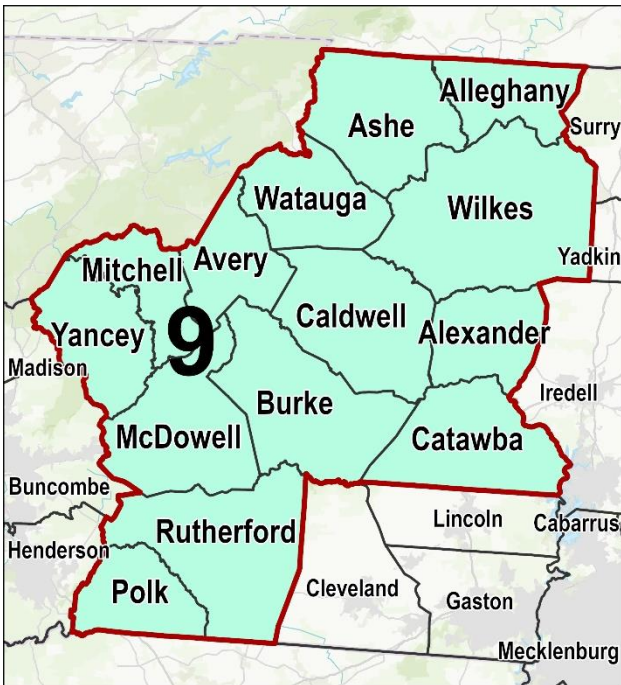


Locally Coordinated Plan | 2025-29



District #9

Prioritized Needs:

- New service types
- Accessible vehicle procurement
- Extended service span
- Service area expansion
- Weekend service
- Affordable transportation
- New trip types
- Capital service purchase agreement

Very High Priorities



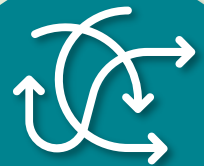
**Improve
efficiency
through tech**



**Microtransit
Pilot Program**



**Improve service
efficiency &
coordination**



**Expand
Service Area**

General Strategic Action Items

- Improve scheduling trip reservation time to 24 hours or less using improved scheduling software
- Implement real-time bus information
- Increase support for workforce connections
- Utilize scheduling software to determine popular origins and destinations
- Increase access to regional hospitals
- Increase marketing and distribution of information
- Continue to replace vehicle lifts to remain accessible
- Add connections to Asheville Regional Airport (AVL)

Strategic Action Items by Agency

Alleghany County*

- Establish on-demand microtransit service in Sparta
- Establish fixed-route connection to Winston-Salem
- Establish Saturday service for demand response services
- Extend Wilkes Community College service to 10PM
- Upgraded trip software for ease of booking and increase trips
- Reduce fares from \$1 per stop to fare free for older adults and individuals with disabilities

AppalCART

- Add Sunday service
- Extend service hours to 10PM
- Extend service to all areas of Boone's city limits

Ashe County Transportation Authority*

- Establish on-demand microtransit service in Jefferson
- Increase frequency on deviated fixed-route services to 30 minutes
- Extend weekday service hours to 10PM

Avery County Transportation Authority

- Extend weekday service hours from 6AM to 10PM
- Establish Saturday service for demand response service

McDowell County Transportation*

- Establish on-demand microtransit service in Marion
- Extend weekday employment trip span from 6AM to 10PM

Mitchell County Transportation Authority

- Establish on-demand microtransit service in Spruce Pine
- Extend Pine Line Shuttle service span from 6AM to 10PM
- Add Saturday service on Pine Line Shuttle and Demand Response service

Polk County Transportation Authority

- Extend service hours to 10PM
- Establish regularly scheduled service to existing regional destinations for all trip purposes, based on demand
- Upgrade existing phone system and offer smartphone app for scheduling Demand Response trips

**Denotes agency received \$5310 funding during FY17-21 period.*

Note: The strategic action items are recommendations and do not preclude the opportunity for any other projects.

Strategic Action Items by Agency

Rutherford County

- Establish connections to all four metro areas within one hour of the county
- Allow more than four on-demand trips per month to any destination for older adults and individuals with disabilities
- Expand new deviated fixed-routes to serve additional destinations, including shopping centers and hospitals
- Establish Saturday service for deviated fixed-route and on-demand services
- Establish microtransit in Rutherford

Wilkes Transportation Authority

- Extend service hours to 10PM
- Develop standard fares for older adults and individuals with disabilities for in-county and out of county trips

Yancey County Transportation Authority*

- Add Saturday service
- Extend service hours to 10PM
- Establish on-demand microtransit service in Burnsville

Western Piedmont Regional Transit Authority (Greenway Transit)

- Add Sunday service
- Extend Demand Response service hours to 10PM
- Establish on-demand microtransit service in Conover
- Establish on-demand microtransit service in Morganton
- Establish on-demand microtransit service in Taylorsville

**Denotes agency received §5310 funding during FY17-21 period.*

Note: The strategic action items are recommendations and do not preclude the opportunity for any other projects.