### REQUIREMENTS/INSTRUCTIONS TO OBTAIN A TNC PERMIT

# The following regulations apply to a TNC\* and/or TNC drivers pursuant to Article 10A of Chapter 20 of the North Carolina General Statutes:

- 1. The transportation network company (TNC) must require TNC drivers have their vehicles inspected annually to meet State safety requirements.
- 2. The Division may, by regulation, specify alternative inspections that are acceptable as equivalent inspections, such as an inspection performed in another state. This subsection does not apply to a brokering transportation network company (BTNC).
- 3. The TNC's online-enabled application or platform must provide the following information to customers after a ride request is accepted by a TNC driver:
  - a. Photograph of the TNC driver.
  - b. License plate number of the TNC driver's vehicle.
  - c. Description of the TNC driver's vehicle.
  - d. Approximate location of the TNC driver's vehicle displayed on a map.
  - e. The TNC must maintain the following records:
    - (i) The record of each TNC service provided in this State for one year from the date the TNC service occurred.
    - (ii) The record of each TNC driver, which includes a driver's name and current address of the driver the TNC has on record at the time the driver's relationship with the TNC ended, in this State for one year from the date the TNC driver terminated their relationship with the TNC.
- 4. The TNC must require a TNC driver to display the license plate number of the TNC driver's vehicle in a location that is visible from the front of the vehicle at the time a TNC service begins and at all times during a TNC service.
- 5. The vehicle's license plate number displayed pursuant to this subsection must be printed in a legible and contrasting font no smaller than three inches in height but is not required to be permanently mounted on the vehicle.
- 6. A TNC driver is not required to obtain approval from the TNC or the Division for a license plate number display required by this subsection.
- 7. A TNC must require a TNC driver to display consistent and distinctive signage or emblems, known as a trade dress, trademark, branding, or logo of the TNC, on the TNC driver's vehicle at all times when the TNC driver is active on the TNC digital platform or when providing any TNC service that reasonably assists customers to identify or verify a TNC driver responding to a ride request.
- 8. TNC signage or emblems required by this subsection may include magnetic or removable signage or emblems, must be approved by the Division before use, and must meet all of the following requirements:
  - a. Be readable during daylight hours at a distance of 50 feet.
  - b. Include an illuminated TNC-provided sign displaying the TNC's proprietary trademark or logo that is clearly visible so as to be seen in darkness.
- 9. It shall be unlawful for a TNC driver, as defined in G.S. 20-280.1, to fail to display the license plate number of the TNC driver's vehicle as required by G.S. 20-280.5(d). A violation of this

- section shall be an infraction and shall be punishable by a fine of two hundred fifty dollars (\$250.00).
- 10. It shall be unlawful for any person to impersonate a TNC driver, as defined in G.S. 20-280.1, by a false statement, false display of distinctive signage or emblems known as a trade dress, trademark, branding, or logo of the TNC, or any other act which falsely represents that the person has a current connection with a transportation network company or falsely represents that the person is responding to a passenger ride request for a TNC. A violation of this section is a Class H felony if the person impersonates a TNC driver during the commission of a separate felony offense. Any other violation of this section is a Class 2 misdemeanor.

The following items are required to be submitted with your application:

- 1. A nonrefundable filing fee of \$5,000. (Made Payable to the North Carolina Division of Motor Vehicles).
- 2. If the applicant is a TNC, proof of insurance meeting the requirements of N.C.G.S. §20-280.4.
- 3. If the applicant is a BTNC, proof of insurance meeting the requirements of N.C.G.S. §20-281 and N.C.G.S. §20-382, and compliance with For-Hire Intra DMV Regulations.
- 4. Copy of a filing with the Secretary of State or Certificate of Authority showing corporation is registered to conduct business in this State.
- 5. Copy of the applicant's policy of nondiscrimination based on customer's geographic departure point or destination.
- 6. Copy of applicant's policy of nondiscrimination based on customer's race, color, national origin, religious belief or affiliation, sex, disability or age.

## Mail the application with attachments to:

NC DMV Dealer Unit MSC3129 1100 New Bern Ave Raleigh, NC 27699

#### **Contact Information:**

For additional information or questions regarding TNC operations in North Carolina, customers may contact the Dealer Unit directly at **(919) 861-3182**.

\*Except where expressly distinguished, for purposes of this form the term "TNC" includes both Transportation Network Companies and Brokering Transportation Network Companies. This form is not a comprehensive recitation of all of the legal requirements for TNC operation and is provided for limited informational purposes only. Prior to submitting an application, it is the duty and responsibility of the Applicant to research, understand and comply with all legal requirements for TNC permit application and operation as set forth fully in the North Carolina General Statutes, including, but not limited to, Article 10A of Chapter 20.

# North Carolina Department of Transportation Division of Motor Vehicles Vehicle Services Raleigh 27697-0001

#### APPLICATION FOR TRANSPORTATION NETWORK COMPANY PERMIT

Pursuant to Article 10A, Chapter 20 of the North Carolina General Statutes, the undersigned hereby applies for a permit to conduct business as a (check one): \_\_\_\_ Transportation Network Company (TNC) \_\_\_\_ Brokering Transportation Network Company (BTNC) 1.Corporation or Business Name: \_\_\_\_\_ 2.Corporate Address: Mailing Address (if different): County: \_\_\_\_\_ State: \_\_\_\_ Telephone Number: \_\_\_\_\_ 3.Trade names (or D/B/A), if different that Corporation name: Date Incorporated: \_\_\_\_\_ State\*: \_\_\_\_\_ \*If not incorporated under laws of N.C., you must attach a Certificate of Authority to do business in the State from the N.C. Secretary of State pursuant to N.C.G.S. § 55-15-01. 4. Corporate Officer Information: Contact Address if Different from Corporation Name Title President Vice President Secretary 5. Name and address of registered agent in the State of North Carolina: 6. Safety Requirements. Please provide your initials after each statement. (a) A TNC shall require TNC drivers to have their vehicles inspected annually to meet State safety requirements. Vehicles registered out-of-state will require a minimum of a current North Carolina State Safety Inspection. (Does not apply to brokering transportation network companies) (initial)

(b) A TNC must require its TNC drivers to display the TNC vehicle's license plate number in a location that is visible from the front of the vehicle at the time a TNC service begins and at all times during a TNC

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(SEAL)

INITIAL \_\_\_ RENEWAL \_\_\_

My Commission Expires \_\_\_\_\_