



★ **NCDOT Highway Division 14**  
253 Webster Road  
Sylva, N.C. 28779  
828-586-2141

# Division 14

# 2021 Guide



**NCDOT Highway Division 14**

253 Webster Road  
Sylva, N.C. 28779  
828-586-2141

**Wanda H. Austin, PE**

Division Engineer  
828-586-2141  
[whaustin@ncdot.gov](mailto:whaustin@ncdot.gov)

**Dirk Cody**

Board of Transportation Member  
828-735-1428  
[ADCody@gmail.com](mailto:ADCody@gmail.com)

**DIVISION  
EMPLOYEES**

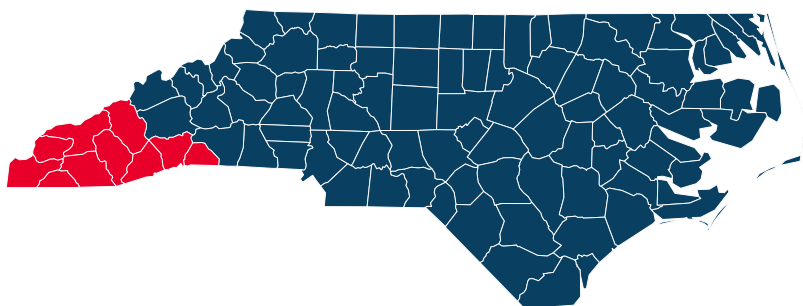
As of July 2020

**479**  
Permanent

**2**  
Temporary

**481**  
Total

**DIVISION 14 COUNTIES**



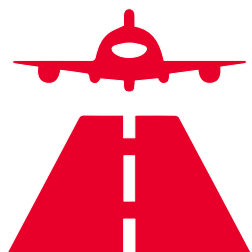
**CHEROKEE  
CLAY  
GRAHAM  
HAYWOOD  
HENDERSON**

**JACKSON  
MACON  
POLK  
SWAIN  
TRANSYLVANIA**

**ROAD MILES  
4,937**



**LANE MILES  
10,489**



**AIRPORTS**

Asheville Regional  
Jackson County  
Macon County  
Western Carolina Regional, Andrews

# Our Work

## in Division 14

### MAJOR PROJECTS COMPLETED IN 2020

#### FRANKLIN ROUNDABOUTS (MACON COUNTY)

- ⇒ Installed roundabouts at four locations to improve traffic flow and safety along the U.S. 441 Business corridor
- ⇒ Locations are U.S. 441 and Womack Street, U.S. 441 and Maple Street, U.S. 441 with Wayah and Porter streets and where Wayah Street, Depot Street and Wells Grove come together
- ⇒ Cost: \$5.8 million

#### PERMANENT REPAIRS TO COVE CREEK ROAD (HAYWOOD COUNTY)

- ⇒ Completed long-term repairs to Cove Creek Road, the main access to the Cataloochee area of Great Smoky Mountains National Park
- ⇒ Crews restored the original width of road about five miles from Jonathan Creek Road, and built a retaining wall on the slope above the road to help prevent future slides
- ⇒ Cost: \$1 million

#### FLAT ROCK ROUNDABOUT (HENDERSON COUNTY)

- ⇒ Installed a new roundabout and drainage improvements at the junction of Greenville Highway (N.C. 225) with Erkwood Road and Shepard Road
- ⇒ The project improves safety and traffic flow in the region
- ⇒ Cost: \$3.5 million

#### NANTAHALA GORGE SLIDE REPAIR (SWAIN COUNTY)

- ⇒ Performed intensive repairs to a slide location in the Nantahala Gorge on U.S. 23/74.
- ⇒ Crews removed loose debris by hand, machine and small detonations before installing anchors, cable-netting and shotcrete
- ⇒ Cost: \$1.3 million

### MAJOR PROJECTS UNDERWAY IN 2021

#### COWEE MOUNTAIN REPAIRS (JACKSON COUNTY)

- ⇒ \$13 million project to stabilize U.S. 23/441 between Franklin and Dillsboro is to be completed in 2021
- ⇒ Work involves replacing a failed wall and adding a rock buttress

#### INTERSTATE 40 REHABILITATION (HAYWOOD COUNTY)

- ⇒ \$33.8 million project will improve safety and driving conditions between Tennessee and the Pigeon River Gorge, which is susceptible to rockslides
- ⇒ Removes old asphalt, repairs pavement failures, paints long-lasting markings, and replaces guardrails and median barrier walls
- ⇒ Completion scheduled in 2021

#### IMPROVEMENTS TO U.S. 19/64/74/129 IN MURPHY (CHEROKEE COUNTY)

- ⇒ \$22.7 million project will widen and improve conditions along a 1.2-mile section of the commercial corridor in Murphy
- ⇒ Completion scheduled in 2022

#### IMPROVEMENTS TO N.C. 69 (CLAY COUNTY)

- ⇒ Construction started in in 2020 on \$46.3 million project, widening highway to four lane with a median and sidewalk between U.S. 64 and the Georgia state line
- ⇒ Outside lanes will be widened to 14 feet, while the inside lanes and center turn lane will be 12 feet wide
- ⇒ Completion scheduled in 2024

#### INTERSTATE 26 WIDENING (HENDERSON, BUNCOMBE COUNTIES)

- ⇒ Project will widen I-26 from U.S. 64 in Hendersonville to Brevard Road in Asheville
- ⇒ Cost is \$271 million for the Henderson County portion, with completion scheduled in 2024

# Our Work

## in Division 14



### STATE TRANSPORTATION IMPROVEMENT PROGRAM **(STIP)** CONTRACTS AWARDED DURING STATE FISCAL YEAR 2019-20 **(FY 2020)**

**13**  
Projects

**\$339,308,284**  
Value

#### RESURFACING PROJECTS FY 2020

Primary routes: **64.34 lane miles**  
Cost: **\$13,773,000**

Secondary roads: **96.99 lane miles**  
Cost: **\$8,865,000**

Total: **161.33 lane miles**  
Total cost: **\$22,638,000**

**MAINTENANCE SPENDING FY 2020:**  
**\$28.1 million**

#### BRIDGES FY 2020

Inspected: **1,904**  
Rehabilitated: **2**  
Replaced: **19**

**DRIVEWAY PERMITS ISSUED FY 2020: 72**

**SUBDIVISION PLANS REVIEWED FY 2020: 3**

**PROJECT-RELATED PUBLIC MEETINGS FY 2020: 1**

#### LITTER CLEANUP FY 2020

Roadside litter picked up\*: **312,780 pounds**  
State cost: **\$853,623**

*\*Combines Contract Litter Removal, NCDOT Forces, Adopt-A-Highway, Sponsor-A-Highway and other volunteers*

#### WEATHER-RELATED PREPARATION AND CLEANUP FY 2020

Winter weather operations

Brine: **0 gallons**  
Salt: **7,199 tons**  
Salt/Sand: **1,402 tons**

# Infrastructure

## Health and Safety

### DIVISION 14 INFRASTRUCTURE HEALTH



#### BRIDGE HEALTH INDEX

(Percent in good condition as of July 2020):

Interstate: **78.9**

Primary: **84.4**

Secondary: **70.3**

Total: **73.3**

#### STRUCTURALLY DEFICIENT BRIDGES

(Percent as of July 2020):

Interstate: **13.2**

Primary: **5.8**

Secondary: **13.5**

Total: **12.0**

#### PAVEMENT CONDITION RATINGS

(Percent of pavement miles ranked good as of December 2019):

Interstate: **93.3**

Primary: **70.7**

Secondary: **71.1**

Total: **71.1**

### DIVISION 14 HIGHWAY SAFETY RATES FY 2020



#### TRAVEL VOLUME (IN 100 MVMT\*)

5-Year Avg.\*\*: **45.4**

FY 20: **43.8**

#### TOTAL CRASHES

5-Year Avg.: **8,077**

FY 20: **8,153**

#### CRASH RATE (PER 100 MVMT)

5-Year Avg.: **178.03**

FY 20: **186.24**

#### TOTAL FATALITIES

5-Year Avg.: **60**

FY 20: **55**

#### FATALITY RATE (PER 100 MVMT)

5-Year Avg.: **1.33**

FY 20: **1.26**

#### TOTAL INJURIES

5-Year Avg.: **3,112**

FY 20: **2,700**

#### INJURY RATE (PER 100 MVMT)

5-Year Avg.: **68.6**

FY 20: **61.7**

#### BICYCLE AND PEDESTRIAN FATALITIES FY 2020

Bicycle: **0**

Pedestrian: **8**

\*100 Million Vehicle Miles of Travel (MVMT)

\*\* 5-year average for fiscal years 2015-2019

# The Coming Decade

The State Transportation Improvement Program (STIP) lays out the N.C. Department of Transportation's plan for transportation projects during the next 10 years. The STIP is updated approximately every two years. The 2020-2029 STIP includes **83** projects in Division 14. Among the improvements planned are:

- ⇒ In Jackson County, improve safety for drivers and pedestrians on N.C. 107 through Sylva, with construction scheduled in 2024
- ⇒ In Henderson County, widen N.C. 191 to a multi-lane highway from N.C. 280 to U.S. 25, with construction starting in 2023
- ⇒ In Transylvania County, upgrade Wilson Road from Old U.S. 64 to U.S. 276, with construction scheduled in 2023
- ⇒ In Graham County, widen U.S. 129, N.C. 143 and N.C. 28 to a Two-Plus-One highway from Five Points Road on U.S. 129 to Gunters Gap Road on N.C. 28, with construction scheduled in 2022

## 2020-2029 STIP PROJECTS FOR DIVISION 14



**Aviation projects: 1**  
**Total value: \$5,000,000**



**Interstate Maintenance projects: 9**  
**Total value: \$81,732,000**



**Bicycle and Pedestrian projects: 9**  
**Total value: \$13,948,000**



**Public Transit projects: 16**  
**Total Value: \$11,984,000**



**Bridge projects: 26**  
**Total value: \$103,807,000**



**Safety projects: 6**  
**Total value: \$1,278,000**



**Air Quality projects: 1**  
**Total value: \$35,000**



**ALL PROJECTS: 126**  
**Total value: \$951,402,950**



**Highway projects: 58**  
**Total value: \$733,618,950**

# Contacts

## Division 14

**Division Engineer Wanda H. Austin, PE**

828-586-2141 | [whaustin@ncdot.gov](mailto:whaustin@ncdot.gov)

**Division Project Delivery Engineer (To be announced)**

828-586-2141

**Division Construction Engineer Mitchell Bishop, PE**

828-586-2141 | [jmbishop@ncdot.gov](mailto:jmbishop@ncdot.gov)

**Division Maintenance Engineer Wesley Grindstaff, PE**

828-586-2141 | [wtgrindstaff@ncdot.gov](mailto:wtgrindstaff@ncdot.gov)

**Henderson County Maintenance**

693 Mountain Road, Hendersonville | 828-694-7971

**Polk County Maintenance**

151 Locust Street, Columbus | 828-894-8980

**Transylvania County Maintenance**

100 Calvert Landfill Road, Brevard | 828-694-2198

**Haywood County Maintenance**

619 Paragon Parkway, Clyde | 828-456-5633

**Jackson County Maintenance**

253 Webster Road, Sylva, | 828-586-6019

**Swain County Maintenance**

381 Toot Hollow Road, Bryson City, | 828-586-6019

**Cherokee County Maintenance**

5426 N.C. Highway 141, Marble | 828-837-2742

**Clay County Maintenance**

225 Tusquittee Road, Hayesville | 828-389-8532

**Graham County Maintenance**

2447 Tallulah Road, Robbinsville | 828-479-3520

**Macon County Maintenance**

220 Windy Gap Road, Franklin | 828-524-2517

**Division Traffic Engineer Steve Buchanan**

828-586-2141 | [sbuchanan@ncdot.gov](mailto:sbuchanan@ncdot.gov)

**Division Business Officer Jeremy Rogers**

828-586-2141 | [jdrogers@ncdot.gov](mailto:jdrogers@ncdot.gov)

**Public Relations Officer David Uchiyama**

828-250-3029 | [duchiyama@ncdot.gov](mailto:duchiyama@ncdot.gov)



# Division of Motor Vehicles

## in Division 14 Counties

# 402,418

Vehicle registrations  
as of July 2020

# 295,109

Drivers licensed as  
of July 2020

- Driver License Office
- License Plate Agency

### Cherokee County

#### Driver License Office

1440 Main St.  
Andrews  
828-321-1442

#### License Plate Agency

1176 Andrews Road  
Murphy  
828-837-9222

### Clay County

#### Driver License Office

\*\*Mobile Unit at Clay County  
Social Services  
1 Riverside Circle  
Hayesville  
919-715-7000

#### License Plate Agency

1440 Highway 64 West  
Hayesville  
828-389-8133

### Graham County

#### License Plate Agency

74 South Main St.  
Robbinsville  
828-479-4846

### Haywood County

#### Driver License Office

290 Lee Road  
Clyde  
828-627-6969

#### License Plate Agency

80 Waynesville Plaza  
Waynesville  
828-452-1577

### Henderson County

#### Driver License Office

125 Baystone Drive  
Hendersonville  
828-692-6915

#### License Plate Agency

145 Four Seasons Mall  
Hendersonville  
828-692-0648

### Jackson County

#### Driver License Office

876 Skyland Drive, Suite 2  
Sylva  
828-586-5413

#### License Plate Agency

454 East Main St., Suite 3  
Sylva  
828-586-3886

### Macon County

#### Driver License Office

16 Patton Ave.  
Franklin  
828-524-3592

#### License Plate Agency

353 Westgate Plaza  
Franklin  
828-369-8165

### Polk County

#### Driver License Office

Mobile Unit at Polk County LPA  
51 Walker Street  
Columbus  
919-715-7000

#### License Plate Agency

51 Walker St.  
Columbus  
828-894-6430

### Swain County

#### Driver License Office

2650 Governors Island Drive  
Bryson City  
828-488-3684

#### License Plate Agency

101 Mitchell St.  
Bryson City  
828-488-7855

### Transylvania County

#### Driver License Office

50 Commerce St., Suite 4  
Brevard  
828-883-2070

#### License Plate Agency

69 New Hendersonville Highway, Suite 8  
Pisgah Forest  
828-883-3251

*\*\*Service at this location is closed indefinitely due to COVID-19.*



# Local Public Transportation

## in Division 14

Local and regional transit systems provide public transportation service for residents of all 100 North Carolina counties. The NCDOT Public Transportation Division manages federal and state public transportation grant programs and supports transit agencies with planning, training and technical assistance.

### **Cherokee County**

Cherokee County Transit  
[cherokeecounty-nc.gov/233/Transit](http://cherokeecounty-nc.gov/233/Transit) | 828-837-1789

### **Clay County**

Clay County Transportation  
[transportation.claync.us](http://transportation.claync.us) | 828-389-0239

### **Graham County**

Graham County Transit  
[grahamcounty.org/transportation/](http://grahamcounty.org/transportation/) | 828-479-4129

### **Haywood County**

Haywood Public Transit  
[haywoodtransit.com](http://haywoodtransit.com) | 828-565-0362

### **Henderson County**

Apple Country Transit  
[hendersoncountync.gov/planning/page/apple-country-public-transit](http://hendersoncountync.gov/planning/page/apple-country-public-transit) | 828-698-8571

### **Jackson County**

Jackson County Transit  
[jacksoncountytransit.com](http://jacksoncountytransit.com) | 828-586-0233

### **Macon County**

Macon County Transit  
[maconnc.org/transit.html](http://maconnc.org/transit.html) | 828-349-2222

### **Polk County**

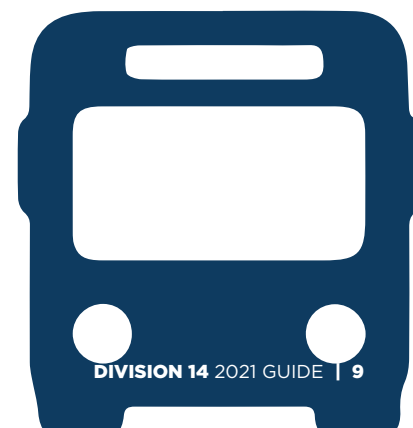
Polk County Transportation Authority  
[polknc.org/departments/transportation/index.php](http://polknc.org/departments/transportation/index.php)  
828-894-8203

### **Swain County**

Swain Public Transit  
[swainpublictransit.com](http://swainpublictransit.com) | 828-488-3213

### **Transylvania County**

Transylvania County Transportation System  
[transylvaniacounty.org/departments/transportation](http://transylvaniacounty.org/departments/transportation)  
828-884-3203



# Rural and Metropolitan Planning Organizations

## Division 14

Rural Planning Organizations (RPOs) and Metropolitan Planning Organizations (MPOs) are North Carolina's local transportation planning agencies. They develop transportation projects for their communities and help NCDOT decide which projects will receive public funding.

### **FRENCH BROAD RIVER MPO**

#### **Tristan Winkler, Director**

339 New Leicester Highway, Suite 140

Asheville, N.C. 28806

[fbrmpo.org](http://fbrmpo.org)

828-251-6622 | [tristan@landofsky.org](mailto:tristan@landofsky.org)

### **ISOTHERMAL RPO**

#### **Karyl Fuller, Director**

111 West Court St.

Rutherfordton, N.C. 28139

[isothermalrpo.org](http://isothermalrpo.org)

828-351-2331 | [kfuller@regionc.org](mailto:kfuller@regionc.org)

### **LAND OF SKY RPO**

#### **Vicki L. Eastland**

339 New Leicester Hwy., Suite 140

Asheville, N.C. 28806

[Landofskyrpo.org](http://Landofskyrpo.org)

828-251-6622 | [Vicki.eastland@landofsky.org](mailto:Vicki.eastland@landofsky.org)

### **SOUTHWESTERN RPO**

#### **Rose Bauguess, Senior Planner**

125 Bonnie Lane

Sylva, N.C. 28779

[Regiona.org/transportation](http://Regiona.org/transportation)

828-586-1962 | [Rose@RegionA.org](mailto:Rose@RegionA.org)

#### **FOR CONSTITUENT INQUIRIES**

[constituent.services@ncdot.gov](mailto:constituent.services@ncdot.gov)

## **NCDOT MULTI-MODAL DIVISION CONTACTS**

#### **AVIATION DIVISION**

##### **Bobby Walston, Director**

[bwalston@ncdot.gov](mailto:bwalston@ncdot.gov) | 919-814-0550

#### **FERRY DIVISION**

##### **Harold Thomas, Director**

[hbthomas@ncdot.gov](mailto:hbthomas@ncdot.gov) | 252-423-5102

#### **INTEGRATED MOBILITY DIVISION**

*(Bicycle & Pedestrian/Public Transportation)*

##### **Ryan Brumfield, Interim Director**

[rmbrumfield@ncdot.gov](mailto:rmbrumfield@ncdot.gov) | 919-707-4674

#### **RAIL DIVISION**

##### **Jason Orthner, Director**

[jorthner@ncdot.gov](mailto:jorthner@ncdot.gov) | 919-707-4700

# Headlines

## Division 14



### I-26 WIDENING

The region's largest construction project in 20 years is underway to widen Interstate 26 for 18 miles from I-40 in Buncombe County to U.S. 64 in Henderson County. Work started in 2019 and will continue into 2024 to reduce congestion and improve the interstate's ability to handle future traffic. The Henderson County section, with a cost of \$271 million, will be widened to three lanes each way between U.S. 64 and U.S. 25 Business, and four lanes each way between U.S. 25 Business and Airport Road. I-26 carries nearly 60,000 vehicles per day in Henderson County.

### CORRIDOR K CONNECTIVITY

NCDOT is proceeding with design development for a section of Corridor K in Graham County. The project will improve the existing highway from Stecoah to Robbinsville. It will provide the transportation infrastructure necessary for the well-being of local residents and regional traffic. Typical sections include one lane in each direction with a climbing lane for uphill travel. The project also includes a land-bridge for wildlife and the Appalachian Trail.



### A MURPHY MAKEOVER

NCDOT is widening 1.2 miles of the commercial corridor through Murphy, U.S. 19/64/74/129, to increase safety and mobility for drivers while improving access to businesses along the Cherokee County route. The travel lanes will be widened, a sidewalk added, and drainage will be improved in the area to create a better corridor for residents and visitors.

## N.C. DEPARTMENT OF TRANSPORTATION

1 S. Wilmington St.  
1501 Mail Service Center  
Raleigh, N.C. 27699-1501  
1-877-DOT-4YOU (1-877-368-4968)  
[ncdot.gov](http://ncdot.gov)

N.C. Division of Motor Vehicles: 919-715-7000

Real-time traffic information: [DriveNC.gov](http://DriveNC.gov) or dial 511

## NCDOT AND DIVISION 14 SOCIAL MEDIA CHANNELS

### FACEBOOK

@NCDOT

### TWITTER

@NCDOT

@NCDOT\_WESTMTN

### INSTAGRAM

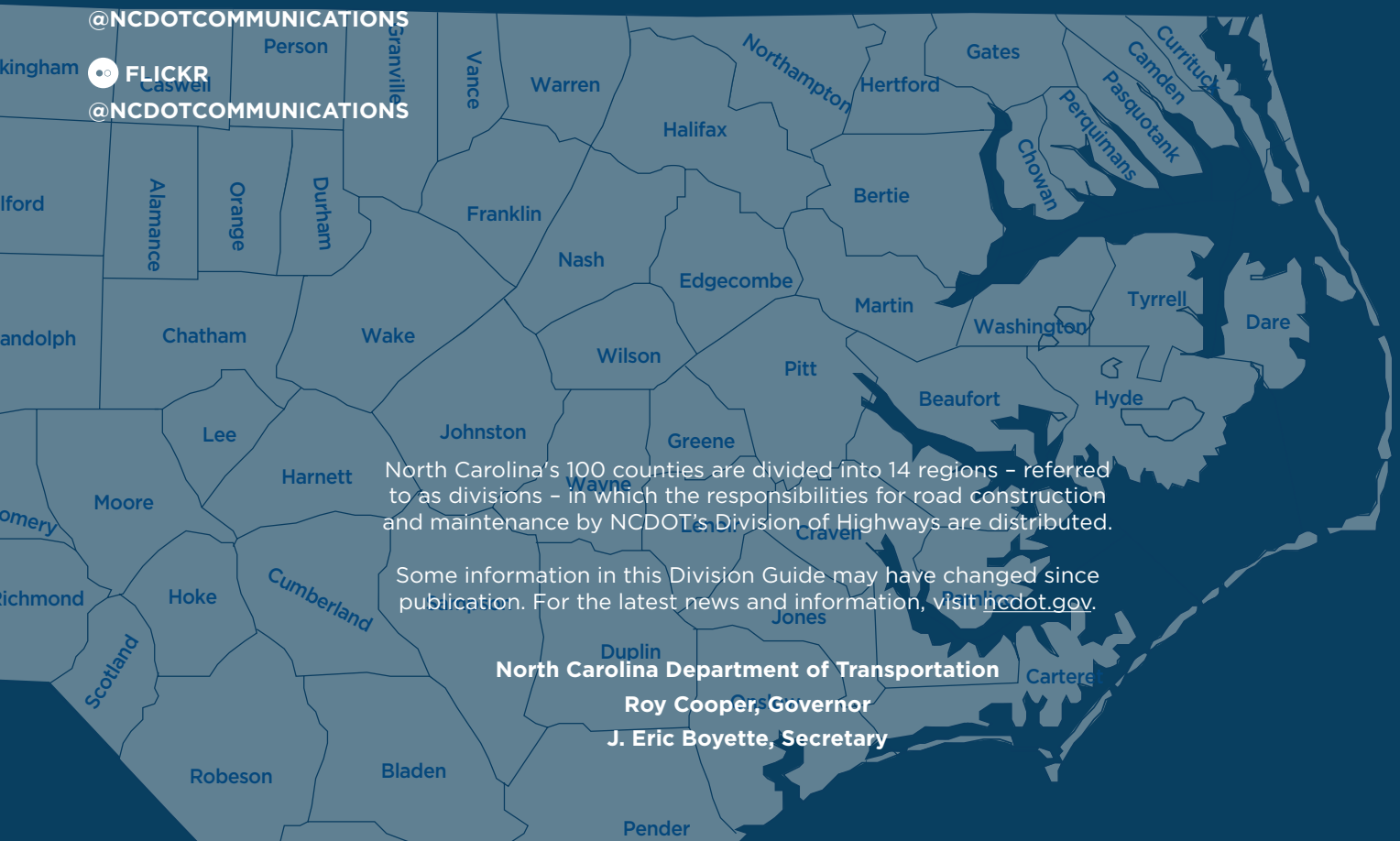
@NCDOTCOM

### YOUTUBE

@NCDOTCOMMUNICATIONS

### FLICKR

@NCDOTCOMMUNICATIONS



North Carolina's 100 counties are divided into 14 regions - referred to as divisions - in which the responsibilities for road construction and maintenance by NCDOT's Division of Highways are distributed.

Some information in this Division Guide may have changed since publication. For the latest news and information, visit [ncdot.gov](http://ncdot.gov).

**North Carolina Department of Transportation**

**Roy Cooper, Governor**

**J. Eric Boyette, Secretary**