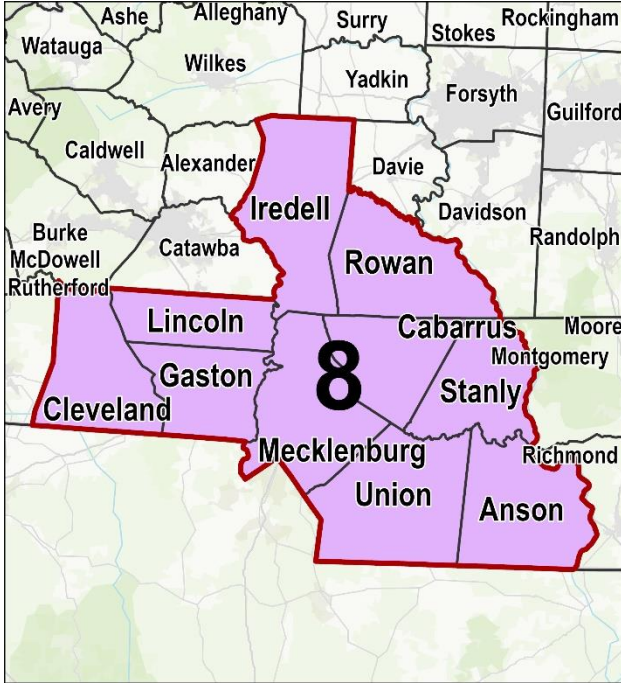


Locally Coordinated Plan | 2025-29



District #8

Prioritized Needs:

- New service types
- Accessible vehicle procurement
- Extended service span
- Service area expansion
- Weekend service
- Infrastructure improvements and accessibility
- Affordable transportation
- New trip types
- Bus stop implementation and improvement

Very High Priorities



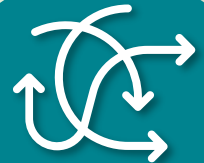
**Improve
efficiency
through tech**



**Microtransit
Pilot Program**



**Improve service
efficiency &
coordination**



**Expand
Service Area**

General Strategic Action Items

- Improve scheduling trip reservation time to 24 hours or less using improved scheduling software
- Implement real-time bus information
- Increase support for workforce connections
- Utilize scheduling software to determine popular origins and destinations
- Increase access to Charlotte Douglas International Airport
- Increase marketing and distribution of information in many languages
- Increase regional connections and access to Charlotte
- Continue to replace vehicle lifts to remain accessible

Strategic Action Items by Agency

Anson County

- Establish on-demand microtransit service in Wadesboro

Cabarrus County*

- Extend service hours to 10PM
- Establish an on-demand transit service that is available to individuals with disabilities and older adults receiving Medicaid

Cleveland County

- Extend service hours to 10PM
- Add Tuesday and Thursday service for TACC Reach
- Establish on-demand microtransit service in Shelby

Gaston County

- Extend service hours to 10PM
- Establish on-demand microtransit service in Bessemer
- Establish on-demand microtransit service in Gastonia
- Increase frequency to 30 minutes on Gaston County Access fixed-route services

The County of Iredell*

- Establish regional connection from Davidson to Charlotte
- Establish regional connection to Winston-Salem
- Expand the daily service hours for deviated fixed-routes, commuter, and demand response services.
- Reduce headways on deviated fixed- and commuter routes
- Add weekend service on existing services
- Establish a "Guaranteed Ride Home" program for work trips
- Improve bus stops and sidewalks network

Lincoln County

- Establish regional connection from the Senior Center to Charlotte

Mecklenburg County*

- Expand service for older adults and individuals with disabilities for any trip purpose
- Establish connection from Huntersville to Atrium Health Carolinas Medical Center in Charlotte
- Establish on-demand service for older adults and individuals with disabilities to major rail stations
- Establish smart phone app to increase access in addition to Mecklenburg Transportation System (MTS) phone number
- Establish on-demand microtransit service in Matthews, NC
- Establish on-demand microtransit service in Mint Hill, NC

**Denotes agency received §5310 funding during FY17-21 period.*

Note: The strategic action items are recommendations and do not preclude the opportunity for any other projects.

Strategic Action Items by Agency

Rowan Transit System*

- Establish Saturday service
- Establish regional connection to County of Iredell transit services
- Extend service hours to 10PM

Stanly County Transportation

- Establish Saturday service
- Extend service hours to 10PM

Union County*

- Establish Saturday service
- Extend service hours to 8PM
- Establish fixed-route connection from downtown Monroe to Atrium Health Union West via US 74
- Consider studying on-demand microtransit service in Monroe
- Offer smartphone app option to schedule demand response trips

**Denotes agency received §5310 funding during FY17-21 period.*

Note: The strategic action items are recommendations and do not preclude the opportunity for any other projects.