

2021 NCDOT Employee Engagement Survey

Response Count

Unit Overall Score

NCDOT - All Units	1520	5.65
Aviation	4	5.46
Communications (including GHSP)	12	5.27
Division 1	44	5.89
Division 2	41	5.69
Division 3	50	5.84
Division 4	58	5.57
Division 5	54	5.57
Division 6	63	5.95
Division 7	57	5.38
Division 8	37	5.49

Division 9	45	5.44
Division 10	42	5.72
Division 11	42	5.70
Division 12	32	5.48
Division 13	55	5.84
Division 14	47	5.59
Division of Motor Vehicles	203	5.07
Ferry	20	5.52
Financial Management (Accounting Operations & Budget, Funds Administration, Purchasing, & Support Services)	59	5.93
General Counsel	2	6.59
Governance Office	1	6.85
Highway Operations (Facilities Management Unit, Maintenance Operations and Fleet Management, Operations Program Management, Roadside Environmental, & Structures Management Unit)	54	5.80
Human Resources	51	5.74

Integrated Mobility (Public Transit and Bicycle & Pedestrian)	11	5.95
Mobility & Safety (Signing and Delineation, Traffic Management, Traffic Safety Unit, Transportation Systems Management & Operations, & Oversize/Overweight Permit)	40	5.87
Office of Civil Rights	13	5.71
Office of Inspector General	6	6.25
Office of Strategic Initiatives & Program Support	7	6.14
Office of the Chief Deputy Secretary (including all administrative staff and direct reports to the Chief Deputy Secretary & HBCU Outreach)	1	5.85
Office of the Chief Engineer (including all administrative staff and direct reports to the Chief Engineer, as well as Deputy Chief Engineer offices, Field Support, Mobility & Safety, Technical Services, Highway Operations and the Highway Division, Roadside Environmental, and Governance Office)	164	5.86
Office of the Chief Operating Officer (including all administrative staff and direct reports to the Chief Operating Officer)	13	5.93
Office of the Secretary (including all administrative staff and direct reports to the Secretary of Transportation)	5	6.47
Planning & Programming	29	5.97
Rail	20	5.41
Technical Services (Environmental Analysis and Policy, Geotechnical Engineering, Hydraulics, Location & Surveys, Photogrammetry, Professional Services, Project Management, Roadway Design, & Utilities)	92	5.82
Transportation Planning Division	26	5.76

Turnpike Authority	6	5.91
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