TRANSIT PHILOSOPHY SURVEY

Name of Person Completing This Survey: _____

Job Title: _____

Transit System Name: _____

INSTRUCTIONS: For each row beginning with "My Transit System…" rank the statements from 1 to 4 according to how well they describe your transit system. The statement in each row that **most describes your system should be ranked 1**; the statement that **least describes your system should ranked 4**. You must use all numbers in each row so that every statement has a rank. Only use a number once per row (no ties).

Most describes your system

Least describes your system

Example **My Transit System…**	*3* *Uses a lot of paper*	*1* *Washes our vans daily*	*2* *Makes lots of money*	*4* *Does a good job*
My Transit System…	☐ Creates efficient schedules	☐ Considers individual client requests	☐ Does not consider funding sources when scheduling	☐ Schedules according to funding source requests
My Transit System…	☐ Changes today's routes to increase efficiency	☐ Never makes clients wait too long	☐ Carries riders regardless of funding source	☐ Groups clients on vehicles by funding source
My Transit System…	☐ Values efficiency	☐ Focuses on the client	☐ Serves the public	☐ Serves agency customers
My Transit System…	☐ Bills by flat rate or zone	☐ Accepts whatever a rider is willing to pay	☐ Sells tickets/passes	☐ Billing methods/rates vary between funding sources

Continue Survey On Next Page

My Transit System…	☐ Has a goal of zero trip denials	☐ Has set subscription routes	☐ Schedules are reviewed by a supervisor	☐ Makes exceptions for certain clients
My Transit System…	☐ Accepts same day trips	☐ Drivers are in control of their routes	☐ Records information in real time	☐ Allows unscheduled stops if requested
My Transit System…	☐ Tries to attract new riders and funding sources	☐ Values consistency in our service	☐ Has a strict set of policies and procedures	☐ Is a service for the transportation disadvantaged
My Transit System…	☐ Applies for new grants	☐ Bases billing rates on last year's service levels	☐ Recovers costs	☐ Finds a way to make ends meet

Thank you for participating in this survey. Please fax both pages to: Darcy Downs at 919-515-8898