

Goal 3: To define and develop a baseline assessment of the project delivery process

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Outcomes: (1) **Appropriate performance measures for overall transportation program delivery for all TIP projects**
 (2) **Appropriate incremental performance measures that reflect the project delivery process**

Action Item	Deliverables/Milestones	Stakeholder(s)	Target Date	Comments
1. Identify current performance measures	<ul style="list-style-type: none"> A list of performance metrics currently used by NCDOT for measuring transportation program delivery 	O. Sultan A. Avant J. Stevens M. Wilner	06-30-04	Complete: Two measures have been identified: 1) the number of projects in the originally programmed STIP list (BOT approved) compared with the number of projects actually authorized from this approved STIP 2) the total construction dollars spent in lettings and awards
2. Determine current baseline performance using current performance metrics	<ul style="list-style-type: none"> A document that describes the baseline of current performance for delivery of the transportation program, including a description of measures, methodology, trend analysis (as appropriate), and supporting data. 	O. Sultan M. Wilner	06-30-04 08-15-04 (amended)	In progress: A draft document has been completed and is under review by other team members.
3. Identify other appropriate performance measures for program delivery	<ul style="list-style-type: none"> A document that summarizes the following: <ul style="list-style-type: none"> Performance measures that are used in other states for measuring program delivery (based on literature searches, interviews w/ other states, etc.) Possible performance measures for program delivery, as described by stakeholders in NC's transportation program An analysis of Item (1) and (2) to determine which measures are most appropriate for monitoring NC's transportation program Identification of possible future performance measures 	Team Members FHWA Sr. Mgmt NCDOT Sr. Mgmt	09-30-04 (amended)	In progress: Team members have gathered data from other states and organizations and will discuss further at the July and August team meetings.
4. Analysis of possible future performance measures	<ul style="list-style-type: none"> A document outlining possible future performance measures based on an analysis of existing and future data availability, including: <ul style="list-style-type: none"> Existence of data Difficulty of tracking/obtaining 	Team Members Data Owners	10-31-04 (amended)	Not started:

	<ul style="list-style-type: none"> data <ul style="list-style-type: none"> ▪ Source of data 			
5. Establish a baseline assessment of program delivery using new measures and current available data	<ul style="list-style-type: none"> • An analysis of current program delivery using the identified appropriate future metrics for which data is available 	Team Members Data Owners	11-30-04 <i>(amended)</i>	Not started:
6. Develop a recommendation for obtaining/tracking data using new performance measures.	<ul style="list-style-type: none"> • A Document that presents analysis results to Sponsors and recommends data collection process(s) needs to support using new performance measures. 	Team Members	12-30-04 <i>(amended)</i>	Not started:
7. Develop a comprehensive recommendation for Sponsors of appropriate performance measures for transportation program delivery.	<ul style="list-style-type: none"> • A recommendation for appropriate performance measures for transportation program delivery. The report will include the methodology used to analyze existing performance measures, identify other possible measures, analysis of possible performance measures, recommendations for data collection, tracking and reporting for new measures. 	Team Members FHWA and NCDOT Senior Management	01-31-05	Not started: