



**ITRE**

**Institute for Transportation  
Research and Education @ North Carolina State University**

## Policies and Practices

### *Webinar*

**February 8, 2011 from 1 to 2:30 p.m.**

**Audience:** Managers and Directors of coordinated transportation systems. This course does not apply to urban fixed route and ADA paratransit.

**Description:** There are certain policies and practices that are required for the success of every transit system. This course is a discussion forum about the essential policies and practices, including items such as Client Pickup Windows, Managing No Shows, Radio Traffic, Driver Pay Considerations, and many, many more.

**Expectations:** Attendees can expect to learn about:

1. Essential operating policies and practices necessary for...
  - a. Managing Schedules
  - b. Managing Operations
  - c. Managing Your Fleet
  - d. Managing Your Employees
  - e. Managing Funding Agencies
  - f. Managing Performance
  - g. Managing Contractors

To register: E-mail Kai Monast at [kcmonast@ncsu.edu](mailto:kcmonast@ncsu.edu)