



Ferry Tolling Implementation

FAST FACTS



Required by Law



Under Evaluation



Public Input Requested



Board Decision Required



Why tolling is being implemented

The General Assembly has directed NCDOT to begin collecting tolls on all ferry routes by January 1, 2027. Tolling is intended to create dedicated revenue that will help support ferry vessel replacement needs.



What is already decided

The listening sessions are not deciding whether tolling occurs. Tolling all routes is required, and public input will help inform how key parts of the program are developed and communicated.



Implementation Approach

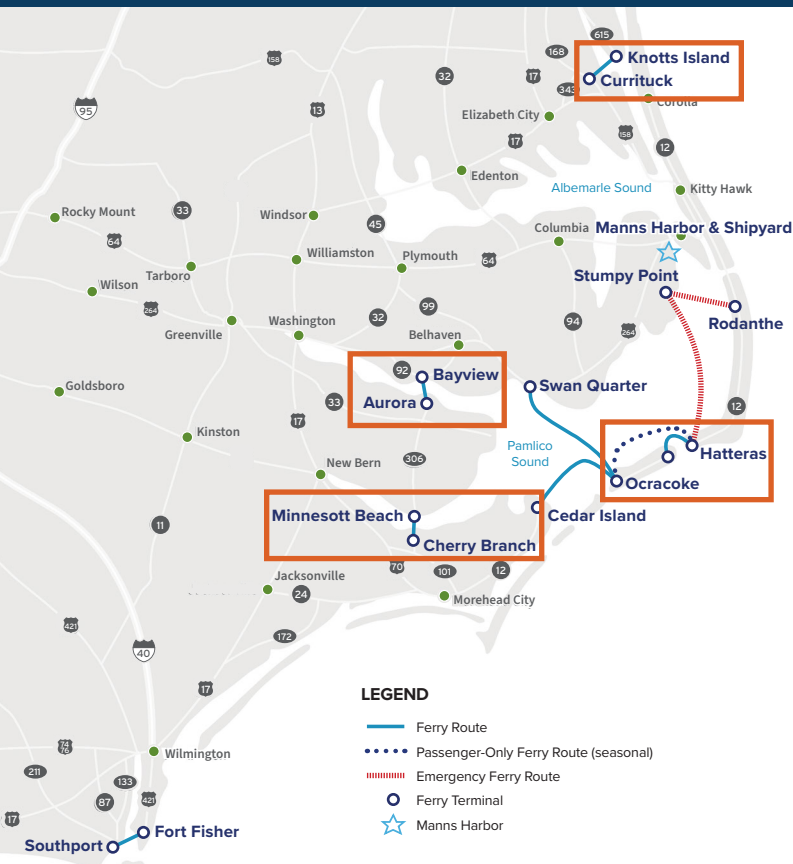
- Meet the legislative requirement
- Minimize service disruption
- Consider affordability and customer needs
- Listen and be transparent



What is still being evaluated

- Toll rates
- Toll collection and payment options
- Customer accounts and pass administration
- Infrastructure improvements
- Operational needs at terminals and onboard vessels

NEWLY AFFECTED ROUTES



IMPLEMENTATION TIMELINE



September 2026

Public listening sessions
Recommendations developed



October 2026

Board of Transportation presentation



November 2026

Board action on toll rates and methodology



December 2026

Legislative report submitted



January 1, 2027
Toll collection begins

Tolling is required by law. The listening sessions help explain what remains flexible and gather feedback that can improve implementation for ferry users and communities.

See back page for more details on how to make sure your voice is heard.



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FAST FACTS, cont'd



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WE WANT TO HEAR FROM YOU!



What NCDOT wants to hear

- How often do you use the ferry system, and for what types of trips?
- What concerns do you have about ferry tolling?
- What payment methods would be easiest?
- What should be considered for frequent users, commuters, or local businesses?
- What information would help you prepare before tolling begins?
- What would make the process clear and easy to navigate?



How input fits into the process

Public input will help NCDOT better understand ferry user needs, travel patterns, concerns, and preferences before final implementation details are determined. Feedback will be considered alongside legal, operational, technology, and financial factors.



How to participate

- Attend a listening session and speak with project representatives.
- Complete the public survey using the QR code or project webpage link.
- Submit written comments during the comment period (August 17-September 14).
- Visit the project webpage for updates.

PUBLIC ENGAGEMENT TIMELINE



Survey and comments (August 17-September 14)

Collect input from ferry users, residents, businesses, visitors, and stakeholders.



Listening sessions (September 1-9)

Gather input and explain what is already decided versus still under evaluation.



Next steps (September 15-January 1)

Summarize themes, refine recommendations, and communicate details before implementation.



Decision points will require formal approval

Some program elements will require future formal review or approval by the NCDOT Board of Transportation. NCDOT can share additional information about decision points as recommendations are developed.



Contact Information

- **Project webpage:** ncdot.gov/divisions/ferry/Pages/ferry-tolls.aspx
- **Survey:** www.publicinput.com/ferry-tolling
- **Email:** ferry-tolling@publicinput.com
- **Phone:** 984-205-6615, Project Code 10744



**Scan to learn more,
complete the survey,
and submit comments**

**Please leave your comments and
feedback using the attached comment
sheet during tonight's meeting.**