



Public Transportation Division

Strategic Plan Community Meetings

The N.C. Department of Transportation is developing the **Public Transportation Statewide Strategic Plan** to improve bus, rail, and paratransit services across the state by better matching transit services to the needs of North Carolinians. **Stakeholders and the public are invited to provide input at community workshops across the state** during May 2017 as part of the *North Carolina Public Transportation Statewide Strategic Plan*. The workshops will be free and open to the public; no registration is necessary to attend. For more information on *Public Transportation Statewide Strategic Plan*, as well as community workshop dates, times, and locations, please go to <https://www.ncdot.gov/nctransit/strategicplan/>.

Lean Six Sigma Project

The Public Transportation Division has been working with Cynthia Squires (NCDOT Governance) on a project to look critically at streamlining our grant making process. The project used the Lean Six Sigma problem solving approach – define, measure, analyze, improve and control. The project results were presented in early April and has been successful at identifying the pain points and changes that need to be made.

Thank you Cynthia and Ann Dishong for your guidance, patience and support. Congratulations to PTD Staff members who are now Yellow Belt certified in Lean Six Sigma – Tammy Montanez, Carolyn Freitag and Cassandre Haynesworth.

New Director Training

The Public Transportation Division provides funding oversees grant requirements through a partnership with over 120 sub recipients each year. PTD requires new Directors to attend training on our partnership requirements. This training looks at our contract documents, procurement, training, safety, use of our grant making computer programs and many more. The training will be on May 17-18, 2017.

PTD Activities Underway

April 2017 Activities

Training:

- Excel, SharePoint
- PTD and sub recipient FY18 Success Plans
- Staff skill building

Meetings Attended:

- Non Emergency Medical Transportation (NEMT)
- STI P5 workgroup and subgroup
- Strategic Plan Stakeholder interviews
- TAB Boards
- Passenger Ferry Team meeting
- Compliance reviews and site visits
- NC Association of MPOs Annual meeting – New Bern
- Raleigh Union Station staff tour

Upcoming:

- STI P5
- Strategic Plan Community meetings
- Howard Coble Intermodal Transportation Center dedication
- FTA Comprehensive Review
- New Director / Procurement Training

PTD Success Plan Posted

The Plan is available [here online](#) under the Transit Providers tab.