



# **NCDOT**

## From Policy to Projects

## 5 YEAR WORK PROGRAM

The Work Program is the state's annual transportation program for projects and programs for the period 2012–2016, grouped into five categories:

- Construction & Engineering — preliminary engineering, construction, right of way, environmental mitigation and other elements of capital projects
- Maintenance — activities and projects to maintain our multi-modal transportation network
- Operations — activities and projects to operate our multi-modal transportation network
- Administration — management and support services
- Transfers — dollars that are transferred out of NCDOT to other state agencies, the General Fund and NC Global TransPark

Over the next five years, NCDOT expects to invest nearly \$24 billion in transportation. Of these dollars, approximately 51 percent will go to improve mobility, 2 percent to improve safety and 40 percent to improve infrastructure health. Percentages are estimates, and categories may overlap. For example, money spent to improve mobility or infrastructure health in most cases will improve safety as well.

The Project List section of this document outlines the resulting projects based on the selected investment strategy. These selections were constrained by Federal and State funding eligibility requirements, the equity formula, air quality conformity requirements and scheduling capabilities.

This Work Program reflects the projects, programs, and services NCDOT commits to deliver over the next five years. Successful completion of our Work Program will improve transportation safety and mobility and the health of our transportation network.

The Department's long-term goal is to achieve at least a 95 percent delivery rate on projects in the Work Program.

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**TABLE 4 — SUMMARY  
5 YEAR WORK PROGRAM  
2012–2016**

Summary (\$ in Millions)	Prior Year	Current Year	Next Four Years				5 Year Total
	2010/2011	2011/2012	2012/2013	2013/2014	2014/2015	2015/2016	
	2011	2012	2013	2014	2015	2016	
<b>Construction &amp; Engineering</b>	<b>\$2,520</b>	<b>\$2,577</b>	<b>\$2,908</b>	<b>\$3,027</b>	<b>\$2,871</b>	<b>\$2,752</b>	<b>\$14,135</b>
Planning & Preliminary Engineering	\$150	\$152	\$152	\$152	\$152	\$152	\$759
Right of Way	\$264	\$249	\$200	\$200	\$200	\$200	\$1,049
Construction	\$1,644	\$1,513	\$1,739	\$1,776	\$1,790	\$1,800	\$8,617
Construction Engineering & Inspection	\$48	\$61	\$77	\$96	\$108	\$108	\$450
Environmental Mitigation	\$58	\$30	\$30	\$30	\$30	\$30	\$150
Turnpike	\$356	\$573	\$710	\$774	\$592	\$463	\$3,111
<b>Maintenance</b>	<b>\$1,132</b>	<b>\$1,253</b>	<b>\$1,349</b>	<b>\$1,411</b>	<b>\$1,422</b>	<b>\$1,430</b>	<b>\$6,864</b>
Highway	\$997	\$1,097	\$1,182	\$1,240	\$1,240	\$1,240	\$5,999
Rail	*	\$4	\$6	\$5	\$5	\$5	\$24
State Aid to Municipalities	\$134	\$138	\$141	\$143	\$145	\$146	\$712
Turnpike	*	\$14	\$20	\$23	\$32	\$38	\$128
<b>Operations</b>	<b>\$178</b>	<b>\$213</b>	<b>\$224</b>	<b>\$223</b>	<b>\$267</b>	<b>\$278</b>	<b>\$1,204</b>
Ferry	\$34	\$34	\$43	\$44	\$45	\$45	\$211
Governor's Highway Safety Program	\$11	\$12	\$12	\$12	\$13	\$13	\$62
Highway	\$76	\$81	\$84	\$81	\$119	\$126	\$491
Rail	*	\$27	\$28	\$29	\$34	\$38	\$156
Public Transportation	\$57	\$58	\$56	\$56	\$56	\$56	\$283
<b>Administration</b>	<b>\$260</b>	<b>\$287</b>	<b>\$294</b>	<b>\$297</b>	<b>\$301</b>	<b>\$305</b>	<b>\$1,483</b>
Division of Motor Vehicles	\$92	\$97	\$98	\$99	\$100	\$101	\$494
Other NCDOT Administration	\$169	\$189	\$196	\$199	\$201	\$204	\$990
<b>TOTAL PROGRAM</b>	<b>\$4,090</b>	<b>\$4,330</b>	<b>\$4,774</b>	<b>\$4,958</b>	<b>\$4,861</b>	<b>\$4,765</b>	<b>\$23,686</b>
<b>Transfers</b>	<b>\$375</b>	<b>\$339</b>	<b>\$330</b>	<b>\$307</b>	<b>\$310</b>	<b>\$313</b>	<b>\$1,599</b>
<b>TOTAL WORK PROGRAM BUDGET</b>	<b>\$4,465</b>	<b>\$4,669</b>	<b>\$5,103</b>	<b>\$5,264</b>	<b>\$5,171</b>	<b>\$5,078</b>	<b>\$25,286</b>

Notes:

All years are State Fiscal Years (July 1- June 30).

All values throughout this Work Program reflect planned cash spending amounts, in millions, unless otherwise noted.

This Work Program is based on the revenue forecasts that were used for the Governor's 2011-2013 Recommended Budget, constrained by the NCDOT Cash Model. The Highway Maintenance and Ferry Operations values reflect NCDOT's planned efforts in these areas.

Any changes to this Work Program will be made through a formal amendment process.

\* These categories were not identified separately in the 2010 Work Program

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# TABLE 5 — CONSTRUCTION & ENGINEERING 5 YEAR WORK PROGRAM

Mode	Goal	Tier	Prior Year	Current Year	Next Four Years				5 Year Total
			2011 <sup>1</sup>	2012	2013	2014	2015	2016	
Aviation	Safety	Regional	\$8	\$23	\$23	\$24	\$25	\$26	\$121
		Subregional		\$9	\$9	\$10	\$11	\$11	\$50
	Mobility	Statewide	\$2	\$1	\$1	\$1	\$1	\$1	\$6
		Regional	\$1	\$1	\$1	\$1	\$1	\$1	\$6
	Health	Statewide	\$4	\$2	\$2	\$2	\$2	\$2	\$10
		Regional		\$1	\$1	\$1	\$1	\$1	\$3
		Subregional		\$0.4	\$0.4	\$0.4	\$0.4	\$0.4	\$2
	TOTAL			\$34	\$37	\$38	\$39	\$41	\$42
Bicycle & Pedestrian	Mobility	Statewide	\$0	\$4	\$4	\$3	\$3	\$3	\$18
		Regional	\$1		\$1	\$4	\$4		\$9
		Subregional	\$40	\$35	\$34	\$41	\$34	\$11	\$156
	TOTAL			\$42	\$39	\$40	\$49	\$41	\$14
Ferry <sup>3</sup>	Health	Statewide	\$2						
	TOTAL			\$2					
Public Transportation <sup>4</sup>	Safety	Regional		\$0.1					\$0.1
		Subregional		\$1					\$1
	Mobility	Statewide	\$0.5						
		Regional	\$18	\$26	\$26	\$55	\$81	\$96	\$284
		Subregional	\$1	\$3	\$5	\$1	\$5	\$0.1	\$14
	Health	Regional	\$2	\$4	\$2	\$2	\$3	\$2	\$13
		Subregional	\$3	\$3	\$1	\$1	\$0.4	\$0.04	\$5
TOTAL			\$24	\$37	\$34	\$58	\$90	\$98	\$316
Rail <sup>2</sup>	Safety	Statewide	\$8	\$13	\$1	\$1	\$1	\$1	\$18
	Mobility	Statewide	\$77	\$77	\$80	\$122	\$119	\$106	\$504
	TOTAL			\$138	\$90	\$81	\$123	\$120	\$108
<b>Non-Highway (All)</b>			<b>\$241</b>	<b>\$204</b>	<b>\$192</b>	<b>\$269</b>	<b>\$292</b>	<b>\$261</b>	<b>\$1,219</b>
Highway	Safety	Statewide	\$33	\$20	\$27	\$7	\$6	\$6	\$65
		Regional	\$13	\$15	\$4	\$4	\$1		\$23
		Subregional	\$28	\$17	\$10	\$10	\$15		\$51
	Mobility	Statewide	\$1,593	\$1,031	\$1,196	\$1,270	\$1,132	\$1,098	\$5,727
		Regional	\$134	\$72	\$90	\$63	\$83	\$60	\$369
		Subregional	\$145	\$479	\$318	\$171	\$97	\$90	\$1,155
	Health	Statewide	\$180	\$186	\$223	\$226	\$272	\$276	\$1,183
		Regional	\$52	\$43	\$33	\$44	\$42	\$49	\$211
		Subregional	\$159	\$162	\$135	\$71	\$108	\$103	\$579
<b>Highway (All)</b>			<b>\$2,338</b>	<b>\$2,023</b>	<b>\$2,036</b>	<b>\$1,866</b>	<b>\$1,756</b>	<b>\$1,681</b>	<b>\$9,362</b>
<b>TOTAL</b>			<b>\$2,578</b>	<b>\$2,226</b>	<b>\$2,228</b>	<b>\$2,135</b>	<b>\$2,048</b>	<b>\$1,942</b>	<b>\$10,581</b>

All dollars are in Millions.

<sup>1</sup> These amounts are from September 2010 Work Program. 2010 CMAQ and Enhancement funds were attributed to Regional Mobility.

<sup>2</sup> These amounts include a portion of \$545 million in ARRA funding to further develop the Southeast High-Speed Rail Corridor.

<sup>3</sup> No capital ferry projects are programmed from 2012-2016. Funds for Ferry Operations are shown in Table 7 - Operations

<sup>4</sup> This table does not include federally or locally funded or any unfunded Public Transportation project costs. State Public Transportation funds support a \$1.8 million Public Transportation capital program (2012-2016).

This table's values differ slightly from Table 4, which represents cash flow based on NCDOT Cash Model outputs. The amounts in this table are budget amounts shown over approximate years they are expected to be spent.

This table represents State Transportation Improvement Program (STIP) and Division Managed Construction project costs, which include Right of Way, Construction, Construction Engineering & Inspection, and Environmental Mitigation. This table does not include costs for Planning and Preliminary Engineering.

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## **HIGHWAY MAINTENANCE**

General Statute 136-18(7) gives NCDOT “full and exclusive responsibility for the maintenance of all roads other than streets in towns and cities, forming a part of the State highway system from date of acquiring said roads. The Department of Transportation shall have authority to maintain all streets constructed by the Department of Transportation in towns of less than 3,000 population by the last census, and such other streets as may be constructed in towns and cities at the expense of the Department of Transportation, whenever in the opinion of the Department of Transportation it is necessary and proper so to do.” These activities include both work done by NCDOT and work done by contractors. The maintenance program consists primarily of the following functions:

### **Road Maintenance**

Primary and Secondary System<sup>1</sup> maintenance funds are used for continuing routine maintenance activities including pavement patching, pavement markings, markers, signs, symbols, roadside vegetation management, drainage, unpaved shoulders, litter pickup and other similar maintenance activities.

### **Bridge Maintenance**

Bridge maintenance funds are used for the maintenance of existing bridges, including foundations, support bents and flooring and rails, in order to maintain the structural integrity of the bridges. The replacement of critical small bridges and pipes is also eligible for this funding. The amounts recommended for bridge maintenance activities are based upon a maintenance needs inspection, numbers of deficient structures, structures with timber components and school bus loading of each state highway system bridge.

Bridge maintenance funding is also used for rehabilitation and repair of concrete bridge decks, girder painting, emergency bridge repair or replacement, the repair or replacement of draw bridge electrical components and equipment and maintenance of navigational lighting systems on high-level bridges located over navigational waterways.

### **Weigh Stations**

Maintenance funding is used to maintain 22 weigh stations at 11 locations across the state on the Primary Highway System.

### **Condition Assessment and Performance Survey**

Maintenance funding is used to conduct an assessment of the condition of the State Highway System to develop performance measures and guidelines for the maintenance of the department’s highway assets. Data collected from these surveys is used to develop maintenance plans for each division based on consistent performance measures and goals.

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<sup>1</sup> Maintenance program funding is currently categorized into primary and secondary systems. This differs from the “tiered system” (statewide, regional and sub-regional) used elsewhere in this document. The statewide tier makes up approximately 40% percent of the primary system. The regional tier represents the remaining 60% of the primary system. The subregional tier equates to the secondary system. More information about the tiered system may be found in the Definitions section of this document.

### **Other Maintenance Activities**

Other activities include: Inmate Labor, Historical Markers, Renovation of Rest Areas, Traffic Control Support at Major Events, State Park Maintenance, Oversize and Overweight Vehicle Fee administration, Drug and Alcohol Testing, Snow and Ice, Railroad Signals, Beaver Control, Management and Technical Training, Emergency Repairs, Non-TIP Pavement Activities and Traffic Signal Maintenance.

**TABLE 6 — MAINTENANCE  
5 YEAR WORK PROGRAM**

Maintenance (\$ in Millions)		Prior Year	Current Year	Next Four Years				5 Year Total
		2010/2011	2011/2012	2012/2013	2013/2014	2014/2015	2015/2016	
		2011	2012	2013	2014	2015	2016	
Highway Maintenance <sup>1</sup>	Standing Road Maintenance	\$548	\$521	\$540	\$545	\$545	\$545	\$2,696
	Standing Bridge Maintenance	\$81	\$81	\$82	\$85	\$85	\$85	\$418
	System Preservation / Bridge <sup>2</sup>	\$100	\$125	\$175	\$225	\$225	\$225	\$975
	Contract Resurfacing	\$258	\$360	\$375	\$375	\$375	\$375	\$1,860
	Reserve for Disasters/Emergencies	\$10	\$10	\$10	\$10	\$10	\$10	\$50
	<b>Highway Maintenance</b>	\$997	\$1,097	\$1,182	\$1,240	\$1,240	\$1,240	\$5,999
Rail	<b>Rail</b>	*	\$4	\$6	\$5	\$5	\$5	\$24
State Aid to Municipalities	<b>Powell Bill</b>	\$131	\$138	\$141	\$143	\$145	\$146	\$712
	2011 Spending Adjustments	\$3						
Turnpike	<b>Turnpike Maintenance</b>	*	\$14	\$20	\$23	\$32	\$38	\$128
<b>Maintenance Total</b>		<b>\$1,132</b>	<b>\$1,253</b>	<b>\$1,349</b>	<b>\$1,411</b>	<b>\$1,422</b>	<b>\$1,430</b>	<b>\$6,864</b>

<sup>1</sup>Highway Maintenance values reflect NCDOT's planned efforts in this area.

<sup>2</sup> Subject to Final Budget Revisions

\* These categories were not identified separately in 2010 Work Program.

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## **OPERATIONS**

In addition to the capital projects outlined in this Policy to Projects document, NCDOT divisions and modes are extensively involved in the operational activities necessary after projects become ongoing programs of the Department. The Work Program includes funding levels for operations for these programs.

### **Ferry**

Ferry personnel maintain all ferry vessels, buildings, facilities, and much of the equipment on all 21 ferries operated by the N.C. Ferry Division. The Ferry Division has a dredge that maintains all channels and harbors. The North Carolina Shipyard at Manns Harbor performs all ferry vessel dry docking, major repairs, refurbishment and extension of vessels.

### **Governor's Highway Safety Program**

The GHSP runs several high-profile traffic safety campaigns annually. The "Click It or Ticket" program is a seat belt enforcement and educational program utilizing high-profile enforcement efforts, typically checkpoints, combined with intense media attention to get the enforcement message to motorists. In addition, GHSP runs programs called "Booze It & Lose It," targeting drunk drivers at night; "No Need 2 Speed," targeting speeders; "R U Buckled?" promoting high-school seat belt usage; and "Nuestra Seguridad," to educate the growing Hispanic population as to the motor vehicle laws and safe driving practices needed to operate a motor vehicle safely in North Carolina.

### **Highway**

Highway Operations includes traffic operations (including incident management and traffic signal maintenance), bridge inspection and rehabilitation, planting and beautification, and other operational activities.

### **Public Transportation**

The Public Transportation Division (PTD) receives and allocates Federal and State funds to bus systems in urban, regional and rural areas to help with their operations and maintenance programs. These bus systems also receive local funds, fares and in the case of community systems, human service contracts. PTD staff, along with staff from the Institute for Transportation Research and Education (ITRE) at North Carolina State University, work with local transit systems to review operations and maintenance practices and develop ways to improve.

## TABLE 7 — OPERATIONS 5 YEAR WORK PROGRAM

Operations (\$ in Millions)	Prior Year	Current Year	Next Four Years				5 Year Total
	2010/2011	2011/2012	2012/2013	2013/2014	2014/2015	2015/2016	
	2011	2012	2013	2014	2015	2016	
Ferry <sup>1</sup>	\$41	\$34	\$43	\$44	\$45	\$45	\$211
2011 Spending Adjustment	-\$7						
<b>Ferry Total</b>	\$34	\$34	\$43	\$44	\$45	\$45	\$211
Governor's Highway Safety Program (GHSP)	\$12	\$12	\$12	\$12	\$13	\$13	\$62
2011 Spending Adjustment	-\$0.4						
<b>GHSP Total</b>	\$11	\$12	\$12	\$12	\$13	\$13	\$62
Highway <sup>2</sup>	\$76	\$81	\$84	\$81	\$119	\$126	\$491
Rail	*	\$27	\$28	\$29	\$34	\$38	\$156
Public Transportation	\$57	\$58	\$56	\$56	\$56	\$56	\$283
<b>Operations Total</b>	<b>\$178</b>	<b>\$213</b>	<b>\$224</b>	<b>\$223</b>	<b>\$267</b>	<b>\$278</b>	<b>\$1,204</b>

Operational Projects are included in the Project List section of this document.

\* This category was not identified separately in 2010 Work Program.

<sup>1</sup>Ferry Operations values reflect NCDOT's planned efforts in this area.

<sup>2</sup> FY 2011 Highway Operations value was modified from 2010 Work Program to exclude non-Highway projects. FY 2015-2016 spike in Highway Operations is due to funds set aside for future year operations programs.

## TABLE 8 — ADMINISTRATION 5 YEAR WORK PROGRAM

Administration (\$ in Millions)	Prior Year	Current Year	Next Four Years				5 Year Total
	2010/2011	2011/2012	2012/2013	2013/2014	2014/2015	2015/2016	
	2011	2012	2013	2014	2015	2016	
Secretary of Transportation	\$2	\$3	\$3	\$3	\$3	\$3	\$14
Organizational Monitoring, Communication & Control	\$6	\$6	\$6	\$6	\$6	\$6	\$31
Transportation Strategy & Investment Analysis	\$15	\$16	\$17	\$17	\$18	\$18	\$87
Intergovernmental Affairs & Budget Coordination	\$1	\$1	\$1	\$1	\$1	\$1	\$3
Financial Management	\$15	\$16	\$17	\$17	\$17	\$17	\$83
Transportation Business Administration	\$29	\$31	\$32	\$33	\$33	\$34	\$163
Administration & Business Development	\$25	\$27	\$28	\$29	\$29	\$30	\$143
Human Resources	\$4	\$4	\$4	\$4	\$4	\$4	\$20
Transportation Process Management	\$45	\$48	\$51	\$51	\$52	\$53	\$255
Technical Services	\$4	\$4	\$4	\$5	\$5	\$5	\$22
Information Technology	\$41	\$44	\$46	\$47	\$47	\$48	\$233
Transportation Program & Asset Management	\$20	\$21	\$22	\$22	\$23	\$23	\$111
Transit	\$5	\$6	\$6	\$6	\$6	\$6	\$30
Highway Administration (excludes Divisions and Field Support)	\$14	\$15	\$16	\$16	\$17	\$17	\$81
Transportation Program Delivery	\$122	\$129	\$136	\$138	\$140	\$142	\$685
Divisions & Field Support	\$30	\$32	\$34	\$34	\$34	\$35	\$169
Division of Motor Vehicles	\$92	\$97	\$98	\$99	\$100	\$101	\$494
NC Turnpike Authority	\$4	\$4	\$4	\$4	\$4	\$4	\$20
<b>DOT Administrative Total</b>	<b>\$242</b>	<b>\$258</b>	<b>\$271</b>	<b>\$275</b>	<b>\$279</b>	<b>\$282</b>	<b>\$1,365</b>
Legislative Increase and Salary Reserves	\$16	\$12	\$6	\$6	\$6	\$6	\$35
Other Programs <sup>1</sup>	\$2	\$17	\$17	\$17	\$17	\$17	\$83
<b>Administration Total</b>	<b>\$260</b>	<b>\$287</b>	<b>\$294</b>	<b>\$297</b>	<b>\$301</b>	<b>\$305</b>	<b>\$1,483</b>

<sup>1</sup> Other Programs includes funding for Minority Contractors, Fire Protection Grants, Stormwater Management, Major Repairs and Visitors' Centers

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**TABLE 9 — BUSINESS UNITS  
5 YEAR WORK PROGRAM**

Function	Program	Sub-Program	Program Description	2012 Administrative Budget (\$ in Dollars)
Secretary of Transportation	Administration/ Secretary		Provides administrative and operational support for the Secretary of Transportation to carry out transportation policies and programs. Provides for the management of departmental operation and resources to ensure effective delivery of the transportation program; administration of statutes, rules and administrative procedures; and policy development and implementation.	\$2,486,523
	Board of Transportation		The 19-member Board of Transportation is responsible for the development of transportation policies and programs that will most effectively and efficiently serve the traveling public of North Carolina. This is accomplished through the development of the 7-year Transportation Improvement Program and the awarding of contracts to build and maintain a statewide multi-modal transportation system.	\$66,834
Organizational Monitoring Communication & Control	Communications Office (CO)		Support NCDOT in the development, coordination and advancement of its transportation activities by communicating accurate and timely information about the department and its programs. The office works with both internal and external audiences, including NCDOT employees, the media and citizens.	\$1,547,897
	Inspector General		The Office of Inspector General (OIG) provides independent and objective audits, reviews, consulting, and investigations to the North Carolina Department of Transportation for increased accountability, oversight, and the prevention and detection of fraud.	\$2,596,195
	Legal		The Attorney General's office provides legal representation in federal and state trial appellate courts as well as administrative tribunals for the Department of Transportation; provides representation in state appellate courts in criminal appeals on behalf of the state; provides legal counsel and advice on a daily basis to these same state agencies.	\$1,395,729
	Governance Office		The Governance Office works with Executive staff to develop a comprehensive plan of work for the Department of Transportation. The plan includes the level of investment and work products for the entire organization.	\$325,763
Transportation Strategy & Investment Analysis	Financial Management		Manage and analyze financial information; account for and forecast the use of department resources; conduct general ledger accounting; maintain accounts payable, collections and accounts receivable, payroll services, cash management, program payments, and contract and grants management; provide asset and liability management and execute financial reporting. Develop and execute the budget and analyze issues impacting the department's budgets and management.	\$13,800,462
	Purchasing		Coordinate and execute the acquisition of equipment, materials, services and supplies for the department.	\$1,919,423
Intergovernmental Affairs & Budget Coordination	Governor's Highway Safety Program - GHSP	Program working with state, local and non-profit agencies across the state to assist in improving traffic safety indicators; process claim reimbursements from grantees to ensure accuracy and timely reimbursement; audit grantees annually to ensure that federal funds are being spent appropriately; provide leadership to traffic safety activities, innovate new methods of impacting traffic safety, and establish new enforcement campaigns.	\$275,057	
		GHSP-Governor's Highway Safety Program-Traffic Safety		Provide leadership and establish a vision and mission for traffic safety that significantly impacts motorists' behavior through coordinated enforcement mobilizations and campaigns; Provide administrative oversight, support and training for traffic safety grant recipients to ensure compliance with federal highway safety funding guidelines and regulations.
		GHSP-Governor's Highway Safety Program-Administrative Oversight		Provide administrative oversight, support, and training for traffic safety grant recipients to ensure compliance with federal highway safety funding guidelines and regulations.

**NCDOT**  
From Policy to Projects  
**Work Program**

Function	Program	Sub-Program	Program Description	2012 Administrative Budget (\$ in Dollars)	
Transportation Strategy & Investment Analysis (Continued)	Intergovernmental Affairs & Budget Coordination (Continued)	Governor's Highway Safety Program - GHSP (Continued)	GHSP-Governor's Highway Safety Program-Media Relations	Establish and promote media relations, prepare and publish press releases and other traffic safety publications, and coordinate traffic safety events and conference delivery.	
			GHSP-Alcohol Grants	Provide funding to law enforcement, prosecution, prevention efforts, and public information and education efforts, to enforce impaired driving laws and to reduce the number of impaired drivers on the state's roadways.	
			GHSP-Occupant Protection	Provide funding for the GHSP's "Click It or Ticket" efforts in order to maintain the state's high seat belt usage rate and to support law enforcement efforts statewide.	
			GHSP-Child Seat Incentive	Provide funding for child safety seats for low income families statewide.	
			GHSP-Police Traffic Services	Provide funding to local and state law enforcement agencies for the enforcement of traffic laws and for traffic safety training.	
			GHSP-Traffic Records	Provide funding for traffic records improvement projects that will improve the quality and timeliness of traffic crash data.	
			GHSP-Motorcycle Safety	Provide funding for motorcycle safety training efforts and for the education of motorcyclist on proper safety gear and the general motoring public on motorcycle awareness.	
			GHSP-Rail/Highway Crossings	Provide funding for training of law enforcement and education of motorist in rail grade crossing safety and crash investigation.	
		Transportation Planning	Provide administrative support to the State and Federal transportation planning program. This program includes long range transportation planning, traffic monitoring, project level traffic forecasting and Congestion Mitigation and Air Quality (CMAQ) project management.	\$230,675	
		SPOT	Develops, maintains, updates reassesses vision, mission and goals of NC Department of Transportation. Develops prioritization processes for projects to be included in NCDOT work program, including Strategic prioritization, Urban Loop prioritization and Mobility Fund projects.	\$131,234	
Transportation Business Administration	General Services		Program is for facility design, construction and maintenance, property management and cleaning services. Additional services include distribution of office supplies, janitorial supplies, printing and reproduction services and mail service for Raleigh.	\$23,757,424	
	Human Resources		Program provides personnel recruitment and selection, salary administration, compensation analysis, training assessment and delivery, employee relations, hearings, employee assistance, drug program, and all talent management activities.	\$3,787,863	
	Business Opportunity and Workforce Development (BOWD)		Program promotes the development of minority, women and small businesses in multi-modal transportation industry and the development of minority and women employment in the highway construction industry. BOWD provides business owners and individuals targeted outreach, training and technical assistance to develop the skills to participate successfully in the transportation industry. The BOWD unit administers the DBE Support Services and the On-The-Job (OJT) training program for DOT.	\$215,423	
	Safety Program		Provide professional and technical support for Raleigh based employees to ensure units are in regulatory compliance (conduct training and advise about new regulations); deal with regulatory agencies as needed, have adequate procedures (lock out/tag out procedures for specific hazardous equipment), develop appropriate auditing skills, receive industrial hygiene sampling services, manage ergonomic issues, and safety performance data. Provide administrative oversight for policy and procedure development and maintenance, technical training for safety professionals and department employees.	\$1,043,878	

Function	Program	Sub-Program	Program Description	2012 Administrative Budget (\$ in Dollars)
Transportation Business Administration (Continued)	Security Program (Continued)		This program ensures the protection of the Department's personnel, assets, and facilities by funding, oversight and management of the Department's Security program. Security analyzes, develops plans, installs, and maintains physical security equipment such as cameras, access badge readers, intrusion alarms, etc. This equipment is used in conjunction with management and/or law enforcement to investigate performance or loss/damage incidents. The contract security officers are managed by this team. The staff maintains a working relationship with local, state, and federal law enforcement agencies. This group also manages the badge access program, monitors parking, and leads the Department's emergency evacuation program.	\$1,047,391
	Workers' Compensation Program		Administer the Workers' Compensation benefits program initiating claims with the Industrial Commission, providing financial benefits (i.e. bi-weekly payroll for temporary disability, widows' payments, etc.) to employees; paying medical and other related claims costs; negotiating costs with providers; working with the Attorney Generals staff to mediate claims or defend DOT in administrative hearings or in the courts, managing cases in the field; ensuring there is adequate computer system support for case tracking and reporting.	\$0
	Office of Civil Rights		The Office of Civil Rights provides advocacy, administration, implementation and monitoring of the Department's external and internal Equal Employment Opportunity programs. Programs include Title VII, Title VI, Environmental Justice, Limited English Proficiency, Equal Opportunity Contract Compliance and Americans with Disabilities.	\$923,285
Transportation Process Management	Information Technology		Provide IT services for the business units of the Department of Transportation and citizens of North Carolina. These services include software system development, maintenance of all computer software and hardware, and IT-type training. Provide desktop and data center support, as well as sets IT policy for the Department.	\$43,973,267
	Technical Services	Technical Services Administrator	The Technical Services office serves as an internal consulting unit that manages, advocates, and provides oversight of NCDOT's performance management efforts. This includes oversight of organizational performance measures, business unit measures and individual performance measures. Includes coordination and management of the executive web based performance dashboard and the development, management and operation of the internal management dashboard located on the Department's workplace portal.	\$368,244
		Contractual Services	Unified Certification Program	The purpose of the UCP is to provide "one-stop shopping" to applicants for certification, such that an applicant is required to apply only once for a DBE certification that will be honored by all recipients in the state. In the past, a firm would be required to apply for certification as a DBE with each agency with which the firm wants to work, now the firm applies one time with the NCDOT, and if approved, that certification is shared by all other federal recipients in the state.
	Qualification of Firms		Prequalify prime contractors, subcontractors and private consulting firms for use on projects or services let or advertised by the Department. In order to perform work for the Department, you must be prequalified, including required bonding letters, non-collusion affidavit, and approved safety index.	
	Deliver Project Letting		Deliver scheduled projects on 12 month let list to include project contract proposals, provisions, plan reviews, estimating, advertising, records & plans storage/ retrieval, plans distribution, and revenue generation inputs.	\$611,433
	Performance Management	Provide management and oversight of the Department of Transportation's general performance metrics efforts by administering the development, implementation and refinement of enterprise, business unit, and employee performance measures and targets, and administering performance management and reporting systems including the executive performance dashboard and internal performance dashboards (analytics-based).		*
		Performance Metrics Program	Provide management and oversight of the Department of Transportation's performance measurement efforts by advocating and managing the development, implementation and refinement of organizational, business unit and individual performance measures and targets.	

Function	Program	Sub-Program	Program Description	2012 Administrative Budget (\$ in Dollars)		
Transportation Process Management (Continued)	Technical Services (Continued)	Performance Management (Continued)	Performance Dashboarding Program	Provide and maintain the Department of Transportation's executive web-based performance measurement dashboard and the internal (business unit based) analytical based performance dashboard. In addition, coordinate and manage key enterprise level performance measurement data and reporting efforts.		
		Photogrammetric Mapping		Program includes mapping project coordination, flight and control planning, aerial photography acquisition, stereo compilation, feature collection, digital terrain model collection, georeferenced image generation, earthwork quantity determination, image and map plotting and reproduction, and PEF coordination. Standard photogram metric mapping products include: Aerial Mosaics, Orthophotography, Topographic Mapping, Preliminary Plan Sheets, Shell Plan Sheets, Final Surveys (Base Plan Sheets), Construction Elevation Data & Earthwork Quantities, and Digital Terrain Models.	\$934,931	
		Professional Services Management		Provide Engineering Contracts to units who need assistance with Engineering Services including advertisement, selection, scoping, negotiations and executing the contract. Review man-day and cost estimates, negotiate within acceptable tolerances and authorize work with Consultants.	*	
		Quality Enhancement	Provide facilitation services to support the development and successful implementation of projects, programs and initiatives.			\$832,554
			Value Engineering (VE) Program	The goal of the VE program is conduct project reviews at different points in the project development and construction life cycle to seek the optimum blend of scheduling, performance, constructability, maintainability, environmental sustainability, safety and cost consciousness.		
			Products Evaluation Program	The purpose of the Products evaluation Program is to provide a comprehensive evaluation of products that make our transportation network safer, move people and goods more efficiently and make our infrastructure last longer. This programs determines if these products are viable for use in North Carolina's infrastructure by monitoring installations and providing documentation on their durability and performance.		
			Continuous Improvement Program	This program involves improving the effectiveness and efficiency of core business processes and programs and providing facilitation services to support the development and successful implementation of projects, programs and initiatives. QEU also administers the NCDOT's Continuous Process Improvement Program and coordinates the evaluation of ideas submitted to the department through the State's NCThinks program.		
		Research & Development		1) Develop annual research program to generate about twenty new research projects; 2) Manage about fifty ongoing research projects; 3) Outreach and implement about 25 research products.	\$192,071	
		Transportation Program Management	The Transportation Program Management Unit researches, develops and implements new contracting methods and project delivery methods, provides STaRS scheduling management for projects, provides program management for major transportation programs and locally administered projects and agreements, ARRA reporting for all NCDOT areas and value added enhancements at both the project and program levels to deliver a safe, effective and efficient transportation system for the citizens and motorists of North Carolina.			\$1,058,973
			Design-Build	The design-Build program ensures selected Design-Build projects are delivered on schedule and on budget for North Carolina motorists. Services include Design-Build program management, project selection and Design-Build team procurement and ongoing project management.		
Priority Projects Management	Provide comprehensive Project Management for priority TIP projects as well as multi-modal endeavors. Services include daily management functions, including support to other units in constructability reviews, prototype alternative contracts, and value engineering studies, to ensure delivery of projects.					
Prototype Contracts (including construction reviews)	Provide customized delivery methods for alternative type contracts in a highly efficient and effective manner to ensure projects are delivered for North Carolina motorists. Services include research, development, letting, facilitation, management and evaluation of alternative type contracts for delivery of highway and multi-modal needs.					

Function	Program		Sub-Program	Program Description	2012 Administrative Budget (\$ in Dollars)
Transportation Process Management (Continued)	Technical Services (Continued)	Transportation Program Management (Continued)	Schedule Management (STaRS)	Provide comprehensive schedule management to ensure delivery of projects. Services include establishing and maintaining scheduling business practices, including managing the STaRS system and supporting its users, tracking and reporting project schedules, business system integration of all the Department's major scheduling tools, and management of schedule changes, including the 12-Month Let List and other associated project tracking lists.	
			Program Management	Provide program management for major transportation programs and locally administered projects and agreements and NCDOT ARRA reporting. Services include management, oversight and reporting capabilities for Congestion Mitigation and Air Quality (CMAQ), Municipal Bridge, Enhancement, NCDOT Funded position programs, etc., and all oversight and management for NCDOT ARRA reporting for all modes of transportation.	
Transportation Program & Asset Management	Transit	Aviation Division		The Division of Aviation promotes the economic well being of North Carolina through air transportation system development. Responsible for administering State Aid to Airports and Federal Block Grant programs for the vast airports/air transportation system throughout the state. Responsible for operations and maintenance of DOT aircraft. Provides photogrammetry and aerial survey services, passenger transportation and aviation safety and response during statewide emergencies.	\$2,182,038
			Aviation Safety and Education	The safety and education program provides for training to pilots, mechanics and other end users of the system for safety such as a "Wings" weekend which provides for pilot safety proficiency and ACE camps which provide for aviation career education to junior and high school students.	
			State Airport Maintenance	The Development section administers this program which includes a statewide Pavement Management system and minor maintenance projects for airports.	
			AWOS/NAVAIDS Automated Weather Observation Stations/ Navigational Aid System	Provides for electronic equipment installation and maintenance at the airports statewide making them safer in all weather conditions.	
			Wildlife Management Program	Division program in cooperation with USDA Animal and Plant Health Inspection Service, Wildlife Services that provides technical outreach and other services designed to increase safety at NC airports, and a variety of other sub programs.	
		Bicycle/Pedestrian Division	Program contributes bicycle/pedestrian elements to NC's multimodal transportation system. Services include: funds administration, planning, engineering, safety education, technical assistance, and traveler assistance. Enabling Legislation:G.S.136-71.6.	\$1,094,482	
	Ferry Operations	Ferry Operations provides services to the traveling public and citizens of North Carolina through the operation of 22 ferries over 7 routes across rivers and sounds in coastal eastern North Carolina. Ferry Operations serves as an extension of the North Carolina highway network providing the sole access to island villages in addition to providing an alternate means of transportation and access for vehicles, bicycles, and pedestrians.	\$1,302,349		
	Public Transportation Program	Financial assistance programs focused upon increasing mobility options for all North Carolinians; developing partnerships at the local, state and federal level to promote the availability of public transportation services; and management and oversight of local transit systems for adherence to federal and state policies, rules and regulations.	\$429,380		

Function	Program		Sub-Program	Program Description	2012 Administrative Budget (\$ in Dollars)	
Transportation Program & Asset Management (Continued)	Transit (Continued)	Public Transportation Program (Continued)	Elderly and Disabled Transportation Assistance Program (EDTAP)	Provides operating assistance for the transportation of the state's elderly and disabled citizens. Funds are allocated to the county based on a formula.		
			Rural General Public Program	Funds community transportation systems that serve the general public in the state's rural area. Allocations are based on a formula approved by the state Board of Transportation.		
			Employment Transportation Assistance Program	Funds transportation service to employment and employment related services. Allocations are based on a formula approved specified in general statute.		
			State Maintenance Assistance Program	Funds operating costs for urban, small urban and regional transit systems. Allocations are based on a formula approved by the state Board of Transportation. Local government or authorities must provide funds equal to or greater than the state allocation.		
			Urban and Regional Bus/Bus Facility Program	Provides up to one-half of the non-federal match state match to direct recipients of federal transit grants (Sections 5307 and 5309) for major capital purchases.		
			Urban/Regional Technology Program	Funds advanced technology needs of urban and regional public transportation systems. Provides up to 90% state funds or up to one-half of local match for areas using federal transit grant funds.		
			Public Transportation Grant Program	Matches NCDOT statewide grants and local federal capital and planning grants. Also funds the Public Transportation Division Apprentice and Intern Programs and the Transportation Demand Management Program. Program funds short-term demonstration projects and those ineligible for federal funding.		
			Rural Capital Program	Provides funding for vehicles and related equipment, technology and facility construction/improvement projects for rural and human service public transportation systems.		
			Regional and New Starts Program	Provides state matching funds for fixed guideway projects.		
			International Trade Show Transportation	Funds public transportation services associated with international trade shows that impact on the state's economy.		
			Rural Intercity Program	Funds intercity bus service in underserved areas of North Carolina that connect to the national intercity network. Also provides state funds for travelers aid programs that assist disadvantaged individuals with their intercity transportation needs through the purchase of bus tickets.		
			Human Service Transportation Management Program	Funds the administrative costs associated with the transportation of consolidated human service transportation systems and systems operating in urbanized area counties where a consolidated system with the fixed route transit operator does not exist.		
			Rail	This program is focused upon improving industry safety, developing partnerships to promote economic development and operation of intercity passenger train services.		\$719,089
			Piedmont Carolinian Operations	NCDOT provides ongoing support for operation and expansion of passenger rail services. For the Carolinian, NCDOT contracts with Amtrak for turn-key operation. For the Piedmont, NCDOT owns the locomotives and passenger cars, and contracts with Herzog Transit Services for mechanical support and Amtrak provides operating crews and reservations.		

Function	Program		Sub-Program	Program Description	2012 Administrative Budget (\$ in Dollars)
Transportation Program & Asset Management (Continued)	Transit (Continued)	Rail (Continued)	Industrial Access	NCDOT provides financial incentive to businesses to locate or expand their facilities in North Carolina. This grant funding helps to ensure companies have the railroad spur tracks needed to transport freight. Projects are authorized based upon the amount of private investment, number of jobs created and number of rail cars added to the network.	
			Railroad Sealed Corridor	Program aimed at reducing crashes at rail-highway crossings. Projects include: crossing inventory and data management, crossing signals and signs, crossing closures and traffic separations/evaluation studies. Through special grants, the Sealed Corridor and Private Crossing Safety Initiative projects have been implemented on the SEHSR Corridor.	
			Environmental Studies	Environmental studies in compliance with the National and State Environmental Policy Acts (NEPA and SEPA) are prepared for all rail capital projects. Planning studies are completed for future freight, intermodal and passenger service initiatives.	
			Travel Time Improvements Raleigh to Charlotte	Capital investments that reduce travel time for operation of passenger trains are planned, designed and constructed.	
			Rail Infrastructure Maintenance	Capital projects that reduce passenger train travel time are maintained via contract once built.	
			Rail Capital and Safety	Small scale capital projects or safety projects those are not otherwise eligible for federal funding.	
			Freight Operations Streamlining	Project category where improvements to the rail network are less costly to implement than a highway capital investment solution. Public funds are used to leverage federal and private funds that reduce modal conflicts.	
			Rail Federal Discretionary Grants	(Federal Aid Revenue)-Estimate of receipts from federal discretionary grants.	
	Highway Administration - Excludes Divisions and Field Support	Provide leadership, resource management, and policy development/implementation for the Division of Highways. This is for matters related to planning, design, construction, maintenance and operation of the State Highway System as required by G.S. 136 and G.S. 143.			\$2,189,369
		Highway Design Administrator		Provide administrative/engineering support for designs of highways and highway elements including preliminary planning, rights of way, roadways, bridges, culverts, retaining walls, sign support structures, drainage systems, and lighting along highways to highway contractors. The primary work of this group is to provide highway preliminary, right of way, and construction plans to support the delivery of the Transportation Improvement Program projects.	\$2,858,776
		Roadway Design	The Unit provides roadway designs for highway projects. They design and prepare preliminary roadway plans, right of way plans, and roadway construction plans. They also generate the contract quantities needed to construct the roadway. In the Unit, they also review and provide roadway design comments regarding requests for encroachments onto State Highway right of way and they prepare and review electrical designs and lighting plans for street lighting and light systems for highway projects.		
		Structure Design	The Structure Design Unit provides designs for major structures such as bridges, culverts, and retaining walls. The Unit closely coordinates with the Geotechnical Engineering Unit, Roadway Design Unit, Hydraulics Unit and Location and Surveys Unit for necessary information to be able to complete the structure designs. The Unit also coordinates with the Construction Unit and reviews contractor procedures to ensure the safety of the traveling public during a structure's construction.		

Function	Program	Sub-Program	Program Description	2012 Administrative Budget (\$ in Dollars)
Transportation Program & Asset Management (Continued)	Highway Administration - Excludes Divisions and Field Support (Continued)	Hydraulics Design	The Unit provides technical support on hydrologic, hydraulic and drainage matters. They develop roadway drainage, bridge and culvert design recommendations; develop permit drawings for environmental permit applications and coordination to obtain FEMA approvals. The Maintenance Section helps Divisions ensure the integrity and safety of the system, assists Ferry & Rail Divisions. The Stormwater Section manages implementation and compliance of the NPDES program and stormwater management efforts.	
		Location & Surveys Design	The Unit provides land based surveys for mapping and design. With the Photogrammetry Unit, they perform/oversee surveys needed to create base maps for design by NCDOT. L&S is an advisory in the negotiation of work by private firms. The Unit field locates proposed rights of way and easements, to assist the Right of Way Branch negotiate with property owners. The Unit provides court-required property surveys and exhibits requested by NCDOT attorneys, in right of way condemnations.	
		Geotechnical Engineering Design	Provide geologic, geotechnical, and geoenvironmental engineering in planning, design, construction/maintenance; collect/analyze subsurface info, plan, design and assist construction/maintenance of roadways and structures; develop/evaluate new products, techniques using earthen materials for construction/maintenance; investigate known/potentially contaminated sites in planning, design, construction/maintenance to ensure that all waste management is safe, legally sound, cost effective and environmentally sustainable.	
		Transportation Engineering Associates	The Transportation Engineering Associates Program is a recruitment tool that provides on-the-job training and career development for recent civil and environmental engineering college graduates. The associates complete an 18-month program designed to provide a broad background and practical application of construction, maintenance, roadway design, structural design, and other aspects of highway engineering.	\$9,264
		Utilities Unit	The Utilities unit coordinates the relocation of all utilities that conflict with a Transportation Improvement Program project or Division managed project.	\$319,045
		Project Development & Environmental Analysis	Administer and provide engineering support for the development of Transportation Improvement Program highway projects in compliance with National and State Environmental Policy Acts and other applicable laws and the securing of Clean Water Act permits and other applicable permits. The nature of this work includes stakeholder involvement, consideration of effects to natural and human environmental resources and appropriate mitigation.	\$1,403,320
		Transportation Mobility and Safety (shown as Traffic Engineering)	Provides planning, design, implementation, investigation, operations and evaluation of engineering strategies on highway safety, traffic operations, intelligent transportation systems, signing and delineation, congestion management, and work zone traffic control; and permitting of oversize/overweight loads.	\$5,062,213
		Asset Management	Asset Management provides administrative support for highway and bridge management programs, secondary roads office and the pavement management unit.	\$3,439,154
		Bridge Management (SBMU)	SBMU inspects, analyzes, inventories, and administers maintenance policies and procedures for structures on the highway sys. Oversees National Bridge Inspections Standards Program, administers NCDOT Bridge Program, prioritizes selection of bridge projects for preservation, rehab, and replacement, maintains/updates the Bridge Mgmt. Sys. Design groups provide plan preparation and letting of Division bridge projects and emergency bridge repair projects, point of contact for the resolution of bridge issues.	
		Fleet and Material Management Unit (shown as Equipment)	Manage the Fleet Procurement and Disposition, the Inventory Warehouse and Distribution of Supplies, the Fuel and Fuels Management System, and Weigh Station Maintenance programs for the Department of Transportation.	

Function	Program		Sub-Program	Program Description	2012 Administrative Budget (\$ in Dollars)
Transportation Program & Asset Management (Continued)	Highway Administration - Excludes Divisions and Field Support (Continued)	Asset Management (Continued)	Pavement Management	Designs pavements, evaluates structural adequacy of pavements, coordinates Highway Performance Management System (HPMS), prepares road profile & distress conditions, provides training for Pavement Condition Survey, performs friction tests, Maintenance Condition Assessment and surveys General Aviation airports.	
			Secondary Roads	Provides administrative support to the Board of Transportation (BOT), formulating statewide policies and procedures, administering funds for secondary road improvement programs, access & public service roads projects, small construction projects, statewide contingency projects, and economic development projects. Verify projects presented to the BOT, comply with laws and policies established by the BOT and Department Guidelines and fund balances are available to support the projects.	
			State Road Management (State Road Maintenance Unit)	SRMU develops, implements and administers statewide programs, facilitates Division decisions and strategies to preserve highways; supports general ops, & management sys; Provides training, pavement preservation admin and monitoring, allocation support, salt/asphalt tank inspections, research, road inventory data, mapping services/maintenance management and condition assessment data; Works with NCEM/Locals on debris handling, leads recovery, works w/FEMA, FHWA to maximize Fed reimbursements.	
Transportation Program Delivery	Divisions	Division Offices manage contract construction and routine maintenance on more than 79,000 miles of state highway system roads located in the 100 counties of the State. The divisions are responsible for the administration of policies and programs associated with highway improvements.			\$24,094,054
		Division One	The purpose of the Division One office is to manage all contract construction and routine maintenance on 5,123 miles of state highway system roads located in Currituck, Camden, Pasquotank, Perquimans, Gates, Chowan, Northhampton, Hertford, Bertie, Martin, Washington, Tyrrell, Dare, and Hyde counties. The division is responsible for the administration of policies and programs associated with highway improvements.		
		Division Two	The purpose of the Division Two office is to manage all contract construction and routine maintenance on 5,000 miles of state highway system roads located in Beaufort, Pitt, Greene, Lenior, Jones, Craven, Pamlico, and Carteret counties. The division is responsible for the administration of policies and programs associated with highway improvements.		
		Division Three	The purpose of the Division Three office is to manage all contract construction and routine maintenance on 5,463 miles of state highway system roads located in Onslow, Duplin, Sampson, Pender, New Hanover, and Brunswick counties. The division is responsible for the administration of policies and programs associated with highway improvements.		
		Division Four	The purpose of the Division Four office is to manage all contract construction and routine maintenance on 6,231 miles of state highway system roads located in Halifax, Nash, Edgecombe, Wilson, Johnston, and Wayne counties. The division is responsible for the administration of policies and programs associated with highway improvements.		
		Division Five	The purpose of the Division Five office is to manage all contract construction and routine maintenance on 6,421 miles of state highway system roads located in Person, Granville, Vance, Warren, Franklin, Durham, and Wake counties. The division is responsible for the administration of policies and programs associated with highway improvements.		
		Division Six	The purpose of the Division Six office is to manage all contract construction and routine maintenance on 6,249 miles of state highway system roads located in Harnett, Cumberland, Robeson, Bladen, and Columbus counties. The division is responsible for the administration of policies and programs associated with highway improvements.		
		Division Seven	The purpose of the Division Seven office is to manage all contract construction and routine maintenance on 5,369 miles of state highway system roads located in Rockingham, Caswell, Guilford, Alamance, and Orange counties. The division is responsible for the administration of policies and programs associated with highway improvements.		

**NCDOT**  
From Policy to Projects  
**Work Program**

Function	Program	Sub-Program	Program Description	2012 Administrative Budget (\$ in Dollars)	
Transportation Program Delivery (Continued)	Divisions (Continued)	Division Eight	The purpose of the Division Eight office is to manage all contract construction and routine maintenance on 6,812 miles of state highway system roads located in Randolph, Chatham, Lee, Moore, Montgomery, Richmond, Hoke, and Scotland counties. The division is responsible for the administration of policies and programs associated with highway improvements.		
		Division Nine	The purpose of the Division Nine office is to manage all contract construction and routine maintenance on 5,148 miles of state highway system roads located in Stokes, Forsyth, Davie, Davidson and Rowan counties. The division is responsible for the administration of policies and programs associated with highway improvements.		
		Division Ten	The purpose of the Division Ten office is to manage all contract construction and routine maintenance on 4,998 miles of state highway system roads located in Cabarrus, Stanly, Anson, Union, and Mecklenburg counties. The division is responsible for the administration of policies and programs associated with highway improvements.		
		Division Eleven	The purpose of the Division Eleven office is to manage all contract construction and routine maintenance on 6,048 miles of state highway system roads located in Yadkin, Surry, Alleghany, Wilkes, Ashe, Watauga, Caldwell, and Avery counties. The division is responsible for the administration of policies and programs associated with highway improvements.		
		Division Twelve	The purpose of the Division Twelve office is to manage all contract construction and routine maintenance on 6,093 miles of state highway system roads located in alexander, Iredell, Catawba, Lincoln, Gaston, and Cleveland counties. The division is responsible for the administration of policies and programs associated with highway improvements.		
		Division Thirteen	The purpose of the Division Thirteen office is to manage all contract construction and routine maintenance on 5,107 miles of state highway system roads located in Burke, Rutherford, McDowell, Mitchell, Yancey, Madison, and Buncombe counties. The division is responsible for the administration of policies and programs associated with highway improvements.		
		Division Fourteen	The purpose of the Division Fourteen office is to manage all contract construction and routine maintenance on 4,932 miles of state highway system roads located in 1Polk, Henderson, Transylvania, Haywood, Jackson, Swain, Macon, Graham, Clay, and Cherokee counties. The division is responsible for the administration of policies and programs associated with highway improvements.		
	Construction Unit		The Construction Unit provides oversight and administration to highway construction projects. The office assists the Chief Engineer's office and Divisions' engineering staff across the state to ensure proper construction policies and procedures are followed.	\$662,540	
	Materials & Tests Unit		The Materials and Tests Unit is responsible for establishing acceptance criteria for materials and manufactured products that will be incorporated into the North Carolina highway system and ensuring that all materials and products used meet the criteria.	\$1,165,330	
	Right of Way Administration		The Right of Way Branch appraises, purchases and acquires all land and right of way necessary for the construction and improvement of the state transportation infrastructure.	\$3,578,581	
	Roadside Environmental Unit		The REU provides technical and administrative support for the maintenance of roadside elements. Primary responsibilities are administration of the Department's Erosion and Sedimentation Control and Stormwater Programs, vegetation management, landscape design and development, and rest area maintenance and improvements.	\$2,399,220	
	Division of Motor Vehicles - DMV	DMV Commissioner's Office		Provides overall policy, management, and administration of the Division of Motor Vehicles by overseeing short and long-range planning, legislative initiatives, budget administration, safety strategies, and telecommunications planning.	\$2,915,769
		DMV Enforcement		Enforce all state and federal laws that regulate motor vehicle operations that involve inspection maintenance, investigations, and the prevention of fraud upon North Carolina citizens.	\$15,194,413

Function	Program	Sub-Program	Program Description	2012 Administrative Budget (\$ in Dollars)
Transportation Program Delivery (Continued)	Division of Motor Vehicles - DMV (Continued)	DMV Hearings	Provide every citizen who may be negatively impacted by a DMV administrative decision the full opportunity to be heard and to present evidence bearing on that decision in a quasi-judicial proceeding before a trained, competent, professional and independent hearing official who will render a fair and impartial decision.	\$5,240,221
		Driver Services	Deliver quality license and identification services, protect the integrity of DMV and customer records, promote highway safety, and furnish timely and accurate information to authorized users by ensuring that driver licenses and identification cards are issued and records are maintained in accordance with state and federal law.	\$46,966,617
		Vehicle Services	Delivers quality motor vehicle titling and licensing services that provide timely and accurate information to law enforcement and the public, maintains the integrity of official vehicle registration records, and ensures quality customer service by contracting and operating titling offices as well as providing on-line services.	\$27,151,490
		Exhaust Emission Program	Enforce all state and federal laws that regulate motor vehicle operations that involve inspection maintenance, investigations, and the prevention of fraud upon North Carolina citizens. The delivery of the program services are provided to the consumer by approximately 4,000 emission inspection stations that are licensed by the DMV, in accordance with GS 20-183.4. To ensure program compliance, DMV personnel are responsible for program oversight through the performance of audits and investigations.	
		License & Theft Bureau	Enforce all state and federal laws that regulate motor vehicle operations, sales, and auto theft, and to conduct investigations that prevent fraud upon the citizens of North Carolina.	
NC Turnpike Authority			The Authority is a public agency with its primary activity and services related to the study, environmental investigation, financing, construction and operation of up to 9 toll projects in the state of North Carolina.	\$3,848,515