

CPI Guide

PART 1: [INTRODUCTION](#)

PART 2: [CPI PROCESS OVERVIEW](#)

PART 3: [CPI STEP-BY-STEP INSTRUCTIONS](#)

PART 4: APPENDICES

[Key Process/Service Identification Summary](#)

[Action Plan--Sample Format](#)

[Results Documentation--Sample Format](#)

CPI Guide Feedback

[Send us an email through Contact Us.](#) Please be sure to include the following:

SUBJECT: CPI Guide Feedback

1. These Steps or Tools worked well:
2. These Steps or Tools did not work well:
3. Recommend these changes/improvements to the CPI Guide:
4. Other comments/suggestions are: