



NCDOT Listening Session

I440/Glenwood Ave Interchange Project

September 25, 2018

Martin Middle School

Revised 9/25/18



Welcome

Beth Bordeaux - Principal and Founder of Partners for Impact

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Partners for Impact is an organization committed to working with agencies and communities to improve their capacity to work together for community change.

What is a Listening Session?

Opening Session

Small Groups

Facilitated

Documented responses

LISTENING to what is most important to **YOU** and
ENSURING that **EVERYONE'S** voice is included

Why listening sessions?

Because there is a lot of energy from the community

Because you care

The work has to be done . . .

NCDOT wants to better understand your values

Engineers can integrate citizen input as much as possible into their design concepts

What are the objectives?

Listen – design – listen again

NCDOT to better understand community values

Integrate citizen input into design concepts

Bring design concepts back to you for further feedback

Initial listening phase

Four scheduled sessions:

- ~~○ Tuesday, September 18th 6:00 – 8:30 pm
at Martin Middle School~~
- ✓ Thursday, September 20th 10:00 am – 12:30 pm
at Ridge Road Baptist Church
- Tuesday, September 25th 6:00 – 8:30 pm
at Martin Middle School
- Saturday, September 29th 10:00 am – 12:30 pm
at Martin Middle School

To Register: <https://www.ncdot.gov/projects/i-440-glenwood/>

Integrating into design concepts

Three design firms – listening

Up to 9 possible design options

Designs that reflect community values

Any limitations are associated with the technical feasibility of the project

Quick review of the project

Partners for Impact has purposefully not focused on the details of the project so that we can focus on the process of community input

We will gladly collect technical questions so that the project experts can answer them correctly

I-440 Interchange Improvements at Glenwood Avenue

I-440/Glenwood Avenue interchange

Intersection of Glenwood Avenue and Blue Ridge/Lead Mine roads

Replacing bridge over Crabtree Creek along Blue Ridge Road

Pedestrian and bike access being considered

Ridge Road may be impacted due to I-440/Glenwood Ave
interchange

No plans to widen Ridge Road or make any changes to Ridge Road

\$231.3 M project



What is the “Study Area?”

The PROJECT study area, where physical roads may be changed. There are no plans to change Ridge Road, however it may be impacted by the changes made to the I-440/Glenwood Interchange and the Ridge Road attachment at that interchange may be modified.

The COMMUNITY IMPACT study area, which is larger and considers the multi-level impact looking at all resources.

Today's Agenda

6:00 - 6:15 pm	Registration
6:15 - 6:50 pm	Introductions and purpose
6:50 - 7:00 pm	Move to listening session rooms
7:00 - 8:20 pm	Listening sessions
8:20 - 8:25 pm	Facilitators provide next steps
8:25 - 8:30 pm	Dismiss. Staff available for questions

(Morning events start at 10:00 am and go for 2.5 hours)



Making the most out of your session

Listen

Focus on the question being asked

Turn off your phone and other distractions

Speak from your own household's experience

Be concise and concrete

Respect and encourage others to share their own ideas

Facilitator's role

Review groundrules

Record the sessions

- Note taking to capture concepts on flipcharts

- Sessions are being recorded for later analysis of themes

Focus on the questions that engineering firms need answered

Encourage equal participation by all of those in the room

Charged with moving through ALL 6 questions

Do not know about the project and are unable to answer specific questions



What will happen after the sessions?

Analysis of comments into an aggregate report will go to

NCDOT

Engineering firms

NCDOT website

Engineering firms will generate ideas based on the values expressed in these listening sessions and other technical factors

Design concepts created by the firms will be brought back to the community at a future meeting

Housekeeping

Handouts

- Map of the school

- Overview of the listening sessions - agenda and how to make the most of this time

Room assignment

Martin Middle School

- No food in the rooms

- Try not to move furniture

- Restrooms outside auditorium and down the hall from most of the sessions



Beginning the listening session

GO TO YOUR ROOM!!

www.ncdot.gov/projects/i-440-glenwood/