



## Public Transportation Division

### Upcoming Transit Conferences in North Carolina

#### Annual Training Conference

The Embassy Suites in downtown Winston-Salem is the location of the Public Transportation Division's Annual Training Conference on September 13, 2016. It is one day this year due to the October national conference.

The target audience is our community transportation providers, providing transportation to the citizens of NC's 100 counties.

#### Conference Topics

1. Non Emergency Medical Transportation – presented by NCDHHS as education on becoming a vendor and working with local DSS offices.
2. Disadvantaged Business Enterprise – presented by NCDOT Office of Civil Rights to discuss concrete steps to goal attainment.
3. Getting Ready for First Quarter Reporting – the end of the first quarter for our Success Plans will be September 30. Reporting steps will be shared.
4. Budgeting 101 – a broad overview will be given of the basics of developing a budget aligned with reporting and reimbursements.
5. Rural Health and the Safety Net – a presentation will be made on how the Office of Rural Health leverages the assets and creativity of public and private partnerships to support North Carolina communities and assist the underserved and vulnerable populations.

#### Awards

The 2<sup>nd</sup> Annual Performance Awards will be given by peer group and upcoming retirements recognized.



The 22<sup>nd</sup> National Rural and Intercity Bus Conference will be in Asheville October 2-5, 2016. The Conference is sponsored by the Transportation Research Board and the host application was a collaborative effort between NCDOT Public Transportation Division, North Carolina Association of Metropolitan Planning Organizations, North Carolina Association of Rural Planning Organizations, North Carolina Public Transportation Association, Women's Transportation Seminar-Asheville Chapter, Buncombe County Government, Asheville City Government, Asheville Area Chamber of Commerce, French Broad River Metropolitan Planning Organization, Land of Sky Rural Planning Organization, and Mountain Mobility.

The conference provides an opportunity for our transportation providers to learn from others around the country as well as showcase their successes. PTD submitted 10 topics on behalf of our systems and 9 were selected for the program. The presentations selected are:

- Southwestern NC's One Click, One Call Center
- Shifts in Population and its Effect on the FTA Formula Funding Programs
- Improving Demand Response Service with Structured Scheduling
- Considerations for Using the Rural NTD for Performance-Based Budgeting
- Defining Appropriate Planning and Success
- Calculating and Communicating the Economic Benefits of Rural Transportation
- Vehicle Evacuation Training
- Innovations in Mobility Management
- Building Relationships with Public Officials at Every Level

**Join Us!**





## PTD Activities Underway

### What's New?

### August 2016 Activities

#### Training:

- Transit Operations Planning
- Lean Six Sigma – Yellow Belt
- SharePoint
- Excel
- Legacy Leadership
- TrAMS Training (FTA)
- Net Promoter Score Refresher
- TLDP training series

#### Meetings Attended:

- Transportation Demand Management Conference
- NCAMPO quarterly meeting
- NCPTA quarterly meeting
- FTA webinars on Transit Asset Management
- Launching of 3 NCDOT research projects

#### Upcoming:

- FTA semiannual visit
- FTA 5307 training
- PTD Annual Meeting – Sept. 13
- TRB Paratransit and Intercity Bus Conference – Asheville Oct. 2-5

- The **new PTD Connect website** was launched. Event and Training calendars are a new and exciting feature. Please visit us [here](#).
- Recent **Final Rules** issued by FTA are:
  - **National Transit Database; Transit Asset Management (TAM)** issued 7/26/2016
  - **Public Transportation Safety** issued 8/11/2016
    - The first of three expected soon
- August 29, 2016, all **PTD sponsored grants** for FY 2018 were posted in Partner Connect (our online grant program). The applications are due 11/4/2016 with activities for new grant submission closing in Partner Connect on 11/15/2016. This is necessary as we launch a single capital grant program that will maximize the use of smaller FTA funding programs.
- **System Safety Plan** compliance reviews using our new **Safety Management System (SMS)** were launched in August. PTD expects to refine the new processes as the final safety rules are issued.
- The request for proposals for PTD's **Strategic Plan** will be received in mid-September. The Technical Committee will assist in selecting the vendor. All questions are to be directed to Danny Oliver, NCDOT Purchasing Department.
- The **Transit Operations Planning (TOP)** course was taught to 30+ urban transit professionals August 16-19. This is the first time the 3.5 day course has been offered in NC. Our goal is to bring knowledge to our planners as we strive to meet the transportation demands of expected growth and plan for a new horizon.
- Our new **Community Connectivity Plans** are being scoped and scheduled. The size of our community transportation organizations will determine if they are involved in a Category 1 or Category 2 planning process. PTD staff is undergoing training to conduct the Category 1 plans. Limited Service Contractors (LSC), selected through NCDOT's on call process will be preparing Category 2 plans. The new scope is reflective of our focus on success and being performance driven.
- Task leaders are organizing their teams around the quarter 1 deliverables of the PTD **Success Plan**. Each community transportation system is also working on their deliverables.