



ITRE

**Institute for Transportation
Research and Education @ North Carolina State University**

Understanding Billing

Webinar

May 10, 2011 from 1 to 2:30 p.m.

Audience: Managers and directors of urban and rural coordinated transportation systems that are responsible for establishing billing rates. This course does not apply to urban fixed route and ADA paratransit.

Description: North Carolina coordinated transit systems use numerous billing methods. Each method has its own benefits and drawbacks, and it is essential that these impacts are understood. In this course, we will learn about how to establish billing rates using the most common methods and reveal the impacts that your billing methods may have on your funding agencies, your clients, and your service delivery.

Expectations: Attendees can expect to learn about:

1. The definitions of the different billing types
2. How to select a billing type
3. How to calculate your billing rates
4. The impacts of each billing type on your service delivery and agency bills

To register: E-mail Kai Monast at kcmonast@ncsu.edu