

## Continuous Improvement Projects: Recent Innovations

Division # or Unit Name:	Functional Category:	Cost Savings:	Customer Service:	Safety:	Communication:	Environmental Quality:	Project Name:	Contact Person(s):	Contact Phone #:
10	Field Operations			Yes			Lifting Heavy Objects	Barry Moose	704-982-0102
DMV	DMV	Yes	Yes				Elimination of Refunds	Mike Bryant and Mike Farmer	919-861-3332
11	Field Operations			Yes			Easy Reach Straps	Matthew Oliverson	336-903-9122
11	Field Operations	Yes					North Carolina State Health Insurance	Matthew Oliverson	336-903-9122
10	Field Operations	Yes					Inspection Every Dollar	Barry Moose	704-982-0101
10	Field Operations			Yes			Tamp Lift	Barry Moose	704-982-0102
HR	Administration	Yes					Electronic delivery of eLearning Course Certificates	Bev Saylor	919-662-3582
10	Field Operations	Yes					Being Environmentally Friendly	Barry Moose	704-982-0102
10	Field Operations	Yes					Use of Cordless Impact Wrenches	Barry Moose	704-982-0103
10	Field Operations			Yes			Grease Pit Filled	Barry Moose	704-982-0102
10	Field Operations			Yes			Dump Bed Props	Barry Moose	704-982-0102
10	Field Operations		Yes				Parts Washer Upgrade II	Barry Moose	704-982-0101
9	Field Operations			Yes			Quick Horizontal Life Line	Mike Miller	336-703-6530
8	Field Operations	Yes					Mill & Reuse	Kevin Hedrick	910-582-7076
8	Field Operations		Yes				Prioritization Process for Division Managed Projects	Alison Whitesell	910-944-2344
8	Field Operations	Yes					Stock Pile It Up	Kevin Hedrick	910-582-7075
SRMU	Asset Management				Yes		PIO Reporting Tool for Snow & Ice Cost	Scott Capps	919-733-3725
10	Field Operations			Yes			Accident Investigation Sites	Melvin Dorsey	704-346-6814
SRMU	Asset Management		Yes				County Map Improvement	Lonnie Watkins	919-212-6000
Traffic Engineering	Transportation Mobility and Safety				Yes		Project Close Out	Roger Ayers	828-631-1151
SRMU	Asset Management				Yes		Disaster Recovery Website	Don Aschbrenner	919-733-3725
Geo. Tech.	Preconstruction			Yes			Mini Automatic Hammer	Mohammed Mulla	919-250-4088
Geo. Tech.	Preconstruction			Yes			Steel Rod Extractor	Mohammed Mulla	919-250-4088
Mtls. & Test	Asset Management			Yes			Adjustable Height Carts	Chris Peoples	919-733-7411
7	Field Operations	Yes					Reflective Stickers to Identify Unpaved State Roads	Rick Brown	336-362-8983
7	Field Operations	Yes					Motor Grader Attachment to Cut Asphalt	Kevin Hazelwood	336-618-7253
9	Field Operations	Yes					Hand jack to Repair Corrugated Pipe	Jerry Pate	704-639-7563
9	Field Operations	Yes					Skid Pad for Snow Plow	Gary Livengood and Chris Castor	704-639-7554
13	Field Operations			Yes			Temporary Rumble Strips	Wade Tate	828-756-2262
Mtls. & Test	Asset Management	Yes					Bridge Deck Chloride Testing by X-Ray	Kelly Croft	919-329-4090
DMV	DMV	Yes					DMV License and Theft Odometer Grant	Stephen Lamm	919-861-3238