



Public Transportation Division

Partnerships for Success

Over 140 transit operators from throughout NC joined PTD at the Embassy Suites in downtown Winston-Salem on September 13, 2016.

Attendees heard 5 engaging training sessions that targeted important topics for North Carolina and highlighted the importance of forming new partnerships to better serve our citizens. The topics are: Non Emergency Medical Transportation, Disadvantaged Business Enterprise, First Quarter Success Plans, Budgeting 101 and Rural Health. The presentations and handouts can be found on our website.

Awards

The 2nd Annual Performance Awards were given by Mr. Weatherly, Deputy Secretary for Transit. The Community Transportation winners by peer group are: Mecklenburg (#1), Gaston (#2), Person (#3), Hoke (4), and Mitchell (#5). Urban peer group winners are: Chapel Hill Transit and Salisbury Transit System.



Innovate! is the new program in the PTD Innovation Office announced during the meeting. A committee will accept nominations this spring for our first award winners!



At the same time, current innovators were asked to stand and be recognized. County of Lee Transit for implementing structured scheduling and serving the medical needs of new populations; Carteret County Transportation System for adjusting scheduling rules and yielding a 10% increase in passenger trips for FY16 while traveling 10,000 less miles. Alamance County Transportation Authority for implementing structured scheduling in FY 17. Other successes with new technology are: propane conversions, Southwest One Click One Call / RidgeRunner and 2 regional software implementations. Great work everyone!!

Public Transportation Retirees Recognized

During the last six months, 2 transit managers retired. They were recognized by their years of service.

- 30 years of service - Kathi Little-John, Eastern Band of Cherokee Indians
- 19.5 years of service – Rebecca Clayton, Pitt Area Transit System



PTD Activities Underway

September 2016 Activities

Training:

- Partnerships for Success
- Lean Six Sigma – Yellow Belt
- Excel
- Legacy Leadership
- Transportation Leadership Development
- Paratransit Fundamentals
- 5307 Training

Meetings Attended:

- GREAT Team meetings
- Growing Better Together: Rural Health and Economic Development
- FTA Bi-monthly meeting

Upcoming:

- TRB Paratransit and Intercity Bus Conference – Asheville Oct. 2-5
- Staff retreat

PTD Success Plan Posted

The Plan is available [here online](#) under the Transit Providers tab.

What's New?

- The **FTA/NCDOT Bi-Annual Meeting** was held in Raleigh on August 31, 2016. Dr. Yvette Taylor, FTA Region IV Administrator, and Robert Buckley, NC's Community Planner joined PTD in project and program updates. Mr. Buckley also trained staff and new 5307 recipients on the 5307 small and large urban program differences.
- North Carolina transit systems were awarded FY 2016 FTA discretionary funding in two recent announcements:
 - 5339 (b) Bus and Bus Facility – the Greensboro Transit Authority will receive \$960,000 to renovate its ticketing, call center, and waiting areas in the J. Douglas Gaylon Bus Depot.
 - Rides to Wellness Demonstration and Innovative Coordinated Access and Mobility Grants – GoTriangle will receive \$65,600 to expand the GoTriangle Regional Call Center to improve coordinated transit planning and application assistance for paratransit riders who are low-income, uninsured or have mental health special needs. By co-locating paratransit mobility management services with fixed route mobility management services, the project will increase access to care. The project builds on a 2015 FTA-funded Healthcare Access Challenge Grant that tested solutions for transportation for low income, uninsured, or Medicaid consumers of behavior healthcare and developed a plan to implement solutions.
- The requests for proposals for **PTD's Strategic Plan** were received in mid-September. Secretary Tennyson has invited individuals to serve on the Executive Committee, one of two committees guiding this study.

PTD Welcomes New Employees

- PTD is excited to announce three new employees who are joining us as Mobility Development Specialists. Jennifer Baptiste joins us from the Gates County Planning Department and has experience as a Regional Mobility Manager. Bonetta Rogers brings planning, project management and audit experience to her new role. And, Blair Chambers has served as a planner in state and local governments.