs**

Ports in Morehead City and Wilmington; Inland terminals in Charlotte and Greensboro

Operating expenses covered entirely by port revenue

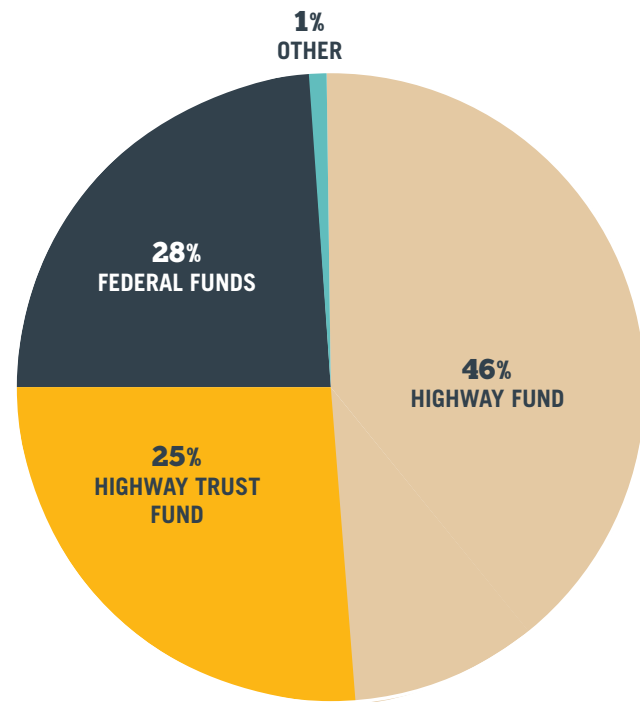


State's first modern toll road, Triangle Expressway, opened to traffic in December 2011

Tolls collected electronically via NC QuickPass® transponders or Bill-By-Mail

funding OVERVIEW

REVENUE BY MAJOR FUNDING SOURCES



State	\$3,070,749,116
Federal	1,111,736,910
Federal Stimulus	64,253,645
Local	40,710,154
Grants	86,374,176
Debt—GARVEE	58,047,991
Debt—NCTA	76,495,267
Toll Rev./Int.	10,416,388

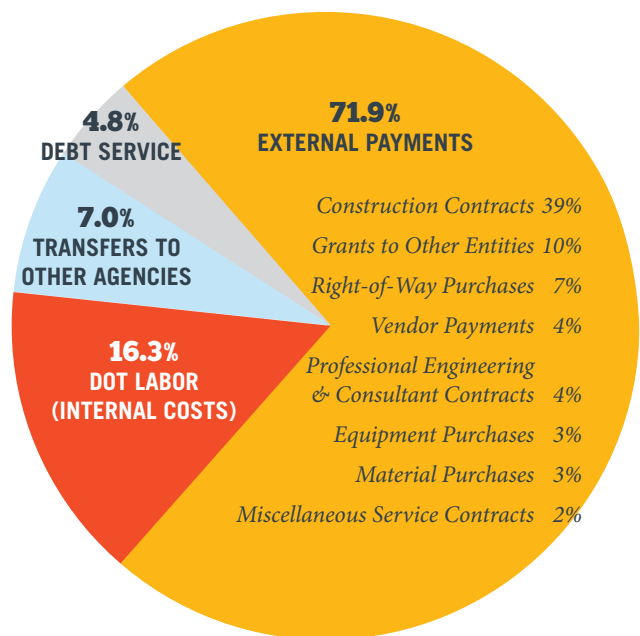
Total **\$4,518,783,647**

Forecast **\$4,629,066,111**

Variance % -2.4%

Note: NCTA=N.C. Turnpike Authority

EXPENDITURES BY MAJOR CATEGORIES



Construction	\$2,096,838,249
Construction—Stimulus	19,940,009
Construction—NCTA	95,283,972
Maintenance	1,137,658,873
Transit & Other Modal	211,300,925
Transit—Stimulus	11,806,009
Rail—Stimulus	38,565,766
Debt Service	162,033,333
Finance Cost—NCTA	80,027,377
Administration	231,877,929
Transfers	285,310,234
(General Fund)	\$27,595,861
(Highway Patrol)	196,209,049
(Public Instruction)	26,330,000
(Other Agencies)	35,175,324
State Aid Municipalities	142,804,499
Other Programs	24,557,766

Total **\$4,538,004,941**

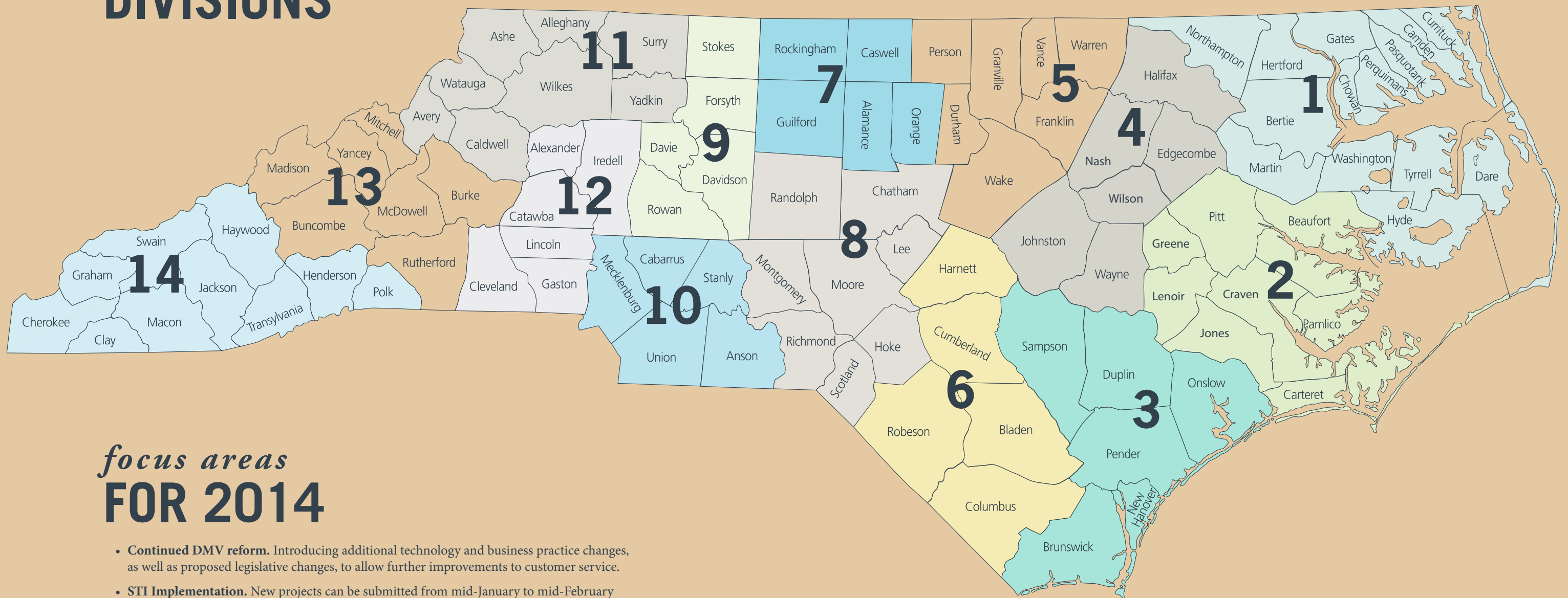
Forecast **\$4,585,058,617**

Variance % -1.0%

major achievements IN 2013

- **STI.** Developed and worked with the N.C. General Assembly to pass the landmark “Strategic Transportation Investments” bill establishing the Strategic Mobility Formula, a data-driven approach that makes better use of existing funds to improve and expand our state’s infrastructure.
- **Ports P3s.** Moved forward with three public-private partnerships at the state’s ports that will enable North Carolina to better meet the needs of its key industries by creating a cold storage facility at the Port of Wilmington and wood pellet storage facilities at both the Port of Wilmington and Port of Morehead City. These agreements will bring hundreds of jobs and large investments to our state.
- **DMV Extended and Saturday Hours.** Began offering extended evening and Saturday hours at 19 Division of Motor Vehicles driver license offices across the state to make it easier and more convenient to access services. More than 85% of the population statewide is now within a 30-mile radius of a DMV office with extended hours, and more than 30,000 people have been served during Saturday hours.
- **DMV Reduced Wait Time Pilot.** Piloted several other DMV customer service improvements including a customer greeter, kiosks and free Wi-Fi. As a result, the average wait time at two of the state’s busiest driver license offices, Cary and North Raleigh, has been reduced by nearly 50 percent.
- **Tag and Tax Together.** Launched new “Tag and Tax Together” program, which combines payment of vehicle property taxes with vehicle registration renewals.
- **CDLs for Military.** NCDMV entered a partnership with Ft. Bragg and Johnston Community College to begin providing Commercial Driver License courses on post at Ft. Bragg at reduced rates for current service members and their spouses. Additionally, House Bill 322 now allows DMV to waive the CDL skills test for veterans who have passed the military skills test.
- **Piedmont Improvement Program.** Began construction on projects as part of the Piedmont Improvement Program, which will improve the rail corridor between Raleigh and Charlotte. This more than \$500 million investment will improve safety and mobility on the railroad and highways.
- **Train Ridership and Revenue.** According to Amtrak’s 2013 federal fiscal year report, the state-supported *Piedmont* and *Carolinian* trains continue to be among the most rapidly growing in the Amtrak system. Ridership on the *Piedmont* service increased by 4.7 percent to 170,266, and revenue increased 8.1 percent to more than \$3.3 million. Similarly, ridership on the *Carolinian* increased by 3.6 percent to 317,550, and revenue increased by 6.4 percent to more than \$19.8 million during that same period. This is the fourth consecutive year of positive growth for both routes.
- **Toll Interoperability.** Implemented toll transponder interoperability with E-ZPass®, which allows drivers with an NC QuickPass® or E-ZPass® to use their prepaid electronic toll collection account in 15 states. Also implemented interoperability with Florida’s SunPass®. North Carolina is the first state in the nation to implement interoperability.
- **Implementation of Voter ID card.** Under leadership of DMV Commissioner Kelly Thomas, employees trained for several weeks to be prepared for issuance at DMV offices statewide.

14 transportation DIVISIONS



focus areas FOR 2014

- **Continued DMV reform.** Introducing additional technology and business practice changes, as well as proposed legislative changes, to allow further improvements to customer service.
- **STI Implementation.** New projects can be submitted from mid-January to mid-February to compete under the Strategic Mobility Formula. During this time, the MPOs/RPOs and division engineers will be reaching out to stakeholders in their areas for feedback. Local input points will then be assigned May through July, and separate outreach will be held during this step, as well. The new formula will take effect July 1, 2015.
- **Development of “Moving People and Moving Products.”** This 25-year vision for mapping North Carolina’s future builds off the framework established by STI and will help the state continue to fully leverage its transportation infrastructure investments to grow the state’s economy.
- **Additional revenue for transportation.** With STI helping make more efficient use of existing resources, the focus will now turn to identifying new revenue sources for transportation funding. Collaboration among all transportation stakeholders will be necessary to devise feasible solutions.

North Carolina

DEPARTMENT OF TRANSPORTATION

North Carolina Department of Transportation

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